



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Citywide Performance Indicators

05/01/11 - 05/31/11

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	345.3	
<b>Number of Incidents</b>	2,041	41,964	109,875		BLS	618.4	
<b>Avg Resp Time MM:SS</b>	04:58	06:29	08:13				
<b>Ambulance Runs</b>	4,198	50,671	124,120		TOTAL	963.7	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	23,254	16,669	24,573	19,900	14,625	8,541	272
<b>Ambulance Runs</b>	27,282	19,191	26,694	21,362	15,576	9,236	581

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.