



# FIRE DEPARTMENT

## City of New York

### Statistics



Michael R. Bloomberg  
Mayor

### Staten Island Performance Indicators

Salvatore J. Cassano  
Commissioner

01/01/13 - 12/31/13

Staten Island Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	21.9	
<b>Number of Incidents</b>	1,420	19,959	54,095		BLS	36.8	
<b>Avg Resp Time MM:SS</b>	05:26	06:34	07:24				
<b>Ambulance Runs</b>	2,950	26,214	62,137		TOTAL	58.7	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	11,715	6,824	10,367	10,633	8,530	4,453	153
<b>Ambulance Runs</b>	14,778	8,486	11,003	11,131	8,868	4,650	271

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.