

Welcome to the Human Resources Administration (HRA)/Department of Social Services website. HRA serves more than 3 million New Yorkers through diverse programs that include: temporary cash assistance, public health insurance, food stamps, home care for seniors and the disabled, child care, adult protective services, domestic violence, HIV/AIDS support services and child support enforcement.

Anytime you want to apply for any HRA service or if you are already a client, you always have the right to free interpretation services. If it is hard for you to communicate in English, feel free to ask for an interpreter at any time. HRA interpretation services are free. HRA provides free interpretation services at all of our walk-in sites in approximately 180 languages. At some sites, we may have bilingual staff available. You may also bring an interpreter as long as they are at least 18 years old.

Many of HRA's forms and notices are available in the following languages: Spanish, Russian, Chinese, Haitian-Creole, Arabic and Korean. Some of these forms, along with forms from other City Agencies, are available online at [www.nyc.gov/gateway](http://www.nyc.gov/gateway) in English, Russian, Spanish and Chinese.

To support HRA services to limited-English speaking ability clients at all of our walk-in sites, you may see a sign reminding the public about the availability of interpretation services and "Language Cards" to help the public identify their language needs, shown below.

For more information, call 311 or HRA's Infoline at 1-718- 557- 1399.