



**HUMAN RESOURCES ADMINISTRATION REMINDS LOW INCOME RENTERS AND HOMEOWNERS STRUGGLING WITH HEATING ENERGY COSTS OF FEDERAL HOME ENERGY ASSISTANCE PROGRAM**

*Over 30,400 applications have been received since the Home Energy Assistance Program (HEAP) 2010-2011 season began in early November*

**January 21, 2011**—As the winter season moves forward, Human Resources Administration (HRA) Commissioner Robert Doar reminds New Yorkers that the 2010-2011 Home Energy Assistance Program (HEAP) season is in full swing. The Home Energy Assistance Program (HEAP) is a federally funded program administered by HRA that helps low income homeowners and renters pay bills for regular and emergency heating fuel, equipment and repairs. As part of its outreach program, trained staff is assigned to multiple community based organizations in the five boroughs to assist clients in completing applications.

"When the temperature plummets, HEAP becomes one of the most essential programs for our community. The program has put money back into the pockets of working families and has also helped seniors get money back during this tough economy," said Commissioner Doar.

The 2010-2011 season of the HEAP program, which HRA has administered since 1979, began on November 1. So far, HEAP has received over 30,400 applications and has issued over 660,254 benefits for over \$36 million dollars. During the 2009-2010 season, HEAP issued about 887,000 benefits for over \$52 million dollars.

HEAP eligibility is determined by whether the household income is below the current New York State income guidelines that correspond to the household size and the household energy costs. The income guidelines for a single person and a family of three are approximately \$2, 129/month and \$3,439/month, respectively. For more information on eligibility, go to [ACCESS NYC](#), the [HRA website](#) or call 311. For specific questions, or to check on the status of your application, please call the HEAP hotline at (800) 692-0557.

**HEAP Program Outreach Locations**

**Manhattan**

HRA Field Office  
340 West 34<sup>th</sup> Street

**The Bronx**

HRA Field Office

**FOR IMMEDIATE RELEASE**      **Contact:** Carmen Boon (212) 331-6200

1932 Arthur Avenue, lobby

**Brooklyn**

National Grid Offices

1 Metrotech Center, Bklyn, NY 11201 Lobby

**Queens**

HRA Job Center

165-08 88th Avenue, Jamaica, 4th Floor

**Staten Island**

HRA Field Office

10 Richmond Terrace, 4th Floor