Key Performance Indicators

- Average Citywide Response Times
  - Structural Fires: 4:01
  - Medical Emergencies (Fire): 4:11
  - Cardiac Arrest /Choke (Fire & EMS): 4:02
  - Life ThreateningSegment 1-3 (EMS): 6:25
  - All Incidents (Fire): 4:35
  - All Incidents (EMS): 8:05
- Average Call Processing Time (Fire): 0:25
- EMS Emergency Room Turnaround Time: 30:21
- Civilian Fire Fatalities: 70

Numbers of Civilians Saved or Rescued

- From Building Fires: 445
- Victims Return of Spontaneous Circulation: 2,350
- CFR-D Engine Pre-Hospital Saves: 322
- FDNY EMS Pre-Hospital Saves: 377
- Watercraft Rescues: 189
- Other Water Related Rescues: 109
- Victims Trapped in Elevators: 38,133
- From Utility Emergencies: 295
- Trapped Inside Buildings or Apartments: 2,448
- Extricated at Transportation Accidents: 635
- Total - All Incident Types: 48,965

Miscellaneous Performance Indicators

- Random Drug Screenings Conducted: 1,978
- Random Drug Screening Pass Rate: 99.65%
- Annual Medicals Administered: 17,292

Significant Events Continued

September 8th The FDNY unveils a Memorial Wall at FDNY HQ for 55 FDNY members who died of illnesses related to their work at the World Trade Center during and after the September 11th attacks.

September 8th FDNY members of the Incident Management Team and the Special Operations Command dispatched to assist in operations in Broome County, which was hit hard by Hurricanes Irene and Lee.

September 11th The FDNY holds a memorial service at St. Patrick's Cathedral for the 343 members killed on 9-11-2001, marking the 10th anniversary of the 9-11 attack.

September 15th FDNY's firefighter recruitment drive ends; a record breaking 49.5% of applicants are people of color.

October 16th 18th The FDNY takes part in two large-scale mutual aid drills with neighboring counties. Nassau County units drilled with FDNY units from Queens while Westchester Units drilled with FDNY on Randall’s Island familiarizing themselves with FDNY operations and communications.

May 8th FDNY announced that 42,161 people took the recent firefighter exam - including a record-breaking 19,260 minorities, a 130% increase over the previous 2007 exam. In addition, 1,952 women took this test, more than the total number of women (1,788) who took the three prior tests.

May 10th Commissioner Cassano opens a new state-of-the-art FDNY firehouse for Marine Company 9.

June 22nd Commissioner Cassano and COD Ed Kilduff, preside over the FDNY High School graduation ceremony with 59 students in the school's fifth graduating class.

2011-2013 Strategic Plan Initiatives

- Expand terrorism and disaster preparedness training through inter-agency exercises to further enhance the Department’s all hazard response protocols.
- Promote the FDNY “culture of safety” to reduce accidents and injuries.
- Enhance leadership training for EMS Deputy Chiefs, supervisory training for EMS Officers, and joint training with Fire and EMS personnel to improve communication and coordination at medical incidents.
- Continue to support and advance initiatives in the recruitment and promotional advancement of men and women of diverse backgrounds.
- Expand fire safety programs to increase safety among special populations, including the disabled.

Highlights

- Total Incidents (Fire): 488,256
- Structural Fires: 25,254
- Emergencies (non-medical): 206,783
- Medical Emergency Incidents (Fire): 219,092
- Total EMS Incidents: 1,277,985
- Total EMS Life Threatening Incidents: 461,830
- Hospital Transports: 969,206
- Operating Budget ($ M) FY-12: $1,670.9
- Revenue Budget Fire ($ M) FY-12: $106.8
- Revenue Budget EMS ($ M) FY-12: $180.9
- Capital Budget ($ M) FY-12: $123.0
- Total Building Inspections: 244,576
### Bureau of Fire Prevention
- Number of Inspections: 189,768
- Fire Protection Inspectors: 320
- Revenue FY-2012 ($ millions): $63.35
- Notice of Violations (NOV) issued: 18,929

### Bureau of Training
- New Fire Recruits Trained: 0
- Fire Officers Trained: 144
- EMS Officers Trained: 32
- New EMTs Trained: 252
- New Paramedics Trained: 45
- Promoted Paramedics Trained: 74

### Bureau of Fire Investigation (BFI)
- Total Investigations: 6,786
- Incendiary Fires: 2,129
- Total Arrests: 570
- Juvenile Arrests < 16 Years: 43
- Juvenile Fire Setter Referrals: 125
- Fireworks Arrests: 21

### Bureau of Support Services
- Work Orders Submitted (Facilities): 12,843
- Work Orders Completed (Facilities): 10,718
- Total emergency Priority Red Work Orders rec’d & % Completed: 6,626

### Top Five Causes of Accidental Fires Investigated by BFI
1. Electrical: 885
2. Smoking: 484
3. Careless Cooking: 287
4. Open Flame (match, candle, etc.): 285
5. Hot Objects: 163

### Public Education
- Fire Safety Education Presentations: 7,098
- Civilians Trained in CPR: 10,243
- Number of Fatal Fire Campaigns: 27
- Smoke C/O Detectors Distributed: 15,575
- Detector Batteries Distributed: 95,014

### Unit Activity FY 2012
#### Top Five Engine Companies

<table>
<thead>
<tr>
<th>Engine Company</th>
<th>Runs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Engine 290</td>
<td>5,561</td>
</tr>
<tr>
<td>Engine 62</td>
<td>5,330</td>
</tr>
<tr>
<td>Engine 75</td>
<td>5,205</td>
</tr>
<tr>
<td>Engine 58</td>
<td>5,022</td>
</tr>
<tr>
<td>Engine 01</td>
<td>4,978</td>
</tr>
</tbody>
</table>

#### Top Five Ladder Companies

<table>
<thead>
<tr>
<th>Ladder Company</th>
<th>Runs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Ladder 26</td>
<td>4,355</td>
</tr>
<tr>
<td>Ladder 43</td>
<td>4,298</td>
</tr>
<tr>
<td>Ladder 103</td>
<td>4,125</td>
</tr>
<tr>
<td>Ladder 123</td>
<td>4,026</td>
</tr>
<tr>
<td>Ladder 04</td>
<td>3,983</td>
</tr>
</tbody>
</table>

#### Top Five Battalions

<table>
<thead>
<tr>
<th>Battalion</th>
<th>Runs</th>
</tr>
</thead>
<tbody>
<tr>
<td>Battalion 09</td>
<td>4,814</td>
</tr>
<tr>
<td>Battalion 08</td>
<td>4,115</td>
</tr>
<tr>
<td>Battalion 16</td>
<td>3,783</td>
</tr>
<tr>
<td>Battalion 07</td>
<td>3,708</td>
</tr>
<tr>
<td>Battalion 06</td>
<td>3,701</td>
</tr>
</tbody>
</table>

#### Top Five EMS Units

<table>
<thead>
<tr>
<th>EMS Unit</th>
<th>Runs</th>
</tr>
</thead>
<tbody>
<tr>
<td>16C2</td>
<td>2,547</td>
</tr>
<tr>
<td>07C1</td>
<td>2,516</td>
</tr>
<tr>
<td>16D2</td>
<td>2,329</td>
</tr>
<tr>
<td>07D2</td>
<td>2,321</td>
</tr>
<tr>
<td>07C3</td>
<td>2,319</td>
</tr>
</tbody>
</table>

### Fire Units
- Borough Commands: 5
- Divisions: 9
- Battalions: 52
- Engines (Including Haz-Tech Engines): 198
- Ladders (Including SOC-Support Ladders): 143
- Squads: 7
- Rescues: 5
- Haz-Tech Engines: 4
- Special Operations-Support Ladders: 25
- Chemical Protection Clothing Companies: 29
- Haz-Mat Company: 1
- Fireboats: 3
- Foam Units: 17
- Recuperation & Care Units (RACS): 5

### FDNY EMS Units
- Field Divisions: 5
- Daily Average Scheduled ALS Tours: 209
- Daily Average Scheduled BLS Tours: 415
- Daily Average Tours: 625
- Haz-Tac Ambulances: 35
- Major Emergency Response Vehicles: 5
- Mobile Respiratory Treatment Unit: 1
- WMD Unit: 1
- Paramedic Rescue-Haz-Tac Units: 10

### Non-FDNY EMS Units
- Daily Average ALS Tours: 143
- Daily Average BLS Tours: 219
- Daily Average Tours: 362