

COMMUNITY ADVISORY

DISTRIBUTION WATER MAIN REPLACEMENT & EXTENSION

VARIOUS LOCATIONS

PROJECT #MED625

Borough: Manhattan

January 11, 2017

WATER SERVICE INTERRUPTION

Washington Street – Bethune St to Gansevoort St

Jane Street – Washington Street to West St

Day Work | 9:00AM – 5:00PM

Monday, 01/16/17

WHY IS MY WATER BEING TURNED OFF?

The NYC Department of Design and Construction is managing a capital construction project at the intersection of Washington Street and Jane Street. Water shutdowns are necessary in order to install a new 12" water main. **Weather and field conditions** permitting, the shutdown will begin at 9:00am on Monday, 01/16/17. The interruption will last for approximately eight (8) hours; Water will be restored at 5:00pm. Please be advised that water will only be shut down for properties receiving water service from Washington St between Bethune St and Gansevoort St and from Jane St between Washington St and West St.

SOME THINGS TO REMEMBER:

- The DDC recommends that you shut off the water main valve in your house/building in order to avoid problems that may occur if/when sediment enters or is released from your plumbing.
- You are asked to shut off all **WATER** cooled appliances, which may include air conditioners, etc.
- Once water service is returned, turn the main house valve back on and flush the system by running your faucets to sinks and tubs for a about 15 to 30 minutes.

If you have any questions, concerns, or would like to learn more about the DDC project, please call the **Community Construction Liaison (CCL) Amanda Girgis, at (646)-723-9925**, or visit the NYCDDC web site at www.nyc.gov/ddc. During non-construction hours please contact New York City Government Services and Information Hotline at 311.

IF YOU HAVE ANY QUESTIONS ABOUT NYC WATER QUALITY, PLEASE CONTACT THE NYC DEPARTMENT OF ENVIRONMENTAL PROTECTION (NYCDEP) AT (718) 595-3496.

For More information on the health impacts of lead please go to: www.cdc.gov/nceh/lead/leadinwater/default.htm

Affected Area



We appreciate your cooperation and thank you for your patience while we rebuild NYC's infrastructure.

WATER SHUT OFF INFORMATION

Please read and follow the instructions on the front of this notice to avoid experiencing any problems during or after the water shut off. On occasion, however, some problems do occur. If you experience any of the following problems at the end of the workday, here are the steps you can take.

PROBLEMS AFTER THE WORK DAY

WATER RESTORED TO ONLY SOME FIXTURES

If you have water in only certain fixtures, sediment may be blocking the flow to the fixtures that aren't working. In this case, for faucets and showerheads, remove the faucet head and clean the filters. In addition, closing and opening the valve for the fixtures may help.

DISCOLORED WATER

Your water may be discolored by sediment in existing pipes that is released as the new pipes are installed. DDC clears the sediment in the new pipes by flushing the water until it is clear in the street, but residual sediment may still be present. If your water is discolored (for private homes) run your cold water at a faucet close to your shut off valve for approximately 15 minutes or until the water appears clear. (In apartment/office buildings see superintendent)

CHLORINE ODOR

Water may have the odor of chlorine due to the pipe cleaning process used during water main work. This will dissipate overtime.

LOW PRESSURE

You may experience low water pressure due to sediment partially clogging your water meter. Contact the Field Office in the morning if the condition persists.

OPEN FIRE HYDRANTS

You may notice fire hydrants open and running. This is done to flush the system. They may occasionally be left running overnight. Unless this is causing a flooding condition, there is no need to report it.

IF ANY OF THE ABOVE PROBLEMS REMAIN, CALL THE FIELD OFFICE AT THE TELEPHONE NUMBER LISTED ON THE FRONT OF THIS NOTICE THE NEXT WORKDAY FOR ASSISTANCE.

IF YOU HAVE NO WATER SERVICE At the END OF THE WORKDAY

- Make sure the **main water valve** for your house/building has been **turned back on**. If you live in a multi-family home or apartment building, check with the person who is responsible for this function.
- There may be a delay in returning water service. Check if neighbors have water. If not, crews may still be working in the neighborhood.
- Turn on a faucet and listen for rushing air. If you hear this, leave the faucet on and water should start running soon.

If you have followed the above instruction and still do not have water service and for all NYC non-emergency services including inquiries and complaints regarding DDC construction projects:

ADDITIONAL INFORMATION

- Homes and buildings within and in proximity to the water main shutdown may experience discolored water, low water pressure or unscheduled service disruptions. If these conditions persist, please contact the Field Office.
- Due to the age and condition of existing water mains, scheduled shut downs may take longer than anticipated and involve more blocks than expected. In addition, shutdowns may be cancelled and rescheduled due to unforeseen conditions
- Stored water can be used to flush toilets if necessary.
- Unscheduled or emergency shutdowns may occur and are supervised by DEP. Little or no advance notification may be given
- Generally, replacement of water mains in each block may require 3 to 5 workdays. Work to connect water mains in intersections may take additional days. A notice will be distributed/posted in advance of each day that water will be shut off.