

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
August 6, 2010-----



Harlem community members filled the Herbert G. Cave Auditorium

TOWN HALL MEETING

On Saturday, July 24, 2010, Harlem Hospital Center hosted a Health Care Forum in the Herbert G. Cave Auditorium. The Harlem community and members of various unions filled the auditorium in great anticipation to learn from the panel of experts how the Health Care Reform Bill will affect their future. This well attended event was sponsored by the Greater Harlem Chamber of Commerce's HARLEM WEEK Event and by Healthfirst.

Mark Riley, WWRL's Radio Personality served as the moderator, and began the program with opening remarks. Dr. Palmer presented the Harlem Hospital (next page)



(l-r) John Palmer, Ph.D., LaRay Brown, Neil Calman, M.D.



George Hulse, Vice President of External Affairs, Healthfirst



WWRL Radio Personality and Moderator Mark Riley



Congressman Charles B. Rangel addresses the community

(Cont'd from page one)

Outreach Center of Excellence to the guests, providing a detailed summary of the findings from the Community Health Survey that was conducted at the First Annual Health Expo on Saturday, June 26. The results showed that many community members are aware of the Health Care Reform Bill, but don't understand how it will affect them individually or the impact it will have on the Harlem community. The Honorable Charles B. Rangel, Member of the United States House of Representatives, addressed the community with an overview of the Health Care Reform Bill and encouraged the community to become actively involved in their healthcare.

Mr. Riley asked the panel of experts a series of questions regarding their current programs and services, how the Health Care Reform Bill will affect their organization, and what initiatives they have to ensure the health of the Harlem community. The panel of experienced professionals included, John M. Palmer, Ph.D., Executive Director of Harlem Hospital Center and the Renaissance Health Care Network; Pat Wang,

President, Healthfirst; LaRay Brown, Senior Vice President of Corporate Planning, Community Health and Intergovernmental Relations, NYC Health and Hospitals Corporation; Charles W. Shorter, Director, Thelma C. Davidson Adair/William F. Ryan Community Health Center; Neil Calman, M.D., President and CEO, Family Health Center at North General; and Judy Wessler, Director, Commission on the Public's Health System. The community was invited to participate in the program during the Open Forum. Many took the opportunity to ask specific questions of the panelists to get a better understanding of how they are being impacted by the Health Care Reform Bill. Also in attendance were Senator Bill Perkins, Assemblymen Keith Wright and Herman "Denny" Farrell Jr., and Council Member Robert Jackson.

TEAMSTEPS FORUM



Keynote, Peter Napolitano M.D., United States Army



Kevin Shao, Patient Safety Officer, President Alan D. Aviles

TeamSTEPPS FORUM 2010

The Senior Leadership Symposium on Patient Safety - 2010 HHC TeamSTEPPS™ Forum found its home in the Herbert G. Cave Auditorium on Monday, July 12, 2010. Coordinated by the Harlem Hospital Center Department of Patient Safety and in collaboration with Corporate Patient Safety, the event gave 250 guests from facilities throughout the NYC Health and Hospitals Corporation the opportunity to share and review TeamSTEPPS™ initiatives with Poster presentations which were displayed in the Gallery. TeamSTEPPS™ Masters, who helped lead the Corporate Master Training Program, received awards for their accomplishments.

Welcoming remarks from José Sánchez LMSW, Senior Vice President of the Generations+/Northern Manhattan Health Network, Ramanathan Raju, M.D., Executive Vice President of Medical and Professional Affairs, and Caroline Jacobs, MPH, Senior Vice President of Patient Safety, and each spoke on a key element of the corporate wide TeamSTEPPS™ implementation initiative. The keynote speaker, Peter Napolitano M.D., Member of the United States Army, shared his personal experiences implementing TeamSTEPPS in the battlefield. Dr. John M. Palmer stated, "Patient safety is a journey, not a destination, which requires exceptional collaboration and teamwork."



Network CAB and Auxiliary awardees and members with HHC President Aviles and HHC Board of Directors Bolus and Brown

MARJORIE MATTHEWS COMMUNITY ADVOCATE RECOGNITION

The 6th Annual Marjorie Matthews Community Advocate Recognition Award ceremony was held on July 20th at the Dr. Susan Smith McKinney Nursing and Rehabilitation Center in Brooklyn. Every year the award acknowledges the efforts of individual Community Advisory Board and Auxiliary members to enhance our patients' experiences and to support the overall mission of HHC. There were three awardees from Harlem Hospital Center, selected by their colleagues: **Gloria Jackson, CAB, Robert Linsy Farris, MD, Friends of Harlem, and Marlene Ramsey, Auxiliary.**

DRESS CODE IN THE WORKPLACE

With the arrival of warm weather, Harlem Hospital Center employees are still expected to conduct business in a professional manner. Employees must dress in a way that reflects the nature of their work, safety, health and with a concern for our public image. Clothing must be neat, clean and appropriate for

work. All employees are expected to exercise discretion consistent with wearing attire which reflects a professional environment.

Visit the Network Human Resources Service Center website under HR Policies (<http://genplushr.nychhc.org/>) to review the Employee Dress Code Policy and others. If you need additional information contact the Human Resources Department at (212) 939-2593.



MICROSOFT OFFICE SUITE TRAINING

Beginning Wednesday, September 1, 2010, the Training and Development Department will offer Microsoft Office Suite training. Each training will take place in the MLK Pavilion, 6th Floor, Room 6235 from 9:00 a.m. to 5:00 p.m. For additional information or to register, contact Dave Herbert, Associate Director of the Training and Development Department at (212) 939-4103 or by email at dave.herbert@nychhc.org.

2010 AMERICAN BUSINESS AWARD

MetroPlus Health Plan's Communications Department was named a Finalist in the Best Corporate Identity/Brand Design category of the 2010 American Business Awards.

Competing against more than 2,700 entries from organizations of all sizes in every industry, MetroPlus managed to rise above the rest, becoming a finalist.

MetroPlus entered their redesigned Medicare brochure, bus shelter, urban panel and post-enrollment cover montage - representing a cohesive MetroPlus Medicare branding. The new logo and tag line were created to emphasize that MetroPlus had changed from a Medicaid-only plan and to stand out from all the other New York City HMOs.

MetroPlus Health Plan, Inc, a wholly-owned subsidiary of the New York City Health and Hospitals Corporation, is a prepaid health services plan that offers low or no-cost health insurance to eligible people living in Manhattan, Brooklyn, Queens and the Bronx through the following plans: Medicaid Managed Care, Child Health Plus, Family Health Plus and a Medicaid HIV Special Needs Plan, and Partnership in Care.

DATES TO REMEMBER

Start of Ramadan-Wednesday, August 11
HARLEM WEEK - Health Village-Sunday, August 15

"Our Village within the Village"
NYC Managerial Employees Association Meeting-Tuesday, August 24

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, September 1, 2010 at 9:30 a.m. in the Herbert G. Cave Auditorium.

UPCOMING WALKS

The Honorable Percy Sutton Harlem 5K Run & the New York Family Health Walk-A-Thon -Saturday, August 21

For additional information contact the Department of Public Affairs at (212) 939-1370.