Procurement Summary

Basic Information

Procurement Title: Safe Havens

Agency: Department of Homeless Services (DHS)

Program Name: Safe Haven

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The New York City Department of Homeless Services (DHS) estimates that there are 3,357 homeless adults currently living on the streets or in other public places. Street homeless clients are not coming into traditional shelter for a variety of reasons and as a result, DHS has tailored a system for them based on the type of shelter they said they would be more likely to accept; a low-threshold more private system with less rules and regulations. The idea behind this system is DHS' first priority - to get the individual off the street and to accept a bed. The housing facilities associated with DHS' low-threshold system are known as Safe Havens.

Procurement Description:

DHS is seeking appropriately qualified Providers to operate Safe Havens citywide. Providers would operate Safe Havens that can accept street homeless clients referred by outreach teams 24 hours a day, seven days a week, offering at minimum private or semi-private rooms, meals, and laundry/linen services. Providers would also offer supportive services, directly or by referral, which include case management, mental health services, substance abuse services, all in an effort to assist the client in attaining permanent housing.

Proposers may propose to develop and operate new stand-alone Safe Havens for chronic street homeless single adults and/or adult couples without minor children.

To receive this RFP in the HHS Accelerator system, you must have an approved Service Application for **at least one** of the following:

HHS Accelerator Service Applications Required:

- Shelter
- Homelessness Prevention
- Housing
- Case Management
- Mental Health Services
- Substance Abuse Services