



**NEW YORK CITY HUMAN RESOURCES ADMINISTRATION  
ANNOUNCES HOME ENERGY ASSISTANCE PROGRAM 2011-2012  
SEASON**

*Last season the program distributed over \$52 million to families in need*

**November 16, 2011**—Today Human Resources Administration (HRA) Commissioner Robert Doar announced the launch of the 2011-2012 season of the Home Energy Assistance Program (HEAP). HEAP is a federally funded program administered by HRA to help low income homeowners and renters pay bills for regular and emergency heating fuel, equipment and repairs. As part of its outreach program, trained staff is assigned to field offices in the five boroughs to assist clients in completing applications.

"When the temperature plummets, HEAP becomes one of the most essential programs for our community. The program has put money back into the pockets of working families during this tough economy," said Commissioner Doar.

HEAP has been administered by HRA since 1979. In the 2010-2011 season of the HEAP program, over 874,830 non-heating, regular heating and emergency grants totaling \$52,575,669 were issued.

HEAP eligibility is determined by whether the household income is below current New York State income guidelines corresponding to household size and by household energy costs. The income guidelines for a single person and a family of three are approximately \$2,146/month and \$3,466/month, respectively. For more information on eligibility and/or to apply, go to [ACCESS NYC](#), the [HRA website](#) or call 311. For specific questions, or to check on the status of your application, please call the HEAP hotline at (800) 692-0557. For Homebound individuals, you can request a home visit by calling the HEAP Heatline at (212) 331-3150.