



Michael R. Bloomberg  
Mayor

# FIRE DEPARTMENT

## City of New York

### Statistics



Nicholas Scoppetta  
Commissioner

## CityWide Performance Indicators

### March 2003

Citywide Ambulance Incidents & Runs							
	Segment			Ambulance Tours			
	1	1- 3	1- 8		ALS	295.4	
<b>Number of Incidents</b>	2,124	32,182	89,493		BLS	610.3	
<b>Avg Resp Time MM:SS</b>	05:17	06:46	07:47				
<b>Ambulance Runs</b>	4,684	42,712	104,287		TOTAL	905.7	

  

	Segment						
	2	3	4	5	6	7	8
<b>Number of Incidents</b>	20,732	9,326	19,590	16,588	14,086	6,580	467
<b>Ambulance Runs</b>	26,485	11,543	21,504	17,636	14,862	6,947	626

**Emergency Medical Service Incidents:**

The total number of Emergency Medical Service incidents reflected in Segments 1 through 8.

**Emergency Medical Service Response Times: 1-3**

Dispatch and travel time in the two most severe call categories. These times are measured from the time the Fire dispatcher receives the call from the 911 operator and ends when the unit signals its arrival on the scene. The number of incidents used to calculate the response time may be lower than the total incidents due to omitted or incorrect unit arrival signals.

- Segment 1** : Cardiac Arrest & Choking
- Segment 2 & 3** : Life Threatening Medical Emergencies
- Segment 4 - 8** : Non-Life Threatening Medical Emergencies

**ALS and BLS Ambulance Tours:**

An 8-hour shift when an ambulance is in service in the 911 system.

- ALS Ambulance:** Advanced Life Support staffed with Paramedics.
- BLS Ambulance:** Basic Life Support staffed with Emergency Medical Technicians.