



The City of New York

Manhattan Community Board 1

Catherine McVay Hughes CHAIRPERSON | Noah Pfefferblit DISTRICT MANAGER

CB1 is strongly committed to helping to improve the quality of life of residents in Lower Manhattan. If you are experiencing adverse impacts to your quality of life or have any complaints please contact:

- [311 online](#) to report all issues and make a record of your 311 reference number for each complaint. For emergencies always dial 911.
- [NY State Liquor Authority \(SLA\)](#) to report violations by establishments that serve liquor.
- [NYC Department of Transportation Lower Manhattan Commissioner](#)'s office for construction- or Transportation-related complaints.
- [Metropolitan Transportation Authority](#) about concerns with bridges and tunnels as well as subway, bus, or commuter rail services.
- [NYC Police Department](#) regarding traffic enforcement agents, [towed vehicles](#), and all public safety and other matters handled by the NYPD. Most of CB1 is served by the 1st Precinct which can be reached at [\(212\) 334-0611](#) and has Community Affairs Officers designated to work with community residents.
- [NYC Department of Finance](#) for assistance with parking tickets and camera violations.
- [NYC Department of Buildings](#) for information regarding the status of building construction projects, building safety and enforcement of building codes.
- [NYC Department of Consumer Affairs](#) for a problem with a business or any other consumer complaints including for vendors, tour busses, sidewalk cafes.
- [NYC Landmarks Preservation Commission](#) for information regarding landmarks designations, alterations to landmark buildings and to report violations.

After you have contacted the above-mentioned agencies, please email your 311 reference number with your complaint description and information about any additional steps you may have taken to CB1 at man01@cb.nyc.gov so that we can assist you. The following are some additional steps that often prove very helpful:

- *Try to take photos, video or sound recordings for each complaint—be sure to use **date/time references** and email these to CB1.*
- *Engage your neighbors and urge them to follow this reporting protocol. (Complaints from multiple people are far more effective than those from individuals.)*
- *Attend [Police Precinct Council](#) meetings. 1st Precinct Community Council meetings are generally held on the fourth Tuesday of every month at the Precinct at 16 Ericson Place at 6 p.m.*
- *Attend CB1 monthly and committee meetings. [See the calendar for information](#). Please watch our agendas for items about matters of concern. All of our meetings are open to the public.*

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