

CITY OF NEW YORK

MANHATTAN COMMUNITY BOARD 10

215 West 125th Street, 4th Floor—New York, NY 10027 T: 212-749-3105 F: 212-662-4215

HENRIETTA LYLE Chairperson

ANDREW LASSALLE Assistant District Manager

> Health & Human Services Committee Monday November 16, 2013 6:30pm

Present: Chair Hazel Dukes, Dianne Henderson, Christina Curry, Melvin Christian, Donna Gill, Jennifer Jones, Cicely Harris, Cheryl Smith, Deborah Yates, Stephen Watkins Absent: Ibrahima Diafoune, Steven Watkins

Community Guests:

Ron Law, Metro Plus

Idaliz Ortiz, Helen Be Atkinson

Katherine Nickson, Community Activist Marcia Konrad ArchCare Community Life

Barbara Vanterpool, Harlem Hospital CAB

Roxanne Bailey, ArchCare Community Life

Lissa Southerland, Helen B Atkinson Community Health Center

Vanessa Haddock, Student Dr. Melba Taylor, Harlem Hospital Emerg

Bette White, Harlem Hospital CAB Chair

The November 2013 Health & Human Services Committee meeting opened with an introduction of all Board Committee members and visitors.

Archcare

Dept

Ms. Roxanne Bailey, Outreach Marketing Representative from Archcare came before the Health Committee to give a progress report on two programs. The first program Community Life is a Medicaid Managed Long Term Care Plan (MLTCP) that delivers a wide range of communitybased long term care benefits including nursing care, home health aides, adult day care, physical and occupational therapies, social services and if needed meals and medical transportation. This programs focus is to keep participants safe and healthy in their home. To be eligible for this program you must at least 21 years of age, receive or be eligible for Medicate, require more than 120 days of community based long term care services, able to live safely in your home and reside within one of ArchCare Community Life's service area. They currently serve the five boroughs, Westchester, Putnam Counties and are expanding into the Rockland County area.

The second program is Archcare Senior Life Pace Center located in the Bronx at San Vicente de Paul Skilled Nursing and Rehabilitation Center. This program is for seniors who are feeling isolated and are unable to live safely alone at home. It offers a Day Center, and programs that help them remain active in their community.

These two programs have a combined 300 programs and services. These programs include hot lunch, yoga, music and the use of computers. Archcare will also deliver meals to participants' homes. At present Harlem Nursing Home does not have service for seniors eligible for various programs. Ms. Dukes also asked about the racial makeup of the people Archcare serves. Ms. Bailey stated that in Harlem they represent Spanish Harlem which also includes African American and the Caribbean community. Archcare also provides a Catholic Priest and Baptist ministers for services. Ms. Bailey mentioned that at St. Vincent de Paul in the Bronx. Dianne Henderson Co Chair of the Health Committee has worked with Seniors in the past and has been looking for programs for Harlem's Seniors. Dianne will work with Archcare to find a way to collaborate. Dr. Cheryl asked if participants need to be screened. Ms. Bailey stated that there is no screening process but that a nurse will ensure that they are Medicate eligible. Christina Curry inquired about the Umstead Act and wanted to know how long their wait list is. The community life program presently services over 1650 people. Archcare is interested in expanding their involvement in the community by working with faith based and community organizations.

Metro Plus

Ms. Dukes stated that she and Jennifer Jones attended the Greater Harlem Chamber of Commerce Health Forum and they were impressed with MetroPlus. Ms. Dukes invited MetroPlus to present at the Health Committee November meeting.

Victor Bell presented. He stated that the community unit was well educated with the Affordable Care Act. Since MetroPlus launched its Marketplace on October 1, 50,000 people have decided to use MetroPlus as their healthcare provider. Victor Bell explained some of the facts about the Affordable Care Act such as:

- Young Adults can stay on parents coverage until 26 years of age
- No discrimination on pre-existing conditions
- Expansion of Medicaid to 138% FPL (Federal Poverty Level)

- You can claim deduction not covered by insurance
- Equal Premium rates for men and women
- Ban on lifetime and annual limits
- Premium rebates if insurers under spend on care
- Free preventative care and annual checkups

The Affordable Care Act has four levels:

- 1. Bronze Level Plans are responsible for covering 60% of care
- 2. Silver Level Plans are responsible for covering 70% of care
- 3. Gold Level Plans are responsible 80% of care
- 4. Platinum Level Plans are responsible for covering 90% of care

MetroPlus was named the lowest priced provider in the Silver, Gold and Platinum Affordable Care Act plans. Dr. Cheryl Smith mentioned Oscar healthcare program and wanted to know the difference between Oscar and MetroPlus. Victor Bell stated that the difference is this program was geared for young people. An additional difference is what participants of Oscar will pay and what the patient will pay.

Ms. Dukes suggested that the Health & Human Services Committee host a forum in March of 2014 before the March 31, 2014 deadline. The forum could be held in collaboration with Harlem Hospital during their annual Legislative Breakfast.

For more information regarding the Affordable Care Act in New York State visit <u>www.nystateofhealth.ny.gov</u>

ANNOUNCEMENTS:

Bette White Harlem Hospital CAB stated that the CAB supports the hospitals efforts to provide high quality health care with a constant eye on improving the services by giving the community a voice in the decision making process. Ms. White also stated that the doctors who work in the Emergency Department are very competent that they could work anywhere but chose to work at Harlem Hospital. Ms. White is upset when people in the community criticize the Hospital, nothing can happen overnight. Harlem Hospital is trying to update their patient record keeping electronic program. At present they are using Quadmed and are scheduled for a 2016 update to EPIC a more modern way of patient record keeping. Dr. Taylor a Harlem Hospital Emergency doctor informed the committee that the Leadership of the ED went to Health and Hospital Corporation to advocate for earlier access to EPIC. Ms Dukes stated that someone should present a plan in writing to the Mayoral Transition Team, and City Council member Inez Dickens specifying their needs. Healthcare Workers Union 1199 who supported Mayor Elect DiBlasio should present the plan to the Transition Team. The committee wondered who makes the decision of which hospitals get EPIC and when they get it. Maybe there is a reasonable explanation whey Harlem Hospital is slated for 2014.

Meeting Adjourned

*** NEXT MEETING: Monday November 16th at 6:30pm ***