

**CITY OF NEW YORK  
HUMAN RESOURCES ADMINISTRATION  
FAMILY INDEPENDENCE ADMINISTRATION**

**JOBSTAT REPORT, Version 11.0**

**DEKALB(64) Job Center**

**December 2011**

<b>Director: Lyvette Belser</b> Since: 6/13/2011 Deputies: Jacqueline Gaskin;Zita Wallace BTW Vendor:Goodwill since August 2006  <b>Region Manager: Richard Claudio</b> Dpty Rgn Mgrs: A.Tobkes, R Jarvis	Cases	6,242		% FA	% SN	%Conv	%SI	Retention Rate				Fair Hearings				
	Engageables:	5,260	Center	34%	45%	21%	2%		3 Month	6 Month	9 Month	12 Month	Fair Hearing Win Rate	83.0%		
	Active Single Issues	101	Region	36%	45%	19%	2%	Center	88.5%	81.7%	83.0%	78.3%	Fair Hearing Request Rate	13%		
	Average Case Size	2.1	City	38%	42%	20%	3%	Region	88.4%	83.9%	81.8%	77.3%	Fair Hearing Default Rate	32%		
	% of Accepted Cases New to System	19.4%	Job Placement Goal		4,363				City	87.8%	80.0%	77.8%	72.8%	Fair Hearing Affirmation Rate	23%	
			Job Placements YTD		4,079		Percent of Employed Cases		WMS Total Error Average		113		FH Employment Win Rate		83%	
	Access Spot Violations	0	Job Placements % of Goal		93.5%		Center		23.4%		Sanctions Over 3 Months		321		CA FH Compliance Rate	100.0%
	Est Safety Net State Participation Rate	64.9%	Vendor Placements (Dec)				City		24.0%						FS FH Compliance Rate	100.0%

	Center								Index				Region				Citywide			
	Dec-11			3Mo. Avg		YTD Avg			Center Thresholds		Center Points		Actuals							
	Score	Denom.	Rank	Score	Rank	Score	Rank	2010	Low	Excel.	Dec-11	Avail	Dec-11	3 Mo.	YTD	2010	Dec-11	3 Mo.	YTD	2010
<b>Index Score</b>	<b>40.5</b>		<b>19</b>	<b>44.8</b>	<b>17</b>	<b>54.6</b>	<b>15</b>	<b>50.6</b>			<b>40.5</b>	<b>100.0</b>	<b>50.3</b>	<b>52.7</b>	<b>53.4</b>	<b>48.2</b>	<b>43.9</b>	<b>45.3</b>	<b>47.2</b>	<b>46.7</b>

**QUALIFIED PLACEMENTS/PARTICIPATION**

1. Qualified Reported Placements (weekly avg.)		68.6	9	71.8	15	88.1	8	54.0	66.4	83.0	1.3	10.0	47.1	54.7	61.5	39.4	45.0	52.0	56.5	37.0	
2. Est. TANF/MOE Federal Participation Rate		35.3%	3130	6	35.4%	5	33.0%	9	32.9%	35%	50%	0.2	8.0	33.3%	33.1%	31.3%	33.2%	33.1%	33.1%	31.4%	32.2%
3. Employed Cases with Current Documentation		91.2%	1270	6	89.4%	9	87.2%	13	76.1%	70%	90%	5.0	5.0	91.9%	91.1%	88.7%	23.8%	87.2%	87.0%	87.3%	22.1%
4. Case Accepted ES 20 with Referral		94.3%	383	10	95.3%	5	95.3%	4	91.4%	95%	100%	0.0	4.0	93.8%	94.2%	93.8%	14.4%	94.3%	93.8%	93.0%	16.2%
5. % Cases Budgeted within 30 days	Nov	89.3%	103	3	84.1%	10	81.3%	13	84.0%	85%	95%	1.5	3.5	80.7%	82.9%	81.9%	85.6%	82.1%	83.9%	83.2%	83.7%
6. % Placements w/FIA3As (Employment Form)		95.2%	147	5	94.4%	2	89.7%	7	85.4%	80%	90%	3.5	3.5	91.9%	91.5%	88.3%	97.5%	92.4%	91.4%	87.7%	97.0%
<b>INDEX SUBTOTAL:</b>											11.5	34.0									

**ENGAGEMENT PROCESS**

7. Employment Plan Initiation Rate		97.1%	593	13	97.5%	11	98.0%	5	97.3%	94%	98%	3.1	4.0	97.8%	97.9%	97.6%	94.5%	97.6%	97.5%	97.0%	94.5%	
8. Rate of Child Care in Child Care System (Appl. & Under)		96.4%	166	7	96.1%	7	95.5%	9	94.8%	85%	95%	3.0	3.0	95.0%	95.6%	94.4%	1.3%	94.5%	94.3%	94.6%	1.4%	
9. Concil. Appt. Scheduled within 7 days		69.7%	1150	18	89.7%	18	97.2%	17	100.0%	97%	100%	0.0	3.0	83.6%	94.7%	98.5%	98.6%	92.9%	97.5%	98.5%	98.4%	
10. Re-Engaged After Good Cause Granted		97.5%	158	13	98.2%	10	97.9%	10	98.6%	90%	97%	3.0	3.0	98.3%	97.9%	98.0%	1.1%	98.0%	98.1%	97.8%	1.2%	
11. Conf./Concil./NOI Process Completed within 35 Days	Nov	98.1%	876	12	98.4%	12	98.7%	7	99.2%	97%	99%	1.6	3.0	98.2%	98.4%	98.6%	0.5%	97.7%	98.0%	98.3%	0.9%	
12.Call-in Appoint.Scheduled within 25 Days	Nov	99.4%	1553	5	99.6%	3	99.4%	3	99.8%	93%	98%	3.0	3.0	99.3%	99.4%	99.3%	9.8%	98.9%	99.0%	98.9%	8.9%	
13.Missing/Outdated EP Initiated When Finger Imaged		0.0%	3	1	9.1%	11	10.4%	8	20.0%	10%	5%	2.0	2.0	7.9%	8.2%	8.1%	1.2%	5.4%	6.8%	9.1%	1.0%	
14.Missing/Outdated EP Initiated When Recertified	Nov	15.2%	289	15	16.5%	16	7.5%	16	2.0%	8%	2%	0.0	2.0	9.5%	10.1%	5.3%	95.6%	10.9%	11.3%	5.6%	90.9%	
<b>INDEX SUBTOTAL:</b>											15.7	23.0										

Last Report Run Date: January 31,2012

(Zip Codes:11203, 11205, 11211, 11213, 11216, 11217,11222, 11231, 11233 )

\* Note numbers may not add due to rounding.

**CITY OF NEW YORK  
HUMAN RESOURCES ADMINISTRATION  
FAMILY INDEPENDENCE ADMINISTRATION**

**JOBSTAT REPORT, Version 11.0**

**DEKALB(64) Job Center**

**December 2011**

Page 2	Center									Index				Region				Citywide			
	Dec-11			3Mo. Avg		YTD Avg			Center Thresholds		Center Points		Actuals								
	Score	Denom.	Rank	Score	Rank	Score	Rank	2010	Low	Excel.	Dec-11	Avail	Dec-11	3 Mo.	YTD	2010	Dec-11	3 Mo.	YTD	2010	
<i>Index Score</i>	<b>40.5</b>		<b>19</b>	<b>44.8</b>	<b>17</b>	<b>54.6</b>	<b>15</b>	<b>50.6</b>					<b>50.3</b>	<b>52.7</b>	<b>53.4</b>	<b>48.2</b>	<b>43.9</b>	<b>45.3</b>	<b>47.2</b>	<b>46.7</b>	
<b>APPLICATION PROCESS</b>																					
<b>15. Cash Assistance Application Timeliness Rate</b>	Oct	80.3%	2531	18	83.9%	17	88.8%	16	92.3%	90%	95%	0.0	6.0	92.7%	93.8%	95.2%	95.6%	90.3%	91.4%	92.0%	95.6%
<b>16. Food Stamp Application Timeliness Rate</b>	Oct	90.3%	1079	15	91.6%	15	94.0%	14	91.5%	90%	95%	0.3	6.0	94.3%	95.3%	96.6%	89.0%	92.1%	93.3%	94.9%	89.4%
<b>17. Food Stamp Separate Determination Rate</b>	Nov	96.1%	598	5	96.4%	3	95.1%	5	93.0%	90%	100%	3.1	5.0	94.9%	95.0%	92.7%	8.1%	93.6%	93.5%	92.1%	9.1%
<b>18. OCSE Referral Rate</b>												0.0		94.3%	94.7%	94.7%	92.4%	94.6%	93.1%	94.1%	91.2%
<b>19. Same Day Food Stamp Issuances (weekly avg.)</b>		90.9%	97	17	94.2%	11	94.5%	14	93.4%	90%	95%	0.6	3.0	93.5%	94.1%	94.4%	93.0%	95.1%	94.7%	94.9%	94.3%
<b>20. ISAR Timeout (weekly avg.)</b>		0.0		1	0.3	14	0.1	9	0.2	5	0	2.0	2.0	0.1	0.2	0.1	0.1	0.1	0.2	0.2	0.2
<i>INDEX SUBTOTAL:</i>												6.0	22.0								
<b>FRAUD PREVENTION</b>																					
<b>21. % of Applicants Referred to BEV</b>		90.8%	2023	18	91.3%	14	92.6%	16	91.5%	90%	98%	0.6	6.0	94.2%	94.0%	94.3%	93.0%	93.4%	92.9%	93.7%	92.8%
<b>22. Finger Imaging - Newly Accepted Individuals</b>		98.2%	676	2	97.5%	11	97.6%	7	97.8%	94%	98%	6.0	6.0	96.8%	97.6%	97.5%	96.8%	96.8%	97.4%	97.4%	96.7%
<i>23. TALX Usage - Applicants &amp; Recertification Clients</i>																					
<i>24. Unresolved Resource File Integration (RFI) Issues- Applicants</i>																					
<i>25. Unresolved Resource File Integration (RFI) Issues-Recertified</i>																					
<b>26. FTR to BEV/Case Rejected</b>		99.1%	343	18	99.6%	11	99.8%	3	99.6%	97%	100%	0.7	1.0	99.6%	99.4%	99.3%	0.7%	99.7%	99.5%	99.2%	0.7%
<i>INDEX SUBTOTAL:</i>												7.3	13.0								
<b>CASE MANAGEMENT PROCESS</b>																					
<b>28. FS (EQAS) Payment Error Rate (FFY)</b>	Oct	11.6%		16	5.1%	14	11.6%	14	7.2%	6%	0%	0.0	5.0	3.2%	4.7%	3.2%	5.1%	4.2%	3.9%	4.2%	3.4%
<b>29. Overdue Face to Face Recertification</b>	Nov	16		19	45	19	14	19	2	5	0	0.0	3.0	4.4	10.3	3.9	1.4	2.3	4.6	3.1	1.8
<i>INDEX SUBTOTAL:</i>												0.0	8.0								
<b>FLOATING INDICATORS</b>																					
<i>30. TBD</i>																					
<i>31. TBD</i>																					
<i>INDEX SUBTOTAL:</i>																					

Last Report Run Date: January 31, 2012  
\* Note numbers may not add due to rounding.

**CITY OF NEW YORK  
HUMAN RESOURCES ADMINISTRATION  
FAMILY INDEPENDENCE ADMINISTRATION**

**JOBSTAT REPORT, Version 11.0  
DEKALB(64) Job Center  
December 2011  
Variance**

	Dec-11	Nov-11	Change	Last JobStat	Change	Comments
<b>QUALIFIED PLACEMENTS/PARTICIPATION</b>						
<b>1. Qualified Reported Placements (weekly avg.)</b>	68.6	80.6	-12.0	80.6	-12.0	
<b>2. Est. TANF/MOE Federal Participation Rate</b>	35.0%	35.0%	0.0%	35.0%	0.0%	
<b>3. Employed Cases with Current Documentation</b>	91.0%	89.0%	2.0%	89.0%	2.0%	
<b>4. Case Accepted ES 20 with Referral</b>	94.0%	94.0%	0.0%	94.0%	0.0%	
<b>5. % Cases Budgeted within 30 days</b>	89.0%	80.0%	9.0%	80.0%	9.0%	
<b>6. % Placements w/FIA3As (Employment Form)</b>	95.0%	96.0%	-1.0%	96.0%	-1.0%	
<b>ENGAGEMENT PROCESS</b>						
<b>7. Employment Plan Initiation Rate</b>	97.0%	97.0%	0.0%	97.0%	0.0%	
<b>8. Rate of Child Care in Child Care System (Appl. &amp; Under)</b>	96.0%	96.0%	0.0%	96.0%	0.0%	
<b>9. Concil. Appt. Scheduled within 7 days</b>	70.0%	100.0%	-30.0%	100.0%	-30.0%	
<b>10. Re-Engaged After Good Cause Granted</b>	97.0%	98.0%	-1.0%	98.0%	-1.0%	
<b>11. Conf./Concil./NOI Process Completed within 35 Days</b>	98.0%	98.0%	0.0%	98.0%	0.0%	
<b>12. Call-in Appt. Scheduled within 25 Days</b>	99.0%	100.0%	-1.0%	100.0%	-1.0%	
<b>13. Missing/Outdated EP Initiated When Finger Imaged</b>	0.0%	0.0%	0.0%	0.0%	0.0%	
<b>14. Missing/Outdated EP Initiated When Recertified</b>	15.0%	15.0%	0.0%	15.0%	0.0%	

**JOBSTAT REPORT, Version 11.0**  
**DEKALB(64) Job Center**  
**December 2011**  
**Variance**

Page 2	Dec-11	Nov-11	Change	Last JobStat	Change	Comments
<b>APPLICATION PROCESS</b>						
<b>15. Cash Assistance Application Timeliness Rate</b>	80.0%	95.0%	-15.0%	95.0%	-15.0%	
<b>16. Food Stamp Application Timeliness Rate</b>	90.0%	98.0%	-8.0%	98.0%	-8.0%	
<b>17. Food Stamp Separate Determination Rate</b>	96.0%	96.0%	0.0%	96.0%	0.0%	
<b>18. OCSE Referral Rate</b>						
<b>19. Same Day Food Stamp Issuances (weekly avg.)</b>	91.0%	93.0%	-2.0%	93.0%	-2.0%	
<b>20. ISAR Timeout (weekly avg.)</b>	0.0	0.0	0.0	0.0	0.0	
<b>FRAUD PREVENTION</b>						
<b>21. % of Applicants Referred to BEV</b>	91.0%	91.0%	0.0%	91.0%	0.0%	
<b>22. Finger Imaging - Newly Accepted Individuals</b>	98.0%	98.0%	0.0%	98.0%	0.0%	
<i>23. TALX Usage - Applicants &amp; Recertification Clients</i>						
<i>24. Unresolved Resource File Integration (RFI) Issues- Appli</i>						
<i>25. Unresolved Resource File Integration (RFI) Issues-Recert</i>						
<b>26. FTR to BEV/Case Rejected</b>	99.0%	100.0%	-1.0%	100.0%	-1.0%	
<b>CASE MANAGEMENT PROCESS</b>						
<b>28. FS (EQAS) Payment Error Rate (FFY)</b>	12.0%	0.0%	12.0%	0.0%	12.0%	
<b>29. Overdue Face to Face Recertification</b>	16.0	4.0	12.0	4.0	12.0	
<b>FLOATING INDICATORS</b>						
<i>30. TBD</i>						
<i>31. TBD</i>						

**CITY OF NEW YORK  
HUMAN RESOURCES ADMINISTRATION  
FAMILY INDEPENDENCE ADMINISTRATION**

**JOBSTAT REPORT, Version 11.0**

**DEKALB(64) Job Center**

**December 2011**

**Program Referrals**

	Center				Region			Citywide		
	Actuals				Actuals			Actuals		
	Dec-11	Denom.	3Mo. Avg	YTD Avg	Dec-11	3Mo. Avg	YTD Avg	Dec-11	3Mo. Avg	YTD Avg
<b>APPLICANTS</b>										
1. Rate of Referrals to Back to Work Vendor	33.4%	637	34.7%	33.0%	31.7%	33.3%	33.2%	30.3%	32.0%	31.5%
2. Rate of Referrals to WeCARE	11.0%	637	16.1%	18.7%	14.2%	17.4%	18.6%	16.9%	17.9%	17.8%
3. Rate of Referrals to Training Accessment Group (TAG)	9.4%	637	10.0%	9.4%	10.1%	10.3%	9.5%	6.2%	7.1%	6.4%
4. Rate of Referrals to Substance Abuse Assessment	9.0%	637	8.8%	10.4%	8.1%	8.1%	9.9%	6.6%	6.9%	8.3%
5. Rate of WeCARE Referrals from previous Month found Fully Employable	0.8%	242	1.4%	1.0%	1.0%	1.1%	1.1%	1.6%	1.4%	1.6%
6. Rate of Referrals for Needed at Home Status	0.0%	637	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
<b>UNDERCARE</b>										
7. Rate of Referrals to Back to Work Vendor	30.3%	281	33.1%	30.3%	32.0%	34.1%	29.2%	29.2%	31.2%	28.3%
8. Rate of Referrals to WeCARE	1.1%	281	3.5%	5.4%	3.2%	4.7%	5.7%	4.9%	5.1%	5.4%
9. Rate of Referrals to Training Accessment Group (TAG)	10.3%	281	11.6%	10.9%	10.5%	11.4%	11.4%	10.6%	11.6%	9.9%
10. Rate of Referrals to Substance Abuse Assessment	1.8%	281	0.6%	0.4%	0.6%	0.3%	0.3%	0.5%	0.4%	0.4%
11. Rate of Referrals to BEGIN	2.9%	281	3.5%	4.0%	4.3%	4.1%	4.1%	5.1%	4.9%	4.8%
12. Rate of Referrals to Parks	0.4%	281	0.1%	1.1%	0.4%	0.1%	1.7%	0.6%	0.2%	2.1%
13. Rate of WeCARE Referrals from previous Month found Fully Employable	2.3%	88	1.8%	1.5%	3.0%	2.9%	2.3%	2.8%	3.0%	3.1%
14. Rate of Referrals for Needed at Home Status	3.2%	281	2.6%	4.4%	4.9%	3.2%	6.3%	4.6%	3.3%	6.9%