

Procurement Summary

Basic Information

Procurement Title:	Crime Victims Services: Hotlines for Domestic Violence and Crime Victims
Agency:	Criminal Justice Coordinator (CJC)
Agency Email Contact:	dgutierrez@cityhall.nyc.gov
Procurement Description:	<p>The Hotlines program will provide 24/7 telephone assistance for domestic violence and crime victims. This program aims to reduce the psychological, physical and financial hardships associated with being victimized. Program services are geared towards providing support and preventing further victimization.</p> <p>Through this procurement, CJC is seeking a Provider to operate a <i>Crime Victims</i> hotline citywide, 24 hours a day, seven days a week, providing crisis counseling, client advocacy, and information about the court process. Referrals will also be provided to shelter, appropriate services for victims' programs, emergency financial assistance, and referrals to other social services agencies. The Provider will also operate the <i>Domestic Violence</i> hotline citywide, 24 hours a day, seven days a week, providing crisis counseling; information and referrals for placement in shelter; safety planning; client advocacy; information and referrals to non-residential services for domestic violence victims, police procedures and the court processes, and transportation for domestic violence victims to shelter.</p> <p>The Hotlines program is one component of the Crime Victims Services program umbrella. Additional programs will be procured separately.</p>
Concept Report Link:	http://www.nyc.gov/html/cjc/downloads/pdf/crime_victims_rfp_concept_paper.pdf
HHS Accelerator Service Applications:	<p>To receive this RFP in the HHS Accelerator system, you must have an approved Service Application for at least one of the following:</p> <ul style="list-style-type: none">• Case Management• Preventive Services• Emergency Preparedness and Response• Telecommunications