



Michael R. Bloomberg
Mayor

FIRE DEPARTMENT

City of New York

Statistics



Salvatore J. Cassano
Commissioner

Citywide Performance Indicators

01/01/11 - 12/31/11

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	347.0	
Number of Incidents	24,089	470,294	1,256,547		BLS	629.7	
Avg Resp Time MM:SS	05:01	06:31	08:08				
Ambulance Runs	49,553	570,537	1,413,790		TOTAL	976.7	
Segment							
	2	3	4	5	6	7	8
Number of Incidents	256,092	190,113	282,561	228,531	176,462	95,087	3,612
Ambulance Runs	301,041	219,943	305,353	243,711	187,403	101,676	5,110

Emergency Medical Service Incidents:

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

Emergency Medical Service Response Times: 1-3

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

Segment 1 : Cardiac Arrest & Choking

Segment 2 & 3 : Life Threatening Medical Emergencies

Segment 4-8 : Non-Life Threatening Medical Emergencies

ALS and BLS Ambulance Tours:

An 8-hour shift when an ambulance is in service in the 911 system.

ALS Ambulance: Advanced Life Support staffed with Paramedics.

BLS Ambulance: Basic Life Support staffed with Emergency Medical Technicians.