

Important Information about Paying for Your Care at Harlem Hospital

Harlem Hospital is a participating provider in many health plan networks. You can find a list of the plans in which we participate in this package or at the following website:

<http://www.nychealthandhospitals.org/hhc/downloads/pdf/oon/contracted-plans-harlem.pdf>

The information on Harlem Hospital's participating plans is current as of the date on the list. You should contact your health plan directly to confirm that you are covered for the services that you will be receiving and that Harlem Hospital is in network for your particular health plan. It is important to check whether we participate in the specific insurance product under which you are covered. The contact number for your health plan is listed on your insurance card, or you may contact the Managed Care Office at **(212) 939-8395**.

Hospitals are also required by law to make available information about their standard charges for the items and services they provide. At Harlem Hospital more information is available by contacting Outpatient Customer Service at **(212) 939-8125** or Inpatient Customer Service at **(212) 939-2101**. When you call, you may make an appointment to see a certified application counselor. The counselor can also provide the hospital's hours for walk-in visits.

If you do not have health insurance that covers the services you receive from us, you may be eligible for financial assistance in paying your medical bills. It is also important for you to know that the physician services you receive in the hospital may not be included in the hospital's charges. Physicians who provide services at the hospital may be independent voluntary physicians or they may be employed by a physician group. Harlem Hospital does contract with a physician group, listed below, to provide services at the hospital. The physician group can provide information on the participating plans for your physician, as well as any other physicians who will be required for your care, such as anesthesiologists, radiologists and pathologists. You should contact the group directly to find out about their participating health plans, as well as financial assistance options for your physician services. The group's website is listed below. You can find the information on participating physicians by selecting the link "Insurance Participation List". A list of our physicians is also available at this website:

<http://www.nychealthandhospitals.org/hhc/downloads/pdf/oon/providers-harlem.pdf>

For Harlem Hospital, the group to contact is:

Harlem Medical Associates, P.C.
Harlem Hospital
Kountz Pavilion
506 Lenox Avenue, Room 631
New York, New York 10037
(212) 939-3501
<http://hmapc.org/>