

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
October 1, 2010-----

NCQA DIABETES RECOGNITION

Congratulations to Harlem Hospital Center, Lincoln Medical and Mental Health Center, Morrisania Diagnostic and Treatment Center, and Renaissance Health Care Network on achieving National Committee for Quality Assurance (NCQA) Diabetes Recognition. This voluntary program recognizes medical professionals who use evidence-based measures and provide excellent care to their patients with diabetes.

The Diabetes Recognition Program is also designated by the Centers for Medicare & Medicaid Services as a registry for quality reporting for the Physician Quality Reporting Initiative (PQRI); and, this recognition allows NCQA to submit the facility's clinical quality data to Medicare for use in the PQRI. The ten measures used to evaluate programs cover HbA1c control; blood pressure and LDL control; eye and foot examinations; nephropathy assessment; and smoking status and cessation advice or treatment.

Congratulations again for a job well done.

NEW YORK DENTIST RECEIVES 2010 MASTERSHIP AWARD FROM THE ACADEMY OF GENERAL DENTISTRY

The Academy of General Dentistry is pleased to award the 2010 Mastership Award to Dr. Lawrence Bailey, DDS, MAGD. The Academy of General Dentistry (AGD) is a professional association of more than 35,000 general dentists who are dedicated to staying up to date in the profession's continuing education.

The Mastership award is the highest honor available at the AGD and one of the most respected designations within the profession. To receive such an honor, Dr. Bailey completed 1,100 hours of continuing dental education. Dr. Bailey joins 2,100 AGD members who understand that providing great smiles and good oral health for their patients are the result of going above and beyond basic requirements.

Dr. Bailey is a graduate of Howard University College of Dentistry. Dr. Bailey serves as a member of the New York County Dental Association, the New York State Dental Association, the National Dental Association, the Greater

Metropolitan New York Dental Society
and the Marble Collegiate Church.
Congratulations Dr. Bailey.

THROUGH THE CUSTOMER'S EYES

Starting September 8 - 30, 2010, there will be a mandatory Customer Service Training entitled "Through The Customer's Eyes" offered in the Herbert G. Cave Auditorium. The Homegrown educational video will address the following topics: Why Customer Service Matters; Handling Complaints; and Dealing with Angry People. For additional information and schedule your training, please contact Dave Herbert, Associate Director, Training & Development, at (212) 939-4103 or by email at dave.herbert@nychhc.org

THE FRIENDS OF HARLEM HOSPITAL CENTER PRESENTS...

1st Annual Golf Classic and Auction honoring Congressman Charles B. Rangel and Edgar O. Mandeville, M.D. on Monday, September 27, 2010 at the exclusive Dellwood Country Club located at 60 Zukor Road, New City, NY 10956. For information please contact Ms. Randreta Ward-Evans at (212) 939-1390.

TICKETS AT WORK

Looking to something to do at low prices? Well, with Tickets At Work you can find something in your price range and enjoy a wonderful night out with the family or someone special. From discounts on AMC theatre tickets, to Broadway plays, there's always something on the Tickets At Work website. For more information visit the

website at ticketsatwork.com. You'll be happy you did.

GENERAL STAFF MEETING

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, October 6, 2010 at 9:30 a.m. in the Herbert G. Cave Auditorium.

SCHOLARSHIPS

The Mayor's Graduate Scholarship Program will hold information sessions in October (7th, 25th and 27th) for prospective scholarship applicants. These sessions will provide prospective applicants with an overview of the program and information on how to apply for a scholarship with participating colleges and universities.

Employees can register for a session by e-mailing their request to MGSP@dcas.nyc.gov. Seating is limited. Please note that this is an information session and **not** a prerequisite to apply for the scholarship. If you need further information (times and places), please contact Human Resources Department at (718) 579-6465.



FAREWELL, SENIOR VP

On Wednesday, September 22nd, the Greentree Country Club in New Rochelle hosted a well attended celebration of 15 dynamic and wonderful years at the NYC HHC...The Generations+ / Northern Manhattan Health Network and friends and colleagues of Senior Vice President Jose Sanchez, celebrated his retirement after his distinguished service to HHC and to the health of the Bronx and Manhattan communities.



Dr. John Palmer, Executive Director of Harlem Hospital Center, was Master of Ceremonies during the accolades and well wishes. All of us wish Mr. Sanchez well in his new role as President and CEO of a private hospital in Chicago (Dr. Palmer's home town).



Attending the tribute to Mr. Sanchez



DATES TO REMEMBER

National Hispanic Heritage Month-
September 15 - October 15, 2010

UPCOMING WALKS

Making Strides Against Breast Cancer-
Sunday, October 17, 2010

Step Out: A Fight Against Diabetes-
Sunday, October 24, 2010

For additional information contact the Department of Public Affairs at (212) 939-1370.

CELEBRATE HISPANIC HERITAGE

The Mayor's Latin Media and Entertainment Commission is launching its first-ever Latin Media and Entertainment Week, Oct. 4-10, to coincide with Hispanic Heritage Month, which runs from Sept. 15 through Oct.

15. It's a week of events including film, theater, art, concerts, dance, exhibitions, and more to showcase the talent and diversity of NYC Latino communities. All city agencies are being asked to spread the word in any way possible.

Here is a link to their website for more information: <http://www.nyc.gov/lmew>.

RETIREMENT CELEBRATION

Jarris T. Bradford, RN., Rehabilitation Medicine was honored for her 61 years of service to the Health and Hospitals Corporation last week at Harlem Hospital.

The Department of Rehabilitation held the retirement celebration for Ms. Bradford, RN, on Friday, September 24, 2010. We wish her the very best.

CONDOLENCES

To JoAnn Young on the passing of her father. Services were held on Friday, September 10, 2010.