

Procurement Summary

Basic Information

Procurement Title: CareerCompass Program

Agency: Human Resources Administration

Agency Email Contact: accoprocurements@hra.nyc.gov

Procurement Description:

HRA seeks to update its entire set of workforce services to orient them toward increased opportunities for education and toward long-term self-sufficiency outcomes. With the new CareerCompass program, targeted toward clients ages 25 and older, HRA intends to build on past innovations to use comprehensive systems for assessment and career pathways service coordination within a sector-based, employer-approved model to focus attention on the career-readiness, educational access, workplace retention, advancement, and long-term self-sufficiency of clients.

Clients who participate in CareerCompass will create a career path that details a timeline for each step's completion. Each step on the career pathway should lead to a credential, certificate, or degree that is recognized by the industry. Job placement strategies within the career pathways framework should focus on developing opportunities within the sector that have room for advancement. CareerCompass provides assessment, service planning, client goal-setting, ongoing financial counseling, and ongoing supportive service coordination (particularly for client transitions to career milestones and navigation of systems to achieve career advancement) within this model, and it is anticipated that HRA will select up to nine (9) providers under the forthcoming Request for Proposals (RFP).

HRA seeks proposals for comprehensive, strengths-based assessments and ongoing service coordination for client career paths, informed by labor market demand. Service coordination services are tailored to the needs of individuals and provide ongoing support for progress toward client's overall goals.

Selected providers will provide orientation and assessment, career pathways service coordination and support services, financial counseling, and coordination.

Concept Report Link: <http://www1.nyc.gov/site/hra/business/concept-papers.page>

HHS Accelerator Service Applications:

To receive this RFP in the HHS Accelerator system, you must have an approved Service Application for **at least one** of the following:

- Case Management
- Job Placement Services
- Job-Vocational Training
- Work Readiness