



GENERATIONS + NORTHERN MANHATTAN HEALTH NETWORK

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**LINCOLN HOSPITAL RECEIVES NATIONAL RECOGNITION FOR  
COMMITMENT TO QUALITY**

***American Hospital Association McKesson Quest for Quality Prize Recognizes Hospital  
Leadership and Innovation in Quality Improvement and Safety***

Bronx, New York - Lincoln Medical and Mental Health Center today received the prestigious Quest for Quality award from the American Hospital Association (AHA) for its leadership and innovation in quality improvement and safety. The South Bronx-based facility successfully demonstrated a commitment to providing patient-centered care focused on ground-breaking methods that improve safety and quality. The award is presented annually to honor leadership and innovation based on the Institute of Medicine's (IOM's) six quality aims—safety, patient-centeredness, effectiveness, efficiency, timeliness and equity. Lincoln is one of four hospitals selected this year from a nation-wide pool of 40 hospitals competing for the prize. Dr. Melissa Schori, Lincoln's Chief Medical Officer, accepted the award during the annual AHA Health Forum Summit held in San Francisco, California.

“At Lincoln Hospital, we have hardwired quality and patient safety within the culture of our organization. We are focused on all the right things that make a difference to patients and to staff: preventing infections, removing barriers to cancer screenings, and providing coordinated care from our primary care medical homes,” said Iris Jimenez-Hernandez, Lincoln Hospital Executive Director. “We are proud to receive this award in recognition of our open culture of education, accountability, and our continuous quest for excellence.”



“Hospitals know that one of the best ways to bring greater value to health care services is to improve the efficiency, safety, and effectiveness of the care they provide to patients and the community,” said Rich Umbdenstock, AHA president and CEO. “The hospitals we recognize today are using sustained efforts to achieve results that enhance care for patients in their communities.”

“This award recognizes that Lincoln is a high performing healthcare organization with an advanced clinical information system that leads to improved health outcomes through the use of clinical practice guidelines and available information across the continuum of care,” said Melissa P. Schori, Lincoln Hospital’s Chief Medical Officer. “Commitment to patient centered healthcare delivery and collaborative team work using TeamSTEPPS® Just Culture and Lean methodology is evidenced by numerous accreditations and achievement awards.”

Lincoln Medical and Mental Health Center was honored this year as a finalist and will receive \$12,500 as part of the prize, which will be reinvested into patient care services. Lincoln is the second HHC hospital to receive recognition from AHA. HHC’s Queens Hospital Center was awarded the Quest for Quality Citation of Merit in 2010. Other hospitals receiving the 2012 Quest for Quality awards were University Hospitals Case Medical Center in Cleveland, University of North Carolina Hospitals which was also honored as a finalist and Meriter Hospital in Wisconsin which received the Citation of Merit.

### **About Lincoln Hospital**

Lincoln Medical and Mental Health Center, located at 234 E. 149<sup>th</sup> Street in the Bronx, is a 347-bed, acute care level 1 trauma center with the busiest single site Emergency Department in the region. The Hospital emphasizes primary care and specialty medicine and utilizes the latest advances in medical science. Lincoln Hospital is a member of the Generations+/Northern Manhattan Health Network, a healthcare conglomerate which is part of the New York City Health and Hospitals Corporation.

### **About AHA**

The AHA is a not-for-profit association of health care provider organizations and individuals that are committed to the improvement of health in their communities. The AHA is the national advocate for its members, which include almost 5,000 hospitals, health care systems, networks and other providers of care and 42,000 individual members. Founded in 1898, the AHA provides education for health care leaders and is a source of information on health care issues and trends. For more information visit the Web site at [www.aha.org](http://www.aha.org).

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