



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Salvatore J. Cassano  
Commissioner

### Citywide Performance Indicators

03/01/11 - 03/31/11

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1 - 3	1 - 8		ALS	347.0	
<b>Number of Incidents</b>	1,891	37,617	102,600		BLS	613.5	
<b>Avg Resp Time MM:SS</b>	04:54	06:23	07:58				
<b>Ambulance Runs</b>	3,899	45,531	114,859		TOTAL	960.5	
Segment							
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	20,599	15,127	23,124	18,134	15,072	8,398	255
<b>Ambulance Runs</b>	24,211	17,421	24,811	19,189	15,983	9,012	333

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

**Segment 1** : Cardiac Arrest & Choking

**Segment 2 & 3** : Life Threatening Medical Emergencies

**Segment 4-8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

**ALS Ambulance:** Advanced Life Support staffed with Paramedics.

**BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.