

Error Guide

- ***“Property does not have a water meter”***
 - Check the building profile and verify that you have created a water meter for the building in question
- ***“Invalid BBL”***
 - The property is not eligible for automated benchmarking this year
- ***“We are unable to provide consumption for this building...”***
 - The data requested is not available at this time
 - Customer chose “Other” instead of “Indoor” for water meter type (Step 2)
- ***“Water meter has read-only access...”***
 - Please edit your water meter to grant DEP read/write access and then resubmit your request to benchmark
- ***“DEP uploads water consumption for an entire BBL to one building only...”***
 - The automated upload is unavailable because this is your second building on the same BBL. If you would like to benchmark this property, please use www.nyc.gov/dep

Further inquires should be emailed to Waterbenchmarking@dep.nyc.gov