# CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network August 20, 2010-----

# EMPLOYEE OF THE MONTH JULY 2010



Kehinde Sogbesan, Nurse's Aide, Patient Escort, recently noted that the Patient Escort Department was short staffed, and Ms. Sogbesan, was not feeling well. After a visit to OHS, the doctor determined she was eligible to be released of her duties for the day. Ms. Sogbesan declined, stating, "No, we are short staffed, I cannot go home, I have to help." The doctor informed her that she needed a CT scan so during her rounds, she stopped by the CT scan suite and asked if they would page her when they weren't busy. When called, Ms. Sogbesan notified her supervisor and asked that someone pick up stat orders. While taking care of her own health, Ms. Sogbesan continued to ensure that our patients received world class service. Congratulations, Ms. Sogbesan!

CAUGHT IN THE ACT - Mr. Richard Vitere and Mr. Andy Herrma, Carpenters, Facilities Management, are recognized for excellent assistance to the Department of Ambulatory Care when they went to complete a work order to mount a television to the wall. After realizing they didn't have the appropriate parts, they said they would take the television to the shop and build a mounting piece that would secure the television to the wall. As promised, they returned the following day and completed the work order. The gentlemen saw that a table needed to be moved into another room where there was also a broken table. Mr. Vitere and Mr. Herrma moved the table to its new location and offered to fix the broken table. Later that week, the men delivered the repaired table to the department. Mr. Vitere and Mr. Herrma are most deserving of this honor.

CAUGHT IN THE ACT - Paul Fine, Motor Vehicle Worker, Facilities Management, always performs his duties in a professional manner. He is a team player who treats colleagues with respect and kindness. On June 26, 2010, Harlem Hospital Center held its First Annual Outreach Center of Excellence Health Expo at the 369th Armory. There were a lot of materials and supplies that needed to be transported to the Armory. Mr. Fine worked patiently the day before and the day of the event to ensure all boxes were delivered. After he completed the delivery, Mr. Fine left the Armory to fulfill his other duties, making sure his colleagues made it to other community events. When the Health Expo ended, he then ensured all leftover materials and supplies were returned to the Hospital. Mr. Fine deserves to be acknowledged for being an exceptional team player and for displaying world class service.

CAUGHT IN THE ACT - Ivona Crawford, Social Work - III had a patient who took time to write about an outstanding Social Worker. The patient stated that Ms. Crawford "took the cake." She is kind, considerate, understanding and will go out of her way for others. The patient continued that Ms. Crawford is one of the best. Congratulations, Ms. Crawford.

# SIXTH ANNUAL AWARDS CEREMONY - 2010 HONOREES

Patient Safety Officer's Award: Helen Richards, MD, Department of Pathology, Gold Award for Cultural Change

Rey Leonard Tac-An, RN, Operating Room, Silver Award for Good Catch William Palomo, Behavioral Health, Bronze Award as Patient Safety Champion

# Director of Facilities Management Award:

Courtney Young, Environmental Services, Gold Award for Outstanding Performance

Mitch Shuler & Michael Patanella,
Facilities Management, Silver Award for
Outstanding Performance
Stanley Wyatt, Clinical Engineering,
Silver Award for Outstanding
Performance

Michael Filipone & Hector Lewis, Isenix Team, Bronze Award for Outstanding Performance

### Director of Nursing Award:

Ednie Revolus, A.D.N., Pediatric ER, Gold Award for Reducing Patient Falls Althea Senior-Morris, A.D.N., Labor and Delivery, Silver Award for Reducing Patient Falls

Ednie Revolus, A.D.N., Pediatric ICU, Bronze Award for Reducing Patient Falls Ednie Revolus, A.D.N., Bronchoscopy Clinic, Gold Award for Reducing Absenteeism

Samantha Jenkins, Hypertension Clinic, Silver Award for Reducing Absenteeism Althea Senior-Morris, A.D.N., Bariatric Clinic, Bronze Award for Reducing Absenteeism

#### Chief Financial Officer's Award:

Award for Cost Containment

Robert Carey, MD, Occupational Health, Gold Award for Revenue Enhancement Ida Brown-Outlaw, Emergency Department, Silver Award for Revenue Enhancement Erick Wilson, HIV Services, Bronze Award for Revenue Enhancement Hector Lewis, Department of MIS, Gold Dianabel Castro, Managed Care, Silver Award for Cost Containment Brenda Merritt, MD, Ambulatory Care, Bronze Award for Cost Containment

# Deputy Executive Director's Gold Award:

**John M. Palmer**, Ph.D., Executive Director, Grace Under Pressure

#### TJC SUPER KNOWLEDGE BOWL

Four teams competed in our TJC Super Knowledge Bowl. OB/GYN competed against Pediatrics in Round One, and Medicine competed against Psychiatry in Round Two. The two winning teams then competed against each other in Round Three.

Each table had one cowbell. Dr. Stephen Lawrence asked a series of questions. Each team was allowed to confer with their own teammates to come up with an answer. Once they thought they knew the answer, someone from their team rang the bell and gave their answer. If the answer was correct, that team got one point. If the answer was incorrect, the other team had a chance to answer and score.

The judges included Mary Caram,
Director of Social Work; Laureen
Goodridge, Director of Nursing; Marcia
Peters, Associate Executive Director of
Regulatory Affairs and Risk
Management; and Dr. Maurice Wright,
Interim Medical Director.
The teams that competed in the
Knowledge Bowl were OB/GYN
(Victoria Amankwa, MD, Marthus P.
Enders, RN, L. Wilson, Environmental

Services, and Margaret Smalls, Social Work); Pediatrics (Sharon Bryant, RN, Mark White, Social Work, David Mortel, MD, Margot Boamah, RN); Medicine (Israr Sheik, MD, Cheryl Roberts, Social Work, Sandra Lemon, Clerical Associate III, Cheryl Chapman, CAN); and Psychiatry (Eugene Clark, Edwin Pasco, Environmental Services, Diane Deans).

The winner of the TJC Super Knowledge Bowl was the **Medicine Team**. Each member received a \$50 gift card.



Monique Hedmann, Walk It Out! Project Coordinator (second from right) and Walk It Out! volunteers.

#### WALK IT OUT! FAMILY WALK & RUN

On Sunday, August 1, 2010, the Walk It Out! Family Walk & Run was held at the Riverbank State Park as the official kick-off of the Walk It Out! program at Harlem Hospital Center. Walk It Out! is a comprehensive physical activity program for the elders of the Village of Harlem. Attendees of all ages enjoyed a walk and run competition, a healthy Sunday brunch, music and dance performances, Tai Chi, Yoga, and Double-Dutch workshops, field games with the New York Road Runners, an Art Creation Station, health screenings, CPR

demonstrations, and much more. Dr. Olajide Williams and Easy A.D. of the Legendary Cold Crush Brothers were the event emcees. Gayle King and Patricia Butts, the First Lady of Abyssinian Baptist Church, were among the event attendees.

Curtis Green, designer of the Walk It Out! logo was honored at the event posthumously, and his family was presented with a Walk It Out! shirt signed by the Hip Hop Public Health Team. For more information about Walk It Out! please contact Monique Hedmann at (212) 939-4239.



L-R: Blondy Henry, Melody Opinion, Florence Burrell and Crystal Foucard (both from Central Office BFHI), Joselyn Daly (Director of CHWP), Alison Benjamin, Denise Wright, Anna Vega, Jade Martin, Geneva Curtis, and Tendai Chinhenzva



Participant learning CPR



The WIC Program Luncheon celebrating World Breastfeeding Week



Luncheon attendees actively engaged during Q&A

#### WORLD BREASTFEEDING WEEK

Harlem Hospital Center staff held several events in celebration of World Breastfeeding Week, to highlight the importance of breastfeeding. To start the week's activities, Ms. Alison Benjamin, Breastfeeding Coordinator, the OB/GYN Team, Central Office BMHI and the Community Health Worker Program held the Annual Breastfeeding Fair on Tuesday, August 3, 2010. Expectant, past and future mothers attended this event with their families in the Prenatal Clinic from 10:00 a.m. to 1:00 p.m. They enjoyed refreshments, innovative and entertaining games and were excited

that they have decided to give their child a healthy start.

The WIC Program celebrated
World Breastfeeding Week on Friday,
August 6, 2010. The luncheon was held
in the Ronald H. Brown Pavilion in the 3rd
floor conference room. The event
started with an introduction of the WIC
staff, and then attendees were
encouraged to sing a breastfeeding song
in English and Spanish composed by
Patricia Okonji and the WIC Staff.
More than 50 pregnant women and
breastfeeding mothers attended this
exciting event. Two nursing moms gave
testimonials on their experience of
breastfeeding for over a year.

The WIC Breastfeeding Coordinator and Counselors performed a skit in French that highlighted the importance of breastfeeding. They then demonstrated proper breastfeeding techniques, before addressing questions. After a healthy lunch, the mothers left feeling more confident about breastfeeding and empowered by their decision.

As the only Baby Friendly designated facility in New York City, Harlem Hospital Center proudly supports the Global Breast Feeding Initiative dedicated to the Protection, Promotion and Support of the rights of mothers and infants to breastfeed.

#### RAMADAN

The Islamic Month of Ramadan began last week and ends September 9<sup>th</sup>. Those observing the fast may request to work through their lunch hour and leave one hour earlier to break fast and pray at the appropriate time. Speak with your supervisor for information. You may also contact the Network's EEO office at 718 579-6155.

#### WEIGHT WATCHERS AT WORK

You don't need a diet to lose unwanted weight and obtain better health, you need momentum and support.

Join the growing Weight Watchers at Work Program on Tuesdays at Lincoln, 12:00 noon in the conference center area. Invest in yourself. Come to see how the program works for those who attend.

#### MEDITATION

No one can get you in touch with yourself (or your inner being) but you. Doing so gives the experience of inner silence, calm and contentment. Experienced volunteer Bobby Ram Budhu (Patient Accounts, Lincoln) holds short, focused sessions three times a week: Tuesdays, 5:30 PM Thursdays, 12:30 PM Thursdays, 1:00 PM, Lincoln Hospital, 10-C conference room. This is a benefit for all Network employees. Come and experience it for yourself.

## DATES TO REMEMBER

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, September 1, 2010 at 9:30 a.m. in the Herbert G. Cave Auditorium.

## UPCOMING WALKS

The Percy Sutton 5K Run & NYC Family Health Walk-A-Thon Saturday, August 21, 2010

For additional information contact the Department of Public Affairs at (212) 939-1370.

## CHECK LIST ONLINE

Want to see an old Check List? Check the internet explorer, Human Resources page, Check List on the toolbar. Or: http://genplushr.nychhc.org/CheckList. aspx