

HOUSING RESOURCE FAQ

What resources are available to help search for a new apartment?

There are on-line resources to assist in searching for affordable and accessible homes and apartments across New York State.

- ▶ *NYS Division of Housing and Community Renewal: NYHousingSearch.gov*
- ▶ *FEMA Housing Portal: <http://asd.fema.gov/inter/hportal/home.htm>*
- ▶ *Rent Stabilization Association: www.urbanedgeny.com/sandy*

What type of FEMA housing assistance may I be eligible for?

If you qualify, you may receive Transitional Shelter Assistance (TSA). TSA is a short-term hotel voucher used while you seek alternative housing. Furthermore, you may qualify for short-term rental assistance.

To Apply:

- ▶ By phone at 1-800-621-FEMA; or
- ▶ On-line www.disasterassistance.gov or m.fema.gov (using smart phone).

I have a FEMA TSA (i.e. hotel voucher), how do I find a FEMA registered hotel?

For a list of FEMA Hotels visit the following website: www.femaevachotels.com

Can I change my address after applying for FEMA assistance?

Yes, you can change your address by doing one of the following:

- ▶ Call 1-800-621-FEMA.
- ▶ On-line at www.disasterassistance.gov

I was evacuated from a NYCHA Development, where can I find information on if/when I can return?

If a household has been temporarily displaced from their NYCHA Development due to the effects of Hurricane Sandy (loss of electricity, heat and hot water), they may check the NYCHA website to find information regarding the status of the building.

- ▶ <http://www.nyc.gov/html/nycha/html/residents/hurricane.shtml>
- ▶ They may also contact the Customer Contact Center at 718-707-7771

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I have been permanently displaced from my Section 8 apartment due to Hurricane Sandy; am I eligible for a Section 8 transfer?

If a household has been permanently displaced from their Section 8 subsidized unit due to the effects of Hurricane Sandy, they may request and submit an emergency transfer form. To obtain a Transfer Request form: Call the NYCHA Call Center at 718-707-7771 or visit any of NYCHA's three Customer Contact Center locations:

- ▶ **Bronx/Manhattan**-478 E Fordham Road, Bronx, 2ND floor
- ▶ **Brooklyn/Staten Island**-787 Atlantic Avenue, Brooklyn, 2nd floor
- ▶ **Queens**-90-27 Sutphin Boulevard, Jamaica, 4th floor

Are families with children who are active on public assistance and were displaced from their apartment as a result of Sandy (for a significant period of time) eligible for a housing subsidy?

Yes, families with children that are active on public assistance may be eligible for FEPS if they have been displaced from their apartment as a result of Sandy for a significant period of time (must be documented). Applications for FEPS must be submitted by an authorized FEPS provider and will be reviewed by the State on a case-by-case basis.

Go to [311 Online](#) for a list of legal services or community-based organizations approved by the State of New York to handle FEPS applications