



SENATOR THOMAS K. DUANE

29th SENATORIAL DISTRICT · NEW YORK STATE SENATE

Brief Guide to Health Care Services Following the Closure of St. Vincent's Hospital *October 2010*

AMBULATORY CARE SERVICES:

In addition to its emergency room and inpatient services, St. Vincent's provided outpatient (or ambulatory care) services, including primary and preventive care, for many thousands of New Yorkers. To help those who relied upon St. Vincent's for such care find a new health care home, your local elected officials helped secure a \$4.6 million grant from New York State to support expansion of services at four well-established community health care clinics in the St. Vincent's service area.

The following health centers provide high-quality comprehensive health care services emphasizing prevention and wellness for all who need it. Many insurance plans are accepted, including Medicaid, Family Health Plus, Child Health Plus, Medicare, as well as most private insurance plans. Services are provided on a sliding fee scale if you do not have insurance.



Callen-Lorde Community Health Center
356 West 18th Street (between 8th and 9th Aves)
Phone: (212) 271-7200

HOURS:

Monday 8:30 am - 8:00 pm
Tuesday 8:30 am - 12:30 pm AND 2:15 pm - 8:00 pm
Wednesday 8:30 am - 8:00 pm
Thursday 8:30 am - 8:00 pm
Friday 8:30 am - 4:30 pm
Saturday 8:30 am - 3:00 pm (some services not available)

LANGUAGES SPOKEN: English, Spanish, Hebrew, German, Swahili, Mandarin (limited), Vietnamese, Portuguese, Russian, French, ASL

DIRECTIONS: Take the 1 subway line to 18th Street, the 2/3 or A/C/E subway lines to 14th Street. The site is within blocks of the M14, M20 and M11 bus lines.



CHARLES B. WANG
COMMUNITY HEALTH CENTER
王嘉廉社區醫療中心

The Charles B. Wang Community Health Center

268 Canal Street (between Broadway and Lafayette Street)

Phone: (212) 379-6988

INTERNAL MEDICINE • 268 Canal Street • (212) 379-6996 or (212) 379-6933

Monday, Tuesday, Thursday and Friday: 8:00 am - 6:00 pm

Wednesday: 10:00 am - 6:00 pm

Saturday and Sunday: 9:00 am - 6:00 pm

WOMEN'S HEALTH • 268 Canal Street, 1st Floor • (212) 966-0228

Wednesday: 10:00 am - 5:00 pm

All other days: 9:00 am - 5:00 pm

DENTAL CARE • 125 Walker Street, 2nd Floor • (212) 226-9339

Monday, Tuesday, Saturday, Sunday: 9:00 am - 5:00 pm

Wednesday: 10:00 am - 5:00 pm

Thursday and Friday: 8:00 am - 5:00 pm

PEDIATRIC CARE • 125 Walker Street, 2nd Floor • (212) 226-3888

Monday, Tuesday, Thursday and Friday: 8:30 am - 7:00 pm

Wednesday: 9:30 am - 7:00 pm

Saturday and Sunday: 8:30 am - 6:00 pm

LANGUAGES SPOKEN: English, Mandarin, Cantonese

DIRECTIONS: Take the N/R/W/Q or 6 subway lines to Canal Street. The site is within blocks of the M5 bus line.



Ryan Chelsea-Clinton Community Health Center

645 10th Avenue (between 45th and 46th Streets)

Phone: (212) 265-4500

HOURS:

Monday, Tuesday, Thursday 8:30 am - 7:00 pm

Wednesday and Friday 8:30 am - 4:30 pm

Saturday 10:00 am - 2:00 pm (except in July and August)

LANGUAGES SPOKEN: English, Spanish (telephone translation line available for all languages).

DIRECTIONS: Take the M11 bus line directly there; the A/C/E, B/D/F/M, N/R/W/Q, or 1/2/3 subway lines to 42nd Street; or the 7 to Times Square.



Ryan-NENA Community Health Center

279 East 3rd Street (between Avenue C and Avenue D)

Phone: (212) 477-8500

HOURS:

Monday and Thursday 8:30 am - 7:00 pm

Tuesday, Wednesday, Friday 8:30 am - 4:30 pm

Saturday 9:30 am - 1:00 pm (except in July and August)

LANGUAGES SPOKEN: English, Spanish, Chinese (telephone translation line available for all languages).

DIRECTIONS: Take the F subway line to 2nd Avenue or Delancey Street; or the J/M/Z subway lines to Essex Street. The site is within blocks of the M14, M21 and M29 bus lines.

URGENT CARE FOR MILD AND MODERATE EMERGENCIES:

Urgent care centers provide walk-in, extended hour access for acute illness and injury care. Your local elected officials helped to secure a \$9.4 million grant from New York State for a planned urgent care center to provide round-the-clock care, seven days a week, to the St. Vincent's community. In late August, after much advocacy and hard work, North Shore-LIJ Health System (NS-LIJ) announced a plan, in affiliation with VillageCare, to operate a 24-hour urgent care center at 121A West 20 Street. It is expected to open in early 2011.

In the meantime, the closest 24/7 walk-in health care services are available at:

Beth Israel Medical Group

202 West 23rd Street (at 7th Avenue)

Phone: (212) 352-2600

Walk-in services are available 24 hours a day, 7 days a week.

Most private insurance accepted.

IN A MEDICAL EMERGENCY CALL 911:

How do you decide when a medical condition rises to the level of a medical "emergency?" Here is a list of warning signs that indicate a medical emergency.

- Difficulty breathing, shortness of breath
- Chest or upper abdominal pain or pressure
- Fainting, sudden dizziness, weakness

Warning signs that indicate a medical emergency (continued)

- Changes in vision
- Confusion or changes in mental status
- Any sudden or severe pain
- Uncontrolled bleeding
- Severe or persistent vomiting or diarrhea
- Coughing or vomiting blood
- Suicidal feelings
- Difficulty speaking
- Shortness of breath
- Unusual abdominal pain

Children have unique medical problems and may display different symptoms than adults. Symptoms that are serious for a child may not be as serious for an adult. Children may also be unable to communicate their condition, which means an adult will have to interpret their behavior. Always get immediate medical attention if you think your child is having a medical emergency.

“If you or a loved one think you need emergency care, come to the emergency department and have a doctor examine you,” advises Dr. Frederick Blum, President of American College of Emergency Physicians. “If you think the medical condition is life-threatening or the person's condition will worsen on the way to the hospital, then you need to call 9-1-1 and have your local Emergency Medical Services provider come to you.”

The emergency rooms and full-service hospitals
closest to the former St. Vincent's are:

Beth Israel Medical Center

at 1st Avenue and 16th Street • Phone: (212) 420-2000

Roosevelt Hospital

at 10th Avenue and 59th Street • Phone: (212) 523-4000

Bellevue Hospital Center

at 1st Avenue and 27th Street • Phone: (212) 562-4141

New York Downtown Hospital

At Beekman Street and William Street • Phone: (212) 312-5000

Further Health Care Questions? Contact New York State Senator Tom Duane
District Office: 322 8th Avenue, Suite 1700, New York, NY 10001 • (212) 633-8052
www.duane.nysenate.gov • duane@senate.state.ny.us

FORMER ST. VINCENT'S SERVICES:

The following is list of outpatient services which St. Vincent's formerly provided and have since been transferred to or absorbed by another health care provider. This list has evolved over time and will continue to evolve as more programs progress through bankruptcy court and NY State Department of Health approvals.

Behavioral Health

Inpatient

New York State recently awarded two HEAL NY grants to The New York City Health and Hospitals Corporation (HHC) which will allow Bellevue Hospital Center to develop a 15 bed adolescent unit and Lincoln Medical and Mental Health Center to develop an additional 27 adult beds.

Bellevue Hospital Center

462 1st Avenue
(Between East 26th and East 29th Streets)
New York, New York 10016
212-562-1000

Lincoln Medical and Mental Health Center

234 East 149th Street
(Between Park and Morris Avenues)
Bronx, New York 10451
718-579-5000

In addition, 25 emergency inpatient beds were approved for a 6 month period ending later this month, with the potential for extending approval for another 6 months at the following hospitals: Lenox Hill Hospital, Kingsbrook Jewish Medical Center, Bronx-Lebanon Hospital, Bronx-Lebanon Hospital Children, Holliswood Hospital, and St. Vincent's Westchester (which is in the process of being sold to St. Joseph's Medical Center).

Adult Outpatient and Trauma Wellness

Current operator:	F.E.G.S. Health and Human Services
Current location:	80 Vandam Street (at Hudson Street) New York, NY 10014
Hours:	Walk-in clients are accepted without previous appointments Tuesday and Thursday: 1:00 p.m. – 3:00 p.m.
Contact:	212-366-8289

Child and Adolescent Outpatient and Trauma Wellness

Current operator:	Jewish Board of Family and Children Services – Manhattan South/Youth Counseling League
Current location:	386 Park Avenue South, Suite 401 (between East 27th & 28th Streets) New York, NY 10016
Hours:	Monday – Thursday: 9:00 a.m. – 7:00 p.m. Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-481-2500

Continuing Day Treatment Program

Current operator:	Postgraduate Center for Mental Health
Current location:	344 West 36th Street (between 8th & 9th Avenues) New York, NY 10018
Hours:	Monday and Wednesday: 9:00 a.m. – 5:00 p.m. Friday: 9:00 a.m. – 7:00 p.m. Tuesday and Thursday: 9:00 a.m. – 7:30 p.m.
Contact:	212-560-6767
Notes:	Postgraduate Center for Mental Health absorbed many St. Vincent's clients into its program, which is converting into a Personalized Recovery-Oriented Services program.

Chemical Dependence Clinics

Current operator:	Greenwich House
Current location:	122 West 27th Street, 6th Floor (between 6th & 7th Avenues) New York, NY 10001
Hours:	Monday – Thursday: 9:00 a.m. – 8:00 p.m. Friday: 9:00 a.m. – 5:00 p.m.
Contact:	212-691-2900

Cancer Center

Cancer Center, Cystic Fibrosis Program, and Geriatric Program

Current operator:	Beth Israel Comprehensive Cancer Center - West Side Campus (BICCC-WEST)
Current location:	325 West 15th Street (between 8th & 9th Avenues) New York, NY 10011
Hours:	The treatment area is open 24 hours a day, seven days a week
Contact:	1-888-44-CANCER (1-888-442-2623)

Multiple Myeloma Service and Bone Marrow Transplant Program

Current operator:	Tisch Cancer Institute at The Mount Sinai Medical Center
Current location:	One Gustave L. Levy Place (off 5th Avenue at approximately East 100th Street) New York, NY 10029-6574
Hours:	Monday – Friday: 8:00 a.m. – 6:00 p.m.
Contact:	212-241-6756

Chinatown Clinic

The St. Vincent's Chinatown Clinic has been closed and many patients are now being served by the Charles B. Wang Community Health Center, whose location, hours and other details may be found on page two of this document.

Community Medicine

Primary Care Clinic

Current operator: Lutheran Family Health Centers in partnership with Mount Sinai Medical Center

Current location: O'Toole Building - 36 7th Avenue
(between 12th & 13th Streets)
New York, NY 10011

Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.

Contact: Lutheran Family Health Centers: 718-630-8616

Notes: Location in O'Toole Building is temporary.

Single Room Occupancy (SRO) Homeless Program

Current operator: Lutheran Family Health Centers in partnership with Mount Sinai Medical Center

Current location: Administrative offices:
O'Toole Building - 36 7th Avenue
(between 12th & 13th Streets)
New York, NY 10011

Contact: Lutheran Family Health Centers: 718-630-8616

Notes: The program has 22 homeless-serving sites, with 17 located throughout Manhattan, 3 in Brooklyn, 1 in the Bronx and 1 in Staten Island.

Chelsea-Village Program

Current operator: Mount Sinai Medical Center

Contact: 212-241-4141

Notes: Former Chelsea-Village Program patients have been absorbed into Mount Sinai Medical Center's Visiting Doctors Program.

HIV/AIDS Center

Current operator: Mount Sinai Medical Center and St. Luke's-Roosevelt Hospital

Current location: O'Toole Building - 36 7th Avenue
(between 12th and 13th Streets)
New York, NY 10011

Hours: **St. Luke's-Roosevelt:** Monday – Friday: 8:30 a.m. - 5:00 p.m.
Mount Sinai Medical Center:
Monday, Wednesday and Friday: 9:00 a.m. – 4:00 p.m.
Tuesday and Thursday: 9:00 a.m. – 7:00 p.m.

Contact: Mount Sinai Medical Center: 212-604-1701
St. Luke's-Roosevelt Hospital: 212-523-8100

Notes: Mount Sinai Medical Center, which absorbed the majority of former-St. Vincent's HIV/AIDS Center physicians, and St. Luke's-Roosevelt Hospital will jointly maintain services at O'Toole Building through 2010 and will split upon relocation.

Home Care

Long Term Home Health Care Program (LTHHCP)

Current operator: Visiting Nurse Service of NY
 Contact: 212-609-1687

Certified Home Health Agency (CHHA)

Current operator: North Shore-LIJ Health System
 Contact: 866-651-4200
 Notes: CHHA will be part of the North Shore-LIJ Health System's Home Care Network.

Hospice

Current operator: Visiting Nurse Service of NY
 Current location: 1250 Broadway, 7th Floor (at West 32nd Street)
 New York, NY 10001
 Contact: 212-609-1900

Midwives

Information on some midwives formerly affiliated with St. Vincent's may be found at <http://nycmidwives.org/find.asp>.

Obstetrics and Gynecology

Current operator: New York Downtown Hospital
 Current location: 170 William Street, 5th Floor (at Beekman Street)
 New York, NY 10038
 (Services also may be located at one of New York Downtown Hospital's satellite offices in Lower Manhattan)
 Contact: 212-312-5666
 Notes: Over half of St. Vincent's Obstetricians/Gynecologists have been either hired or given privileges.

Orthopedics

Current operator: New York Downtown Hospital
 Current location: 170 William Street, 4th Floor (at Beekman Street)
 New York, NY 10038
 Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.
 Contact: 212-312-5000

Rape Crisis Program

Current operator: St. Luke's-Roosevelt Hospital West Village Division of the Crime Victims Treatment Center
 Current location: O'Toole Building - 36 7th Avenue
 (between 12th & 13th Streets)
 New York, NY 10011
 Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m. (some evenings and weekends by appointment)
 Contact: 212-604-8068 or 212-523-8200
 Notes: Location temporary through 2010.

Senior Health

Current operator: Beth Israel Medical Center
Current location: 275 8th Avenue (at West 24th Street)
New York, NY 10001
Hours: Monday – Friday: 8:30 a.m. – 5:00 p.m.
Contact: 212-463-0101

Specialty Clinics

Neurology, Endocrinology, Rheumatology, Dermatology, Gastroenterology, Podiatry, Internal Medicine, Pediatrics

Current operator: Raymond Naftali Rehabilitation Center
Current location: 508 West 26th Street (between 10th & 11th Avenues)
New York, NY 10001
Hours: Monday – Friday: 9:00 a.m. – 5:00 p.m.
Contact: 646-230-9292

Ophthalmology

Current operator: The New York Eye and Ear Infirmary
Current location: 310 East 14th Street (at 2nd Avenue)
New York, NY 10003
Hours: Monday – Friday: 8:00 a.m. – 3:00 p.m.
Contact: 212-979-4192

WIC Program - Chinatown

Current operator: Eastside WIC (Bellevue)
Current location: 221 Canal Street (at Baxter Street)
New York, NY 10013
Hours: Monday – Friday: 8:45 a.m. – 4:00 p.m.
Some weekend hours are available by appointment.
Contact: 212-274-9655

Additional St. Vincent's Information

To access medical records, please go to St. Vincent's website (<http://www.svcmc.org/>) and complete the Medical Record Request form and mail to:

St. Vincent's Medical Center
Attn: Medical Records
170 West 12th Street
New York, NY 10011

For questions regarding Medical Records please call 212-604-7777.

For Patient Care please call Ombudsman Daniel T. McMurray 800-726-0688.

For Information on bankruptcy proceedings please visit <http://chapter11.epiqsystems.com/SV2>

**Further Health Care Questions? Contact New York State Senator Tom Duane
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