

# CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network  
May 14, 2010-----

## EMPLOYEE OF THE MONTH- APRIL 2010



**Inna Yampolsky**  
**Physician Assistant, Dept of Surgery**  
Inna Yampolsky, Physician Assistant, is the April 2010 Employee of the Month. Ms. Yampolsky works diligently until her work is complete, often leaving late in the evening. Her commitment and dedication is evident; she answers all calls regarding patient care and investigations, and avails herself to patients at all times. Ms. Yampolsky provides patients with her personal cell phone number, so they can reach her at all times. She is the cornerstone of the surgical clinic. All Surgical Residents, nurses, technicians, ancillary staff and her colleagues enjoy working with her. Ms. Yampolsky is also an excellent phlebotomist. Thank you, Ms. Yampolsky

for exemplifying world class customer service to both staff and patients.

**CAUGHT IN THE ACT - Ms. Natalie Faulkner**, Dental Assistant, Department of Dental is recognized for going above and beyond the call of duty. Her motivation and positive attitude allows her to tackle projects and keep the pediatric dental clinic running smoothly. Above all, she is very kind to all of our patients and their parents, greeting everyone with a smile or kind word. On Monday, April 26, 2010, Ms. Faulkner held a young child's hand as a resident performed a procedure. When the procedure was complete, Ms. Faulkner noticed her clothing was soiled. Instead of getting upset, she praised the child for being so brave. Once the child left, she quietly walked to her locker, changed her clothes and immediately resumed her work. Ms. Faulkner is most deserving of this honor.

**CAUGHT IN THE ACT - Mr. Duraye Rennis**, Service Aide, Environmental Services is recognized for providing world class customer service. He consistently stops by the Dept of Social Work to check the hand sanitizer, vacuum the rugs, and find out if there is

anything needed, during his lunch break. Mr. Rennis is always courteous, polite and willing to assist. If he is unable to perform a task at the time of the request, he will schedule a time to return. Mr. Rennis is committed to providing outstanding customer service. He is worthy of this recognition.

### **GOOD CATCH AWARD -**

Mr. **Roy King**, Registered Nurse, CPEP is presented with the Good Catch Award for his quick response to a QuadraMed failure. One day in February, Mr. King was verifying patient medications in the QuadraMed system, when he noticed the medication lists were not displayed. After several attempts to fix the problem, Mr. King realized that many patients could miss their medications due to the system failure. He immediately informed his supervisor and the IS Department. It was this attention to detail, and patient advocacy that uncovered the glitch in the QuadraMed System, which may have had a negative affect on delivery of care. Thank you Mr. King for the good catch!

### **THE SWEET SOUND OF MUSIC**

Children from P.S. 197 and Annie Newsome Head Start Program filled the Hospital Auditorium to enjoy an afternoon of music by Julliard's Three Guys and a Lady. The children and teachers clapped and sung along with the 4 Julliard students as they played Stevie Wonder's "Isn't She Lovely," Journey's "Don't Stop Believin" and other classics on the percussion, bassoon and double bass. It was another wonderful spring concert with Lincoln Center.

### **VOLUNTEER APPRECIATION DAY**



Appreciation given to Stephanie Harewood,



15 years of Service:

(l-r): Roland Erasme and Betty Drumwright



1000 hours of

service: Duane Kellman and David Mubiru

### **VOLUNTEER APPRECIATION DAY**

On April 23, Volunteer Services honored hospital volunteers during National Volunteer Week, at the Annual Volunteer Recognition Ceremony, held in the Hebert G. Cave Auditorium. This year's theme was "Celebrating People in Action." The Directors of several departments expressed their appreciation for their volunteers with cards, hugs, flowers and expressions. Dr. Icilma V. Fergus, Chief of Cardiology, delivered the Keynote Address and the Mr. C. Anthony and Harlem Company band rendered inspirational music.

Special recognition was given to Mr. KeithRoy Stevens for 10 years of dedicated service, and Ms. Rolande Erasme and Ms. Betty Drumwright for 15 years. Ms. Stephanie Harewood, Director of Volunteer Services, received special appreciation for her exceptional work with the volunteers.



The Honorable Charles Rangel, Dr. John Palmer, Representative of AARP & community

### COMPLETE STREETS WEEK

Harlem Hospital Center partnered with AARP for "Complete Streets Week: Making New York Walkable for all Generations." On Friday, April 23, 2010, the Honorable Charles Rangel joined Dr. Palmer and other guests to highlight the issue of walkability in the Harlem community, especially for seniors. A team of surveyors assessed the traffic and crossing signals, crosswalk markings and speed limits at the intersection of Lenox Avenue and 135<sup>th</sup> Street.



Representative Rangel addresses community

### ORAL CANCER WALK



Dr. James King & Department of Dentistry

### 7<sup>TH</sup> ANNUAL ORAL CANCER WALK

On Saturday, April 24, 2010, Harlem Hospital Center in collaboration with Columbia University, The Greater Harlem Chamber of Commerce, and New York University held the 7<sup>th</sup> Annual Oral Cancer Walk at the Jackie Robinson Park. Dr. James King led the Harlem Renaissance Walk Team on the 3.75 mile journey to raise awareness of oral cancer and dental health. The Harlem community was given the opportunity to receive free Blood Pressure, Glucose and Oral Cancer screenings, and literature on nutrition and support to quit smoking. In addition, attendees were amazed by the phenomenal sounds of the Acapella Gospel Choir known as ARC (Addicts Rehabilitation Center), and given hope from special guest and Oral Cancer survivor, *As The World Turns* "Barbara," Colleen Zenk Pinter.



ARC Choir



Harlem Renaissance Walk Team



Angel McGee, Jeremy Tarver, DDS, & Abena Edwepa

### HARLEM LANES CELEBRITY BOWLING STRIKE OUT

The competition was so thick. You could have sliced it with a knife as staff from Harlem Hospital Center and Renaissance Health Care Network arrived at Harlem Lanes for the Harlem Lanes Fourth Anniversary "Celebrity Strikeout," a tournament where 48 teams competed to raise funds for the charity of their choice. The Harlem Renaissance Bowling Team laced up their bowling shoes with one goal in mind - leave as the Champions. Congratulations to the Team: Barbara Woodlon, Jack Gonzalez, Johnana Bennett-Torres, Theodore Johnson and Walter Simmons, for raising money for the Harlem Hospital Center Capital Campaign!



### DATES TO REMEMBER

May is American Stroke Month  
 May is Mental Health Month  
 Asthma Walk- Saturday, May 22  
 Memorial Day - Monday, May 31, 2010

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, June 2, 2010 at 9:30 a.m. in the Herbert G. Cave Auditorium.

### ASTHMA WALK

Asthma and COPD are among our city's most serious public health issues - 18% of New York City children suffer from asthma. This year the Network will once again lead the way in the Seventh Annual Asthma Walk, which will take place in Battery Park on Saturday, May 22. We have been the foremost supporter of the Asthma Walk, always turning out in impressive numbers and always contributing with remarkable generosity.

Participate in the Asthma Walk. Get in touch with one of your facility's [Team Contacts](#). Then, on May 22, put on this year's blue HHC Asthma Walk tee-shirt, walk to represent our commitment to help our patients, family members and neighbors to breathe easier.

### Just a thought...

"Ability is what you're capable of doing. Motivation determines what you do. Attitude determines how well you do it." - Lou Holtz