CHECK LIST

Harlem Hospital - Generations+/Northern Manhattan Network April 2, 2010-----



Seated: Beverly Nicholas, Dr. Roberta Locko, Network Director of Radiology and Natalie Miller, Glen E. Naehel Standing: Leszek Pisinski, MD, Cesar Ong, MD, Alfonso Rodriguez, and Kevin Shao, Patient Safety Officer



Ms. Mary Pegues, PA-C, MPH, Administrative Director of School Based Health Centers

2010 PATIENT SAFETY WEEK CHAMPION AWARDS GOES TO...

Dr. Roberta C. Locko, Network
Director of Radiology and Ms. Mary
Pegues, Physician Assistant and
Director of Harlem Hospital Center's
School Based Health Clinics.

Dr. Locko and her Team received the Champion Award for their dedication

and support of the *Image Gently/Step Lightly C*ampaign. The Radiology team consisting of radiologists, technicians, administrators, physicists, and PACS support personnel, were recognized for their commitment to lowering the radiation dose used in pediatric imaging exams and procedures.

As a TeamSTEPPS Master Trainer, Ms. Mary Pegues has trained many staff members on the system designed to improve communication and teamwork among colleagues to improve patient safety. Ms. Pegues encourages staff to identify any deficiencies in patient care without the fear of repercussion. She treats her staff with dignity and respect, and often asks for their input to help reach patient safety standards. Ms. Pegues coordinates with Harlem Hospital Center to set up a daily blog newsletter on patient safety.

NATIONAL DOCTOR'S DAY 2010
Monquidh Al-Sawwaf, MD, Chief of
the Surgical Intensive Care Unit at
Harlem Hospital Center and Pablo Luis
Pimentel, MD, Neurologist in the
Developmental Evaluation Unit at
Renaissance Health Care Network

received the Doctor's Day Award for their outstanding contributions to the Corporation in the delivery of quality patient care. Drs. Al-Sawwaf and Pimentel were among 29 remarkable physicians across the Corporation honored by Mr. Alan D. Aviles, President of HHC, in recognition of National Doctor's Day.
Congratulations to Drs. Al-Sawwaf and Pimentel on an honor well deserved.



Row 1 (I-r) Drs. Usha Mallinath, Uzma Abbasi, Mahwash Saeed, Adetunji Adejumo, Henry Anyimadu, Shivanck Upadhyay, Oni Blackstock, Row 2 (I-r) Drs. Amandeep Kaur, Suman Paritosh, Brian Chiong, Olufemi Lawal, Row 3 (I-r) Drs. Rajesh Agarwala, Saurabh Goyal, Ayobola Oloworaran, David DaRocha, Pritish Mondal, Mohammed Hamzh, Row 4 (I-r) Drs. Jennifer Tan, Rakesh Shah, Bababo Opaneye, Taher Khanclaker., Ameera Siddiqi, and Row 5 (I-r) Drs. Rajat Nog, Christopher Richards, Kolade Obajuluwa, Akinwami Ola, Riad Abou Zahr



Brian Chiong, MD - Radiology Department



(I-r) Drs. Ameera Siddiqi, Oni Blackstock, Adetunji Adejumo, Henry Anyimadu, Vel Sivapalan, ID Program Director, and Rajat Nog, Internal Medicine Department



Drs. Bababo Opaneye and Ayobola Oloworaran, General Psychiatry Department

2010 RESIDENTS' RESEARCH DAY

On Monday, March 8 and Tuesday, March 9, 2010, 41 posters were displayed at the 2010 Residents' Research Day and Recognition Ceremony, sponsored by the Graduate Medical Education Committee and the Medical Board. All participants were awarded certificates of participation. However, five residents rose above the rest, receiving a cash award for winning the Case Report and Research Study. Drs. Dinesh Gowda, Uzma Abbasi, and Kolade Obajuluwa received the awards in the Case Report category; Drs. Rajat Nog and Rajesh Agarwala won in the Research Study category. Congratulations to all the residents who participated in the Residents' Research Day 2010!

ALL ABOARD... NEXT STOP... ALBANY, NEW YORK

On Monday, March 15, 2010, the Harlem Hospital Center and the Renaissance Health Care Network Community Advisory Boards and Auxiliaries rose early in the morning with one goal in mind, to join the New York City Health and Hospitals Corporation in their efforts to stop any further budget cuts.

Sixteen members spent the day speaking to legislators about the financial crisis which the Hospital is currently facing. Diligent in their stance, they spoke proudly of the programs and services offered at Harlem and Renaissance; with sorrow they mentioned the programs that have, and are scheduled to close, and the many jobs that will be lost as a result of the reduction of funds.

Members of each board appealed to the hearts of the Senator Bill Perkins, Assemblyman Keith Wright, and the representatives for Senator Eric Schneiderman and Assemblyman Daniel O'Donnell, believing that their petition will not go amiss.

We salute the members of Harlem Hospital Center and the Renaissance Health Care Network Community Advisory Boards and Auxiliaries for their continued support.



NAACP HONORS "SHEROS"

The National Association For The Advancement Of Colored People (NAACP) graced the Herbert G. Cave Auditorium on Wednesday, March 17, 2010 to honor "Sheros" - women who are braving the fight against HIV/AIDS. Harlem Hospital Center's own Chief of Infectious Disease, Dr. Sharon Mannheimer, was the guest speaker. The honorees included Ms. Brenda Lee Curry, and the duo, mother and daughter, Ms. Susan and Cristina Rodriguez. Mr. Geoffrey Eaton, President, and the Health Committee of the Mid-Manhattan Branch stated that the purpose of the ceremony was not only to celebrate those individuals that are committed to making a difference, but also to bring awareness to the community about the disease and the importance of knowing your status, especially minority women.

BROWN BAG LUNCH MOVIE

In honor of Women's History Month, thirty women came together to watch the movie, "Aretha Franklin: Respect" from "Songs that Changed the World Series," a film showing the impact the song made on the women's rights movement. Ms. Ida Brown-Outlaw, Associate Executive Director of Emergency Medicine moderated the

discussion session and participants were fully engaged.



SUSAN L. TAYLOR DELIVERS KEYNOTE ADDRESS AT WOMEN'S HISTORY MONTH AWARDS CEREMONY

On Thursday, March 25, 2010, Harlem Hospital Center hosted the Generations+/Northern Manhattan Health Network's Women's History Month Awards Ceremony in the Herbert G. Cave Auditorium. The annual ceremony is a time when phenomenal women within the Network are honored for their outstanding contributions to the delivery of quality health care. Ms. Anita O'Brien, Associate Executive Director of Modernization, gave an inspirational reading, a paraphrased rendition of Maya Angelou's "Phenomenal Women." Mr. Fred Lando, FLIP Entertainment, brought tears to the audience eyes with his melodious voice, wooing the crowd with Tom Jones' arrangement of "I Believe" and an aria from the final act of Giacomo Puccini's opera "Turandot" "Nessun D'orma" (None Shall Sleep).

The Network was honored with quest speaker, Ms. Susan L. Taylor, Editor-

in-Chief Emeritus for the Essence Magazine and founder of The National Mentoring Movement. Ms. Taylor joined the Network and wowed the audience with her grace and inspiration to strive to be your best, while living your best. Ms. Taylor gave homage to the women who have blazed the trail before us and on whose shoulders we now stand. The auditorium was filled with staff, the scent of success, and rousing applauds as the names of the

honorees were called.

Dr. Palmer also presented Ms. JoAnn Young and Ms. Stephanie Harewood with certificates of appreciation for their leadership, commitment, and years of service to the Harlem Hospital Center Employee Recognition Committee.

The Harlem Hospital Center and Renaissance Health Care Network recipients of the 2010 Women's History Month Awards were:



Harlem Hospital Center (I-r) Ms. Michelle Benson, Pharmacy, Ms. Angella Brown, MS, Quality Management, Ms. Mary Caram, LCSW-R, Social Work, Ms. Mary Melton, Food Service, Ms. Christola Phoenix, Surgery, Dr. Nely S. Recano, Medicine, Dr. Lenise Yarber, BSDH, DDS, Dental, Ms. Gladys Mersier, Behavioral Health (representative)



Renaissance Health Care Network (I-r) Ms.
Rossalla Dawkins, HIM, Dr. Asanee Kemawikasit,
Pediatrics, Ms. Esther Lee, Pharmacy, Ms. Leatrice
Todman, Administration



Generations+/Northern Manhattan Health Network Awardee Mrs. Laureen Goodridge, Network Director of Nursing



Ms. JoAnn Young, John M. Palmer, Ph.D. and Ms. Stephanie Harewood

HAITI RELIEF FUND

Want to make a contribution to the Haitian Relief Fund? Stop by one of the designated locations and drop off your donations. Checks and Money

Orders should be made out to The HHC Foundation - Haiti Relief Fund.

Kountz Pavilion, 7th Floor, Room 710 9:00 a.m. - 5:00 p.m. MLK Pavilion Property Office 8:00 a.m. - 6:00 p.m. Sydenham Health Center 9:00 a.m. - 5:00 p.m.

LOOKING FOR FINANCIAL SECURITY?

Operation HOPE is offering Free Credit and Money Management Workshops on Saturdays from 11 am - 1 pm. The next class will take place on April 3, 2010. For more information call (917) 477-2800 or go to www.operationhope.org.



CUSTOMER SERVICE TRAINING TIPS (Phone Etiquette)

- Answer the phone within 3 rings.
- Use your most pleasant voice.
- Begin with a greeting; i.e. good morning.
- Identify yourself, your department, and offer assistance.
- Smile it will show in your voice.

DATES TO REMEMBER April is Occupational Therapy Month
Easter - Sunday, April 4, 2010
Income Taxes due
Thursday, April 15, 2010

Administrative Professionals Day Wednesday, April 21, 2010 Earth Day - Thursday, April 22, 2010

Passover Celebration - Monday, March 29, 2010 at 8 p.m. in the 3rd Floor Chapel of the MLK Pavilion. The celebration will continue on Wednesday, March 31 through Tuesday, April 6 from 3 p.m. - 4 p.m. and 8 p.m. - 9 p.m. All are welcome to attend.

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, April 7, 2010 at 9:30 a.m. in the Herbert G. Cave Auditorium.

The Annual Administrative
Professionals Day Talent and
Fashion Showcase will take place in
the Herbert G. Cave Auditorium on
Wednesday, April 21, 2010 at 12 noon.

The Oral Cancer Walk will take place on Saturday, April 24, 2010 at the Jackie Robinson Park. On-site registration begins a 9 a.m. and the Welcoming Ceremony will take place 10 a.m. Join the Harlem Renaissance Employee Walk Team as they hit the streets at 11 a.m. to bring awareness to a disease that kills 7,000 Americans a year. For more information contact the Office of Public Affairs at (212) 939-1370 or register online at www.oralcancerwalknyc.orq. Early registration fee is \$25; on-site registration fee is \$30. Register today and save!

Just a thought...

"Success is to be measured not so much by the position that one has reached in life...as by the obstacles which he has overcome while trying to succeed." - Booker T. Washington

APRIL CHECK CASHING

Central Office announces that the check cashing arrangement at designated JP Morgan Chase Bank branches will continue for the month of April only. Employees will be permitted to cash payroll checks drawn on the regular payroll account #601-865553 (red account) and the Central Office DEC Payroll account #601-865595 on April 2, April 16 and April 30 only. The list of designated branches by facility remains the same as for the March 19, 2010 payroll and maximum check amount that can be cashed is \$2,000. There is no charge to the employee to cash their check, provided they use one of the designated branches. The use of a non designated branch could result in a \$6.00 check cashing fee. There are identification guidelines for check cashing and non account holders cashing checks in excess of \$500 may be asked to provide a fingerprint. Should you encounter problems in cashing a check at a designated branch, go to the customer service desk and ask that an HHC Client Service professional be contacted.

Please note that free check cashing at designated branches will be discontinued after the April 30, 2010 payroll. Employees utilizing any Chase branch, designated or not, will be subject to a \$6.00 check cashing fee if they do not have a Chase bank account. (Chase representatives will be on site at HHC facilities April 1 and 2, April 8 and 9, April 15 and 16, and April 29 and 30 to assist employees interested in enrolling in direct deposit. Direct deposit enrollment is available to B1 and B2 employees that currently have a bank account with Chase or another bank or those that open a bank account with Chase or another bank.)

As a result of Mount Vernon Manhattan Money Branch ceasing operations last month and the associated stoppage of onsite payroll check cashing services, HHC has terminated its contract and, as a result, on-site services will no longer be available to employees.

NETWORK BORN PROFESSIONALS Addendum to the Black History Newsletter asking who was born in Network Hospitals....

"It was interesting to see how many people were born in [our Network] HHC hospitals. Thank God for these hospitals. They have given care to our community when no one else would. I'm honored to work in one of them. Thanks for reminding us." Izora Sheard (Born in Sydenham, now at Lincoln)

"Yes I'm proud to say that I am truly a HARLEM HOSPITAL BABY born in the Women's Pavillon and I'm also proud to say that I have been working here since 1968. For the past 20 years or so I've been working in the Emergency Department's Administrative office with Dr. Reynold Trowers. God Bless," Ellie Richardson Guy

"My name is Geraldine Johnson and I was born in Harlem Hospital. I have worked with HHC for the past 12 years and am looking forward to working here the next 12 years. I work in Patient Financial Services Department (investigations unit).....Thank you." Geraldine Johnson

I think this story exemplifies a long history with HHC, Harlem Hospital in particular. Since 1940, my family has called Harlem Hospital home! Most of my family was born here at Harlem Hospital. My father in 1940, mother in 1942, aunt in 1955, 2 uncles in 1950 & 1953, motherin-law in 1949, and husband in 1968. I was born at Morrisania in 1969 three months premature, and had to be transferred to Harlem Hospital in order to thrive. My grandfather worked here at Harlem as a nurses aide for several years until his death. My mother-in-law worked here at Harlem, as a head nurse in the dental clinic for several years. My husband has been employed here as a respiratory therapist for over 19 years. I have been employed here for a total of 11 years. So you see, HHC, Harlem Hospital in particular, provides a deep and rich legacy in our family history and continues to do

Alizia McMyers RN, Supervisor of Nurses, Critical Care

"I have been working for Lincoln Hospital since 10/31/05 and ironically was born in the old Lincoln Hospital when it was located on Concord Avenue as my mother tells me. Grace and Peace," **Doris King**, PCA, 1C2

"I was born in Morrisania Hospital. I am HN in the NICU tour 3. I have been working at Lincoln for 33yrs."

Donna Dingwall

"I was born at Sydenham Hospital. My doctor's name was Dr. Ale, I have been working with Renaissance Healthcare Network since 1/7/08. I feel blessed and honored to have found a job where I am helping my community. I also still live in Harlem." Ms. Sharon F. Alston

"Thank you for including me as born in the Network article. However the years of service are inverted. It's 32 years not 23. Thanks again." Frances Wood

"Yes, I am proud to say that "I am a Harlem Hospital Baby." On 5/27/19xx, Yvonne Marshall delivered an adorable baby girl and named her **Cynthia Doreen Marshall**. NYCHHC 30+ years"

ALSO Born at Harlem...

Jeanette French (21 years) Beverly Switzer (17 years) Eleanor Richardson Guy (42 years) Pamela D. Wheeler (37 years)

ALSO Born at Lincoln...

Emilio Quiles Jessenia Cepeda (5 years)

ALSO Born at Morrisania...

Alizia McMyers, RN (11 years)
Don Waiters (20 years)
Sandra Knight-Lewis (22 years)
Alison DeLardge Benjamin (36 years)

ALSO Born at Sydenham...

Yvonne McDowell (27 years) Larry Brown (21 years) Michelle Cox (13 years) Frances Wood (32 years)

IN PASSING...

It is with deep regret that we announce the passing of Mr. Clarence Bacon, former Sr. Meat Cutter for the Department of Food and Nutritional Services and Materials Management. Mr. Bacon was employed with Harlem Hospital Center for 57 years. Mr. Bacon was affectionately known as Harlem Hospital Center's Bill Cosby as he resembled him so.