

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
April 15, 2011-----

EMPLOYEE OF THE MONTH MARCH 2011



**Ann Colon, Clerical Associate II,
OB/GYN (4 North)**

The Employee Recognition Committee along with Hospital Police wishes to acknowledge Ms. Ana Colon, Clerical Associate II, for an heroic effort. Ms. Colon, hearing an assault on a female patient, promptly reported the incident to Hospital Police.

CAUGHT IN THE ACT

Police Officers **Terri Graves, Artis Stover, Tyrone Joseph, Mary Jackson, Michael Brown, Detective Andrea Fleming, Lieutenants Wilber Quinones and John Arena, Sergeant Alfred Johnson, and Elizabeth Jean-Paul, RN**

The Employee Recognition Committee and Hospital Police extend their appreciation to the above Officers and

Ms. Jean-Paul for the heroic measures taken to ensure the safety of a patient and her newborn child. Ms. Jean-Paul is noted for protecting the patient and her newborn from being further attacked by her child's father, until Hospital Police arrived on the scene. The Officers were honored for immediately springing into action, and subduing the offender. Three of Harlem Hospital Center's Finest sustained injuries to themselves in the process. The assailant was apprehended and charged.

Thank you Harlem Hospital Center's Finest, for doing what seems to come naturally, and with C.P.R. (Courtesy Professionalism and Respect).

**Kyle Brown, Mental Health Advocate,
HIV Services Mental Health Program**

Mr. Brown has been "caught in the act" for providing excellent service and advocacy to clients served by the HIV Mental Health Program for the past year. His approach with patients is characterized as having "high regards" for their safety and health. Patients who typically encounter stigma and poor care in medical settings, consistently describe him as being the only person

who is tactful. Mr. Brown's technique convinces patients to understand the importance of taking their medications and adhering to their HIV treatment. Mr. Brown regularly assists with patient crises, attends home visits, often working beyond scheduled hours, coordinating care with multiple providers. In addition, Mr. Brown has been found working extra hours to ensure that all mental health program documentation is in compliance with grants and contracts. Although these documentations don't directly support his salary, they benefit his coworkers. Thank you Mr. Brown, for exhibiting world class customer service.



WOMEN'S HISTORY CELEBRATION
On March 28, 2011, the Generations+ /Northern Manhattan Health Network recognized and celebrated the special contributions that 22 outstanding women from our facilities have provided to our patients, community, and their co-workers.

In a ceremony at Lincoln, Keynote Speaker, former Council Member Madeline Provenzano shared her personal journey and reminded us of exceptional women, role models who inspire us to create history by staying on our journey's path.

"Our History, is our Strength" was the theme of this celebration. The Network and each of our facilities honored a select group of outstanding women, Network honoree Sara Shahim, EdD, and special honoree, Ms. Angela E. Randall, Chair Emeritus of the Lincoln Hospital Auxiliary, Inc.

Congratulations to Harlem's Outstanding Honorees: **Andrea Chin, Daniell Jardine, MD, Ellen Alston, Lynette Carrington, MD, Mildred Gunn, Sharon Francis, Yolanda Jones and Yuvania Espino.**



TJC EMPLOYEE HANDBOOK

Every survey year we produce the Employee Handbook which includes information that all employees need to know. The unique talent of Errol Wilson has created another way to learn and share this information...a RAP CD!

Errol Wilson is a Dietary Aide in the Department of Food Services who has worked at Harlem Hospital Center for 22 years. He says that he was inspired to create this to help him learn all of the information in the handbook and in the process he decided to share his talent with us. Just as you can purchase a novel as a book, or download to an

electronic reader, or purchase as an audio book, Errol Wilson has made a very creative contribution to our TJC Preparation. Thank you!

DOCTOR'S DAY AT HARLEM



Residents enjoying their reception



Residents enjoying their reception



Residents enjoying their reception



(l-r) Mr. Alan Aviles, President, New York City Health and Hospitals Corporation, James R. King, D.D.S., Director, Dentistry and Oral Surgery, Maurice Wright, M.D., Medical Director and Senior Associate Dean, Harlem Hospital Center, and Ross Wilson, M.D., Senior Vice President, Corporate Chief Medical Officer

2011 DOCTORS DAY

The New York City Health and Hospitals Corporation annually sets aside time to honor the heroes in health care. The corporation is privileged to have approximately 4,000 physicians on staff. This year, 31 physicians and professionals were recognized for their services; Harlem Hospital Center and Renaissance Health Care Network raked in the honors with the President's Award for Outstanding Service, and the 2011 Doctor of the Year.

Congratulations to Dr. **Maurice Wright**, Medical Director and Senior Associate Dean who received The President's Award for Outstanding Service. Dr. **James R. King**, Director, Dentistry and Oral Surgery was named 2011 Doctor of the Year. Dr. **Roger Smoke**, Primary Care Physician, Sydenham Health Center, Renaissance Health Care Network, was honored for 34 years of service.

COMMISSION ON THE PUBLIC'S HEALTH SYSTEM RECOGNIZES...

Harlem Hospital Center congratulates Dr. **John M. Palmer**, Executive Director, Harlem Hospital Center/Renaissance Health Care Network and Dr. **Naureen Zafar**, Director, Medina Clinic, Harlem Hospital Center, for receiving the organization's 2011 Marshall England Memorial Public Health Award. The Commission on the Public's Health System has chosen to honor the Heroes and Sheroes of Public Health.

The Commission on the Public's Health System is a community-based, city-wide health advocacy organization fighting to ensure that all New York residents - particularly in low-income, medically underserved, immigrant and communities of color - have equal access to quality health care services regardless of race, ethnicity, language spoken, diagnosis, or ability to pay. CPHS is committed to making sure our public health system stays strong, and the public's voices on health care issues are heard.

Marshall England was a longtime Chair of the Harlem Hospital Community Advisory Board, and a committed public health care advocate.

Both Dr. Palmer and Dr. Zafar will receive their honor at a Gala on Thursday, April 21, 2011 at 6 p.m., at The Angel Orensanz Foundation, 172 Norfolk Street, New York, NY.



THE ORGANIZATION OF INTERNATIONAL DEVELOPMENT

Benjamin Aubey, M.D., MPH, Department of Pediatrics will be honored on May 1, 2011 by the Organization of International Development for his mission work in Jamaica where Dr. Aubey volunteers his time when needed by providing free health care.

The Organization of International Development, founded in 1990, is a non-profit organization whose mission is to provide quality diagnosis, treatment and preventative health education to the impoverished to improve the quality of their lives and social well-being. The group consists of doctors, nurses, dentists, medical students and emergency care personnel, professionals in education, engineering, computer science and technology. Their tireless efforts make an annual one-week health missions possible. OID provides free services in dental care, medical treatment, nursing care, physical therapy education and health education. Health education workshops cover topics such as teenage pregnancy, healthy lifestyle options and nutritional wellness. In addition, they provide computer science, electrical engineering and technology information as well as hold science fairs at host schools.

Congratulations Dr. Aubey for an honor well deserved.



NATIONAL BOARD OF CERTIFICATION OF MEDICAL INTERPRETERS

Christian González, Spanish Medical Interpreter, passed the medical interpreter certification exam developed by the National Board of Certification of Medical Interpreters for nationwide participation.

There are 211 interpreters in the Registry from all over the United States. Christian is the first HHC employee to achieve this milestone.

Congratulations Mr. González for achieving this milestone.

CELEBRATION...



(l-r) Council Member Jackson, Mayor David Dinkins, Congressman Rangel, Dr. Petioni and Senator Perkins



(l-r) Council Member Dickens, Dr. Petioni, Corwin Breedon, Council Member Robert Jackson

MOTHER OF MEDICINE IN HARLEM CELEBRATES 97TH BIRTHDAY

On Sunday, March 27, 2011, The Friends of Harlem Hospital Center helped Dr. Muriel Petioni celebrate her 97th Birthday. The Charity Brunch, held at the Uptown Grand, celebrated 97 years of Wisdom, with a fundraiser for Harlem Hospital Center's Geriatric Center of Excellence.

Dr. Muriel Petioni is known as the "Mother of Medicine in Harlem." She was a co-founder of the Friends of Harlem Hospital, and has worked tirelessly while synergizing her experiences to assist hospital efforts to provide quality health care service to the residents of Northern Manhattan.

The event was well attended by dignitaries, elected officials, community members and staff.



WALK IT OUT! CELEBRATES ONE YEAR ANNIVERSARY

On Saturday, April 2nd, Harlem Hospital Center celebrated the first anniversary of the Walk It Out! Program, a comprehensive physical fitness program for seniors who live in the Harlem Community. Seniors in the program, as well as undergraduate students from Columbia University, joined together to enjoy a healthy lunch, raffle, and intergenerational interaction. The group then walked in a procession down the soon-to-be official Central Harlem Walking Trail, which leaves from Harlem Hospital Center and ends at the Harlem Meer of Central Park via 5th Ave.

LEGALHEALTH COMES TO HARLEM

Harlem Hospital Center now offers *LegalHealth* in the Ronald Brown Pavilion on the 4th Floor in the Library, every Wednesday, from 9:30 a.m. - 1:00 p.m.

Since 2001, *LegalHealth* has partnered with medical professionals to address the non medical needs of low-income people with serious health problems. *LegalHealth* complements health care with legal care - providing free legal services in medical facilities and training healthcare professionals to understand the legal issues their patients face.

LegalHealth extends its mission nationally by providing technical assistance to bring medical and legal partners together. Harlem Hospital Center's Liaison is Brenda Merritt, M.D., Associate Medical Director, Ambulatory Care.

Our *LegalHealth* Attorney, Lia Munkoff, may be reached at (212) 613-5067 or by email at lmunkoff@nylag.org. For more information about *LegalHealth* please contact: Randye Retkin, Director at (212) 613-5080, rretkin@nylag.org, or Julie Brandfield, Associate Director, (212) 613-5083, jbrandfield@nylag.org. To schedule an appointment, please contact Lise Wilson, CSW at (212) 939-8572.

HUMAN RESOURCES UPDATE: PERSONAL CELL PHONE USE

This is a reminder that we strive to achieve a safe and professional working environment for both our patients and staff. Therefore, the use of personal cell phones and ipods are strictly prohibited both in restricted areas of the facilities and during the performance of your duties. In the event of an emergency, departmental telephones would be made available to you by your supervisor. Not only does the use of these devices demonstrate poor customer service, but it can cause distraction from our work as well as disturb our patients.

We trust that you will continue to comply with this guideline so that all can work together to assure our patients a safe and professional environment.

EMPLOYEE OF THE MONTH/ CAUGHT IN THE ACT

Is there someone in your department that you have encountered during the course of your day that you consider worthy of recognition for their efforts? If so, please submit your write-up to Tamicka Murray in the Department of Human Resources, Women's Pavilion, 6th Floor, Room 640, or by email at Tamicka.Murray@nychhc.org no later than the 3rd Monday of each month. The write-up should include:

- Employee Name
- Title
- Department
- Supervisor's Name
- Employee's Tour

Remember, you don't need to be a manager or supervisor to submit a nomination; you can nominate one of your fellow employees if you feel they are deserving of recognition. Any nomination received after the 20th will be considered during the following month, so please watch the due date. If you have any questions contact Ms. Murray at extension 2812.

DATES TO REMEMBER

Palm Sunday Sunday, April 17, 2011
Passover Tuesday, April 19, 2011
Good Friday Friday, April 22, 2011
Earth Day Friday, April 22, 2011
Easter Sunday, April 24, 2011
Easter Monday on Monday, April 25,
Administrative Professionals Day
 Wednesday, April 27, 2011

UPCOMING EVENTS

National Laboratory Professionals Week will be observed April 24-30, 2011. Daily activities will be held throughout the week. The Opening Ceremony will begin on Monday, April 25, 2011, at 10 a.m. in the Herbert G. Cave Auditorium. Presentations and Public Tours will be made by the Microbiology Lab, Abbott Diagnostic I-Stat, The Blood Bank, Surgical Pathology, and Phlebotomy. The Closing Ceremony will begin on Friday, April 29, 2011.

The Department of Obstetrics and Gynecology will host a **Female Genital Cutting Conference** on Wednesday, April 27, 2011 in the Herbert G. Cave Auditorium. Registration is \$45/25 for students; CME is offered. Register at: caringforfgc@gmail.com

Take Your Children to Work Day will be held on Thursday, April 28, 2011. For more information, please call Ms. Tamicka Murray at ext. 2812.

Harlem Hospital Center's Community Advisory Board will host their Annual Public Meeting on Saturday, April 30, 2011 from 9a.m. - 12 noon, in the Herbert G. Cave Auditorium. The theme for this event will be "Improving the Health of Harlem: Let's Talk Diabetes". Dr. Maurice Wright, Medical Director, and Senior Associate Dean, Harlem Hospital Center will serve as the Keynote Speaker. To RSVP, please call (212) 939-1369.

Renaissance Health Care Network Auxiliary, Inc. will host its Annual Public Meeting on Friday, June 17, 2011 from 6 p.m. - 8 p.m. at the Harlem State Office Building. This year's theme will be "Healthiness is Happiness", with Dr. Hazel N. Dukes, as the Keynote Speaker. To RSVP, please call (212) 932-6532.

COMING SOON

Harlem Hospital Center is pleased to announce that the Employee Gymnasium will open soon. Listen out for the date of the opening and the guidelines for use.

UPCOMING WALKS

April 2011

Revlon Walk Saturday, April 30

May 2011

March of Dimes Sunday, May 1

NAMI Saturday, May 7

AIDS Saturday, May 15

Asthma Saturday, May 21

Lupus Saturday, May 21

June 2011

Wall Street Run & Heart Walk

- Thursday, June 2

Happy Feet Dance-a-thon

- Friday, June 17

July 2011

Relay for Life Saturday, July 9

August 2011

Walk It Out Saturday,
August 6

Percy Sutton 5K Saturday,
August 20

September 2011

Brides March (Domestic Violence) -
Monday, September 26

October 2011

Happy Feet Dance-a-thon - TBD

Making Strides (Breast Cancer)

- Sunday, October 16

Step Out (Diabetes) - October 23

Alzheimer Memory - October 23

If you are interested in any of the above walks, please contact:

Valerie Wright (212) 939-4072

Cassia Saboia (212) 939-8314

Charlene Bailey-Ayers (212) 939-1951

Monique Hedmann (212) 939-4239