# Queens Hospital Center, New York City Health and Hospitals Corporation Mount Sinai Services Psychology Externship Brochure 2015-16

# **QUEENS HOSPITAL CENTER**

## **PSYCHOLOGY EXTERNSHIP PROGRAM**

# 2015-16

#### **Queens Hospital Center**

Queens Hospital Center is part of the New York City Health and Hospitals Corporation and is affiliated with the Mount Sinai School of Medicine. Thus, QHC combines the best of both worlds: a municipal hospital serving diverse populations, with a teaching hospital's emphasis on quality and training.

QHC is located in Jamaica, Queens and can be conveniently reached by public transit or car. QHC's surroundings are primarily residential; the neighborhood is one of the most culturally, racially and ethnically diverse areas in the United States, with a large immigrant population. Over 100 languages are spoken at QHC. Patients and staff come from all over the world, representing a multicultural mosaic of backgrounds, languages and beliefs.

## <u>Psychology Department</u>

Queens Hospital Center's Psychology Department is staffed by approximately 14 psychologists at any one time. These psychologists are integrated throughout the hospital and provide services in an adult outpatient clinic, partial hospital program, adult psychiatric inpatient service, child and adolescent outpatient clinic, child development unit, pediatrics service and other medical settings, Assertive Community Treatment (ACT) teams, and community schools. The Psychology Department is expected over time to play a leadership role in moving QHC behavioral health towards evidence-based practices.

The Psychology Department is committed to psychology training and intends to begin a pilot pre-doctoral internship program, under the Mount Sinai umbrella, in the next two to three years. APA-accreditation will be sought within a year or two thereafter, and the internship will be expanded, as appropriate.

# **Primary Placements**

Nine primary placements are projected to be available in 2015-16: 3 on the Child and Adolescent Outpatient Unit; 2 on the Adult Outpatient Unit; 2 on the Adult Inpatient Unit; 1 on the Assertive Community Treatment Team; and 1 on the Neuropsychological Assessment Service. Patients at all placements have

diverse cultural backgrounds, diagnoses and clinical needs; generally, they represent underserved populations.

All primary placements are at least <u>14 hours/week</u> (excluding lunch), and Fridays are mandatory (at least until 1 PM).

Students may apply to be considered for no more than two primary placements for 2015-16.

#### Child and Adolescent Outpatient

QHC's child and adolescent outpatient services are comprised of two programs: a hospital-based clinic for children from 3 to 17; and an outpatient program housed in three Queens public schools for pre-K, Kindergarten, elementary, middle and high school students. Externs participate in both programs, which typically serve the same multi-stressed, ethnically diverse population, albeit in different settings. Common diagnoses include ADHD; separation, social, and other anxieties; PTSD; depression; pica; ODD; and bipolar disorder. Externs generally perform intake assessments; provide individual, family, and group therapy; engage in parent education and training; conduct classroom observations; develop and implement behavioral interventions in the schools: perform crisis interventions; consult with the multi-disciplinary treatment team, school personnel, and community supports; and actively work with families.

#### Adult Outpatient

The QHC adult outpatient unit employs a multidisciplinary treatment approach to serve a diverse and generally underserved community. Patients present with the full range of DSM diagnoses, including schizophrenia, PTSD, anxiety, OCD and mood disorders. Externs typically are involved in all phases of the outpatient process: performing intake assessments; developing and updating treatment plans; providing individual, group, family, and/or couples therapy; collaborating with the interdisciplinary team; attending disposition and other staff meetings; and consulting with families and community supports. The Psychiatry Department is moving towards shorter-term, relatively focused, evidence-based treatments, and it is hoped that externs can play a role in facilitating this transition.

#### Adult Inpatient

QHC's inpatient units treat patients with acute psychiatric symptoms in a safe, therapeutic environment. Externs are fully incorporated into and actively participate in the therapeutic milieu, where they have ample opportunity to meet with patients individually, co-lead groups, participate in morning rounds and other discussions of patient progress, provide psychoeducation to enhance

insightful compliance and reduce recidivism, and contribute to treatment and discharge planning processes, all with close, frequent supervisor contact.

#### **Assertive Community Treatment**

The ACT program is an intensive, consumer-driven, highly successful approach to working with patients with chronic mental illness who cannot be treated in traditional therapeutic settings. Services are provided by an interdisciplinary team in such settings as homes, shelters, coffee shops, or other locations that the patient selects. Externs typically are fully integrated into the team, attending morning rounds, accompanying mental health professionals from all disciplines on home or other community visits, participating in treatment planning, providing supportive psychotherapy, and performing brief assessments.

#### Neuropsychological Assessment

Neuropsychological testing is provided throughout QHC, for in- and outpatients, with special emphasis on supporting psychiatry units. Common referrals involve making differential diagnoses (e.g., depression vs. dementia) and characterizing cognitive deficits to facilitate treatment planning. Typically patients are referred from psychiatry (e.g., schizophrenia, mood disorders), neurology (e.g., TBI, stroke, movement disorders), and medicine (e.g., autoimmune and endocrine disorders). Externs are expected to handle, under supervision, all aspects of the testing process, including scheduling and preparing patients for appointments, obtaining complete histories, administering, scoring, and interpreting tests, preparing comprehensive reports, and providing feedback to patients and referral sources.

# **Secondary Placements**

Additional experience may be available to an interested extern, who wishes to work at QHC <u>more</u> than the 14 hours/week (s)he is assigned at the primary placement. These opportunities include running groups in the adult outpatient unit or the partial hospitalization program, gaining experience in an inpatient unit, performing neuropsychological assessments, conducting individual, group and family treatment with outpatient children and adolescents, and providing brief, symptom-focused interventions for children and caretakers on a primary care pediatrics unit.

Scheduling restrictions apply to many of these activities. Given these scheduling limitations, no promises can be made in advance about which secondary placements, if any, will be available to a particular student. That being said, we are committed to meeting externs' training needs, and do our best to find secondary placement opportunities that are meaningful to our

externs. (For example, interested 2014-15 externs all received secondary placements that were among their top choices.)

After a student has accepted an externship offer for a primary placement, QHC's Training Director will discuss the extern's interest in secondary activities and the scheduling requirements that may be involved.

#### **Testing**

An extern is expected to complete comprehensive psychological assessments at a primary placement, as follows:

<u>Primary Placement</u>	Number of Evaluations
Child and Adolescent Outpatient	2
Adult Outpatient	2
Adult Inpatient	1 to 2
Assertive Community Treatment	1
Neuropsychological Assessment	10 to 20

# **Other Externship Activities**

As part of their professional development, externs will attend hospital grand rounds, participate in didactics, receive preparation for next career steps (e.g., externship or internship), and make case presentations. These activities occur on Fridays, a mandatory day (at least until 1 PM) for all externs.

# **Supervision**

Externs will be closely supervised by doctoral-level licensed psychologists, and will receive at least one hour per week of individual supervision for primary placements. Secondary placements will arrange supervision, based on extern training needs. QHC supervisors represent a diverse range of theoretical orientations, including psychodynamic, cognitive, behavioral, cognitive-behavioral, and family systems. Over time, increasing emphasis will be placed on evidence-based treatment approaches.

# **Scheduling Requirements for Primary Placements**

The externship is approximately ten months, beginning September 4, 2015 and ending June 17, 2016.

Externs' primary placements are at least 14 hours/week (excluding lunch). Depending on the placement, this time may be spread over 2 or 3 days, one of which must be Fridays at least until 1 PM.

Additional scheduling requirements for primary placements:

<u>Child and Adolescent Outpatient</u> – 14 hrs./week must include at least 5 consecutive school hours on one day (except Friday)

Adult Outpatient - 14 hrs./week may include one evening

<u>Adult Inpatient</u> – 14 hrs./week must include Thursday and Friday from 8:30 AM to 3:30 PM

<u>Assertive Community Treatment</u> – 14 hrs./week must include at least one day (except Friday) from 9 AM to 5 PM

<u>Neuropsychological Assessment</u> – 14 hrs./week must include either Monday, Tuesday or Thursday

#### Scheduling Requirements for Secondary Placements

Students who are accepted to a primary placement may request a secondary placement that requires additional hours beyond the 14 hours/week allotted to the primary placement. Typically these secondary placements require anywhere between 2 and 7 hours/week, and run from 6 weeks to 10 months, depending on the unit.

After a student has accepted an externship offer for a primary placement, QHC's Training Director will discuss the extern's interest in secondary activities and scheduling possibilities.

# **Applicant Qualifications**

Applicants must be enrolled in an APA-accredited clinical, school, health, neuropsychology, or counseling psychology program. Students will be considered only if they have already provided psychotherapy, under supervision, for at least one academic year at the time externship begins. Students who are concurrently applying for internship will not be considered.

# **Application Procedures**

QHC complies with the PSYDNYS-NYNJADOT Externship Guidelines, and will not accept applications until 1/20/15. Applications will no longer be accepted after 5 PM on 2/13/15.

Applicants should provide in electronic format:

-- a CV;

- -- a writing sample (If applying for a primary placement in Neuropsychological Assessment, the sample must be a test report; a neuropsychological test report is preferred);
- -- a letter of eligibility for externship from the doctoral program director, including the maximum number of hours that the student may spend on externship;
- -- two letters of recommendation (If applying for a primary placement in Neuropsychological Assessment, at least one letter must be from a testing supervisor. If applying for a primary placement on other units, at least one letter must be from a therapy supervisor); and
- -- a cover letter, including a statement indicating which primary placement(s) the student is seeking (Students may apply to <u>no more than two</u> primary placements.) If applying to two primary placements, a tentative priority order should be specified in the cover letter.

Letters of reference and eligibility should be in PDF format, signed and on organization letterhead.

Applicants who are seeking a primary placement in Neuropsychological Assessment should additionally provide:

- -- a list of neuropsychological/psychological tests administered; and
- -- a list of relevant graduate level courses (e.g., neuropsychology, assessment, cognition, psychometrics).

A complete application, with all components included, should be sent at one time. Piece-meal submissions are not accepted.

Complete applications should be directed, via email to:

Leslie Bogen, J.D., Ph.D. Director of Psychology Queens Hospital Center 82-68 164th St. Jamaica, NY 11432 bogenl@nychhc.org

### **Interviews and Offers**

Interviews will occur between 1/23/2015 and 2/20/2015. Selected applicants will meet with at least two QHC psychologists and should allot a two hour time slot for the interview process. Within 24 hours of interview completion, applicants who are applying for two primary placements are expected to specify, in writing, the order of placements for which they wish to be considered.

In accordance with the PSYDNYS-NYNJADOT guidelines, the earliest date on which an offer can be made is 3/2/15. Offers will be made, via email, between 9 AM and 5 PM on that day or thereafter until the positions are filled. These emails will specify the primary placement that is being offered.

#### Questions

Students are respectfully asked not to contact QHC with questions that are addressed in the brochure or FDU Wiki, or that can wait until scheduled interviews.