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IMPORTANT UPDATE

The City has been informed by the US EPA that Portfolio Manager is still unavailable as of today, Friday May 3rd. The EPA is planning to directly contact all Portfolio Manager users and account holders with available details about the issue. At this time it is known that when Portfolio Manager is back online, all account holders will be required to reset their passwords; the EPA will also provide instructions and FAQs to this affect.

More information will be provided on the [ENERGY STAR website](#), the [LL84 website](#), and through the Benchmarking Help Center at 212-442-7901 as it made available.

The City recognizes the impact this event has had on meeting the May 1st deadline, and therefore has issued an official deadline extension to May 31, 2013. Thank you for your patience.