

CHECK LIST

Harlem Hospital Center-Generations+/Northern Manhattan Network
February 18, 2011-----

EMPLOYEE OF THE MONTH JANUARY 2010



Bruce Moran, Hospital Police Officer
Hospital Police

On Wednesday, January 26, 2011 at approximately 2:00 pm, one of our colleagues was in distress while having lunch in Tower's Café. The RRT and ED were both called. The ED staff, accompanied by Moran quickly responded. Officer Moran without hesitation quickly picked the staff member up and placed him on the stretcher. The ED staff then quickly escorted the staff member to the ED for further assessment and treatment. Thank you for quick actions.

CAUGHT IN THE ACT - Jose Rangel, Hospital Police Officer, Hospital Police

On Wednesday, January 19, 2011 at approximately 12:45 p.m., in the lobby of the Kountz Pavilion, Officer Rangel took action addressing a situation with a man who looked as if he was having a seizure. Officer Rangel spoke with the man and also contacted EMS, who immediately addressed the situation after the man told them what was going on and was provided oxygen.

Shahnawaz Khan, Director of Pharmacy,
Tony Raffo, Foreman/Supervisor of
Mechanics, Carlos Henriquez, Electrician,
Ricky Clayton, Laborer, Toby Simone,
Plumber, Darren James, Laborer, Angel
Ramos, Supervisor, Painters, Earl
Franklyn, Electrician, Lloyd Anduze,
Driver, Transportation

The ERC would like to recognize the employees above for "Caught in the Act" for the Month of January 2011 for their continued support of ERC events and dedication to the patients and staff at Harlem Hospital Center. They have enthusiastically represented the hospital as Santa Claus and his helpers for many years and distributed toys to the

children of our community and to our patients during the Christmas Holiday and Three Kings Day.

TJC READINESS AND TIPS: JOINT COMMISSION SURVEY

Harlem Hospital Center began its preparation for the next survey by the Joint Commission on Accreditation of Healthcare Organizations (TJC). The survey is unannounced.

TJC is an independent, not-for-profit organization that evaluates and accredits healthcare organizations. The goal is to help an organization improve the quality of care. During a survey, hospitals and other organizations are measured against standards in important functions such as leadership, patient care, performance improvement, and maintaining a safe environment. Here are a few tips which can help you prepare for the survey:

Tips for Talking to Surveyors

- Think carefully before answering questions. Take time to consider what the surveyor wants to know. Be sure to ask questions if you don't understand something.
- Be honest. If you don't know an answer, don't guess. Tell the surveyor how you would find an answer. This could include asking your supervisor, or referencing a policy or written document.
- Reply to surveyor's questions directly and concisely.
- If you are asked to participate in a group interview, make sure you attend and arrive on time!

- Be prepared and relax. This is the time to answer with confidence.
- Be friendly and polite.

Things that you would expect from the surveyors on the patient units:

During this time a surveyor may:

- Talk with different staff members, including medical staff, nursing staff, managers, patient care interdisciplinary team members, and support staff.
- Discuss policies and procedures, staffing and /or other patient care issues.
- Observe procedures in action and determine how well the staff delivers care and interacts with the patients and families.
- Review patient charts closely. The surveyor may pick a chart(s) on each unit for in-depth evaluation.
- Ask the caregivers about how they work together on the patient's assessments, care plan and education.
- Inquire about National Patient Safety Goals and what you have done to improve patient safety.
- Meet with the patients that give their permission to be interviewed.

They may ask patients what they know about their medications, treatment, and/or care plan, and who their caregivers are.

Let's work together and have a successful survey.

**THE JOINT COMMISSION
COMMAND CENTER**

The TJC/CMS Help Center began full operation on December 1, 2010. To reach the Help Center dial extension 2480. Voicemail will be set-up for calls received during off-hours. You can also fax or email your findings to Jo-Ann Young at Fax 2366 or Email: joann.young@nychhc.org.

The Command Center is manned daily through TJC from 8am-4pm Monday through Friday. This schedule is subject to change based on call volume.

TJC KNOWLEDGE BOWL COMES TO YOUR UNIT

Every day the TJC Knowledge Bowl visits a unit in the hospital to ask questions and give prizes to employees.

To have the TJC Knowledge Bowl visit your unit, call Lisa Dubison at ext. 1308.

CODE BLUE DISASTER DRILL

On Friday, February 11, 2011, Harlem Hospital Center staged a disaster drill. The scenario was a pandemic flu epidemic in New York City and the Department of Health was mandating all health care employees to take the flu vaccine. Depending on where they work, employees were then directed to report to locations in MLK, Ron Brown, WP, and Kountz.

Over 800 employees responded and 35 Employees got their flu vaccination. Thank you to all who participated and cooperated.

EMERGENCY CODES

Our Emergency Codes are announced or signaled by the telephone operator

Code Red	Fire
Code Pink	Baby Abduction
Code Orange	Decontamination
Alert	
Code Yellow	Psychiatric
Evaluation	
Code 7 -7 -7	Cardiac Arrest
Code Brown	Internal Disaster
Code Blue	External Disaster

DATES TO REMEMBER

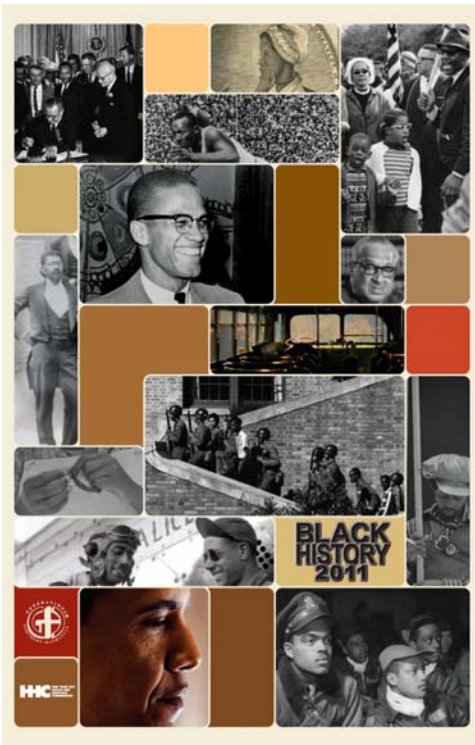
President's Day - Monday, February 21, 2011

Harlem Hospital Center's next General Staff Meeting will take place on Wednesday, March 2, 2011 at 9:30 a.m. in the Herbert G. Cave Auditorium.

RETIREMENT

After 40 years of service, Mrs. Loreto Castillo, Associate Director, Administrator On-Duty, will say goodbye on to the New York City Health and Hospitals Corporation and Harlem Hospital Center. Her Retirement Celebration will be held on Friday, February 25, 2011 from 5p - 9p in the 2nd Floor Cafeteria of the Martin Luther King Pavilion, donations will be \$25. For more information, please contact:

- Evelyn Harvey - ext. 2944
- Helen Echebiri - ext. 4515, 4516



ON THIS DAY IN BLACK HISTORY: A CALENDAR OF EVENTS

The Generation+/Northern Manhattan Network produced a 14-month calendar of information on events, ideas, inventions, people, places and things of significance for each date. Distributed the first week of February, Black History Month, it is hoped to shed light or to interest you in many subjects. Thank you to those who worked tirelessly on this project.

BLACK HISTORY MONTH FACTS

In honor of Black History Month, Harlem Hospital Center's Employee Recognition Committee invites you join in a time of reflection with Black History Month Facts. Here are some reminders of the triumphs of African Americans:

On **February 18, 1913**, the Delta Sigma Theta Sorority was incorporated at Howard University.

Shani Davis became the first African American to win an individual gold medal at

the Winter Olympics (for long track speed skating) on **February 18, 2006**.

Vonetta Flowers became the first black gold medalist in the history of the Winter Olympic Games. She and partner Jull Brakken won the inaugural women's two-person bobsled event on **February 19, 2002**, at Salt Lake City, Utah.

Violin virtuoso, *George Bridgetower*, made his London debut on **February 19, 1790**.

Frederick Douglass died on **February 20, 1895**. Douglass was the leading Black spokesman for almost fifty years. He was a major abolitionist and a lecturer and editor. He was 78 years old.

Charles Wade Barkley, basketball player, was born Leeds, AL, **February 20, 1963**.

On **February 21, 1987**, African Americans in Tampa, Florida rebelled after an African American man was killed by a white police officer while in custody.

Known by her stage name Nina Simone, the American singer, songwriter, pianist, arranger, and civil rights activist who was widely associated with jazz music, was born Eunice Kathleen Waymon in Tyson, NC on **February 21, 1933**.

Julius Winfield ("Dr.J") Erving, former basketball player, was born Roosevelt, NY, on **Feb 22, 1950**.

On **February 22, 1989**, DJ Jazzy Jeff and the Fresh Prince won the first rap Grammy for the hit single "Parents Just Don't Understand."

Colonel Frederick Gregory became the first African American to command a space shuttle mission on **February 22, 1989** on board the Orbiter Challenger.