FDNY 2013
ADMINISTRATIVE MEDALS & AWARDS

Tuesday, November 12, 2013
FDNY Headquarters
9 MetroTech Center, Brooklyn
FDNY 2013
ADMINISTRATIVE
MEDALS & AWARDS

PROGRAM

Welcome: Captain Mark Guerra
   Master of Ceremonies

Star-Spangled Banner: Firefighter William Arce

Invocation: Rabbi Joseph Potasnik

Remarks: Salvatore J. Cassano
   Fire Commissioner

   Edward S. Kilduff
   Chief of Department

Presentation of Medals & Awards: Commissioner Cassano
   Chief Kilduff

Benediction: Rabbi Potasnik
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FDNY

ADMINISTRATIVE MEDALS & AWARDS
COMMITTEE 2013

EDWARD S. KILDUFF
Chief of Department

JOHN A. BENANTI
Deputy Commissioner

JAMES E. ESPOSITO
Chief of Operations

DOUGLAS WHITE
Deputy Commissioner

JERRY Z. GOMBO
Assistant Chief, EMS Operations

CAROLINE KRETZ
Associate Commissioner

CAPTAIN PETER G. TRONOLONE
Executive Officer to the Fire Commissioner

DONAY J. QUEENAN
Assistant Commissioner

STEPHEN G. RUSH
Assistant Commissioner

SUZANNE SEBERT
Assistant Commissioner

ROBERT WALLACE
Assistant Commissioner

Administrative Medals & Awards 2013
It is my great pleasure to welcome everyone to the FDNY’s Administrative Medals and Awards Ceremony.

During the past 12 years, the world’s greatest fire department has been at the center of our City’s record gains in public safety. When disaster strikes, our Firefighters and EMS crews are on the front lines of our emergency response efforts, showing a devotion to duty for which all New Yorkers are immensely grateful.

Behind the scenes, the New York City Fire Department is also fortunate to have teams of skilled professionals—including researchers, analysts, technicians, investigators and communicators—who contribute greatly to this lifesaving work. Today, we take this opportunity to applaud FDNY’s civilian and administrative workforce, as well as uniformed members, all of whom play essential roles in carrying on their Department’s long and proud tradition of bravery and service.

On behalf of all New Yorkers, congratulations to this year’s honorees. Please accept my best wishes for a memorable ceremony and continued success in your vitally important work.
Much of the work performed by the civilians and uniformed members being honored today enable our Firefighters and EMS personnel to perform heroically. The extraordinary contributions from every bureau of the Department speak to the culture of teamwork, service and safety that is a hallmark of the FDNY.

No award drives this point home quite like the recipients of the Administration Medal, the top award, who developed and refined the Risk Based Inspection System (RBIS), which arms our Firefighters with building construction and other fire prevention data to help them do their jobs more effectively and efficiently—and more safely—when a fire does strike. This project not only will save the lives of the public, but of our members as well, for many years to come.

Safety was at the forefront of our Ready-Reach Seat Belt Initiative as well. Lieutenant Michael K. Wilbur, Ladder 27 (retired), and Andrew M. Diamond, Director of Fleet Services, collaborated with Indiana Mills Manufacturing Institute to develop the Ready-Reach Seat Belt and get them installed on FDNY apparatus. The results of this initiative could not be clearer: our members’ lives have been saved in terrible collisions. For their outstanding work, the pair is presented with The Leon Lowenstein Award.

While our members perform their sworn duty in the field, they rely on the support from Headquarters and our civilian staff to help accomplish our mission. Following Hurricane Sandy, that need for support was tremendous as more than 1000 FDNY members suffered catastrophic damage to their homes. The Hurricane Sandy Call Center was operated by employees across a wide swath of FDNY—from the Family Assistance Unit and Bureau of Operations, to the Bureau of Health Services and the FDNY Foundation—and provided immediate information and service to FDNY employees who were impacted by the storm. The Fire Commissioner’s Award for Outstanding Service commends their incredibly selfless efforts.

We’re also recognizing a program that empowers New Yorkers with the ability to help save the life of a patient in cardiac arrest. The Community CPR Unit from the EMS Academy at the Bureau of Training created a compressions-only CPR course, from which more than 13,000 members of the public have directly benefited. They even developed an app for smart phones to help reach many more people beyond their training locations. For their commitment to the lifesaving mission of the Department, they are presented with The Fire Commissioner’s Award for Meritorious Service.

These are but a few of the individuals and groups being acknowledged at today’s ceremony. The bottom line is that whether civilian or uniformed member of service, we are all here for one reason: to protect life and property in the City of New York. While Administrative Medals and Awards are given to both civilians and uniformed members to recognize their supporting roles behind the scenes, today these individuals have the opportunity to take their rightful place on center stage. My heartfelt congratulations to all and thank you for your extraordinary efforts and dedication.
EDWARD S. KILDUFF
Chief of Department

James E. Esposito
Chief of Operations

Thomas R. Galvin
Chief of Training

Thomas M. Jensen
Chief of Fire Prevention

James J. Manahan, Jr.
Assistant Chief of Operations

Joseph W. Pfeifer
Assistant Chief, Counterterrorism & Emergency Preparedness

Richard S. Tobin
Assistant Chief, Chief of Fire Prevention

Edward J. Baggott
Assistant Chief, Bureau of Operations

Robert J. Boyce, Jr.
Assistant Chief, Chief of Communications

William C. Seelig
Assistant Chief, Chief of Special Operations Command

Stephen A. Raynis
Assistant Chief, Chief of Safety and Inspection Services Command

Joseph M. Woznica
Deputy Assistant Chief, Fire Prevention

John T. Mooney
Deputy Assistant Chief, Training

James D. Daly, Jr.
Deputy Assistant Chief, Chief of Planning

Robert G. Byrnes
Chief Fire Marshal

J. David Lynn
Assistant Chief, Fire Marshal

Michael F. Gala, Jr.
Battalion Chief, Chief of Personnel

Administrative Medals & Awards 2013
FDNY STAFF CHIEFS
BOROUGH COMMANDERS

Kevin M. Butler
Deputy Assistant Chief
Bronx

James E. Leonard
Deputy Assistant Chief
Brooklyn

John Sudnik
Assistant Chief
Manhattan

Robert R. Maynes
Deputy Assistant Chief
Queens

Michael F. Marrone
Deputy Assistant Chief
Staten Island

SPECIAL OPERATIONS COMMAND

Battalion Chief
Stephen J. Geraghty
Rescue Operations

Battalion Chief
James C. Dalton
Marine Operations

Deputy Chief
Nicholas Del Re
Haz-Mat Operations

DIVISION COMMANDERS

Deputy Chief
James C. Hodgens
Division 1

Deputy Chief
Thomas E. McKavanagh
Division 3

Deputy Chief
Raymond M. Stanton
Division 6

Deputy Chief
James F. Mulrenan
Division 7

Deputy Chief
Richard J. Howe
Division 8

Deputy Chief
James E. Campbell
Division 11

Deputy Chief
James A. DiDomenico
Division 13

Deputy Chief
Mark A. Ferran
Division 14

Deputy Chief
Wayne T. Cartwright
Division 15
Throughout 2011 and 2012, the Risk Based Inspection System (RBIS) team’s tireless commitment to develop, refine and perfect the FDNY’s RBIS has resulted in the first-of-its-kind application that will revolutionize FDNY’s fire prevention efforts. The RBIS team, an extremely cohesive group of civilian and uniformed members, has worked together to create, test, train, deploy and maintain RBIS.

The team’s can-do attitude, work ethic and integrity were instrumental in achieving a significant milestone for this Department. Their skills, dedication and enthusiasm have enabled the FDNY to improve services to both the public and its members.

The RBIS application is on-line in every firehouse in the City. The application helps the Department focus inspection resources on buildings that pose the greatest fire and life safety risk to Firefighters and the public. RBIS is a significant leap forward in FDNY building inspection technology, providing each administrative field unit with a standardized application for scheduling and tracking building inspections. It establishes a reporting environment that supports management’s visibility into inspection performance to help ensure efficient and effective allocation of resources. Some highlights of the program include:

- A building inspection application and a computerized data warehouse of building and inspection information.
- The data warehouse is the foundation for a centralized repository of building data using the building’s unique Building Identification Number (BIN) to establish a single electronic folder to organize, process and hold information.
- Replaces FDNY’s cyclical inspection with a risk-based model that tracks, scores, prioritizes and then automatically schedules a building for inspection based on specified risk criteria.
- Contains basic risk data on building characteristics, including construction material, presence of a sprinkler system, the height and age, date of last inspection and occupancy.
- Captures and tracks violation history and then reschedules follow-up inspections when necessary.
- Will work to expand the model with additional data sources, including fire history and Fire Code enforcement actions. The model will include additional data and risk factors and be shaped and refined through ongoing monitoring and evaluation.

For this landmark achievement in Fire Prevention capability, the FDNY is pleased to present the RBIS team, whose members are listed above, with the Administration Medal.

**Developed, refined and perfected RBIS to revolutionize FDNY’s Fire Prevention efforts**

Jeffrey D. Roth, Assistant Commissioner for Management Initiatives, MIU
Battalion Chief Eugene Ditaranto, Bureau of Training (BOT)
Battalion Chief Joel C. Gerardi, Bureau of Operations
Battalion Chief Daniel W. Zecchini, BOT; Captain Stephen W. Cristello, BOT; Captain James R. Faller, BOT
Captain Thomas R. Gale, BOT; Captain Paul J. Kanapes, BOT; Captain Vincent P. Moore, BOT
Captain Martin G. Tripp-tree, BOT; Lieutenant James D. Botta, BOT; Lieutenant Paul W. Lee, BOT
Lieutenant Mathew T. Quinn, Bureau of Operations
Darlene K. Hasselbring, Administrative Staff Analyst, Bureau of Technology Development & Systems (BTDS)
Linda L. Shang, Computer Software Specialist, BTDS; Maybo M. Linn, Computer Systems Manager, BTDS
THE LEON LOWENSTEIN AWARD

READY-REACH SEAT BELT INITIATIVE

Lieutenant Michael K. Wilbur, Ladder 27 (retired)
Andrew M. Diamond, Director of Fleet Services
Bureau of Fleet Services

Developed and installed an apparatus seat belt system that promotes Firefighter safety

The FDNY wants all Firefighters to go home to their families at the end of each tour. That is why safety is stressed in every aspect of the job, including buckling up inside the fire apparatus. Wearing a seat belt on the job is imperative to enhancing that goal. Together, Lieutenant Michael Wilbur and Andrew Diamond, Director of Fleet Services, worked tirelessly on the Department’s seat belt initiative to ensure the safety of members. The pair played a major role in improving seat belt usage in the Department with the Ready-Reach Seat Belt system.

When a Firefighter is in full bunker gear, buckling up can be difficult. Lieutenant Wilbur worked with Indiana Mills Manufacturing Institute (IMMI) to design the Ready-Reach seat belt, listened to FDNY members’ feedback and tested it in the field to facilitate buckling up for Firefighters. Ready-Reach is easy to see and grab. Even in full bunker gear, fastening the Ready-Reach seat belt is simple.

Lieutenant Wilbur volunteered to come off-line and work as the project manager on the Ready-Reach Seat Belt initiative. He and Mr. Diamond worked closely with the engineers from IMMI to develop the system. The Lieutenant’s efforts were directed toward evaluating the many prototypes and educating the units participating in the pilot program. Mr. Diamond ensured the retrofit process was successful. Thanks to the combined expertise of Lieutenant Wilbur and Mr. Diamond, 547 apparatus were retrofitted with the newly designed Ready-Reach seat belt system. The retrofit project began on May 10, 2010, and was completed earlier than planned on July 2, 2012, and under budget.

The partnership of Lieutenant Wilbur and Mr. Diamond already has paid off: saving the lives of several Firefighters involved in serious collisions. Lieutenant Wilbur’s passion and dedication for seat belt use in the fire service and Mr. Diamond’s expertise in apparatus design and function facilitated the design and installation of the Ready-Reach seat belt in almost every apparatus in the Department’s fleet.

This project demonstrated that uniformed and civilian members working together are adept at solving a Department problem and developing a viable solution. The ideas and experience of both Lieutenant Wilbur and Mr. Diamond were combined to provide Firefighters with a user-friendly, functional seat belt. As a result, this safety initiative is instrumental in changing the safety culture of Firefighters.

For their initiative and dedication to Firefighter safety in developing the Ready-Reach Seat Belt for use on FDNY apparatus, the Department presents Lieutenant Michael Wilbur and Andrew Diamond with The Leon Lowenstein Award.
As an Associate Project Manager within the Bureau of Facilities Management and working with a great deal of latitude for independent decision-making, Gurpreet Singh Hans is responsible for the administrative and technical oversight of various construction projects across the Department’s network of 217 firehouses, 35 EMS stations, five communications offices and more than 80 technical and operational support facilities. These projects include, but are not limited to, the installation of emergency generators and lighting and electrical system upgrades and replacements.

The New York City Fire Department is world-renown for its lifesaving services regardless of inclement weather and catastrophic conditions. During the past year, this critical mission has been aided by Mr. Hans through his efforts in outfitting many firehouses and other agency support services facilities with emergency electrical generators. Given his vast knowledge and background, Mr. Hans applied his electrical engineering skills to conduct problem-solving and logistical solutions in providing continuous power to firehouses, Borough Commands, Divisions and Battalions in the event of a power outage. This was especially important in late 2012 with Hurricane Sandy affecting many FDNY facilities.

During his time at the Department, Mr. Hans has successfully procured and installed emergency generators at various locations City-wide. This effort was difficult, due to the strict deadlines and regulations in the utilization of Federal grant funds. However, Mr. Hans was successful and has provided the Department with increased critical operational capabilities.

The George F. Mand Award, established in 1966, one of the oldest of the FDNY’s administrative commendations, is awarded to a Department member whose contributions during the prior calendar year led to the improvement of Department services. Criteria for selecting a worthy recipient include developing and coordinating work techniques, resourcefulness, assumption of responsibility and effectiveness of accomplishments.

By ensuring continuous power to all FDNY facilities, Gurpreet Singh Hans certainly meets these criteria. He has proved himself to be a valued asset of the FDNY and, thus, is recognized with the George F. Mand Award for his valuable contributions.
CHIEF THOMAS P. O’BRIEN AWARD

STEVEN M. MAGLIARO
Supervising Fire Alarm Dispatcher, CADO-Alarm Assignment
Bureau of Communications

Improved Fire Dispatch Operations by undertaking numerous initiatives

Although assigned to the Alarm Assignment Unit, Supervising Fire Alarm Dispatcher Steven Magliaro also is tasked to cover dispatch tours whenever deemed necessary to maintain adequate coverage. As a Tour Supervisor at the Public Safety Answering Center (PSAC) or Fire Dispatch Central Offices, he directly supervises tour personnel and is responsible for the operational capability of the facility.

Alarm assignment duties include overseeing surveying and entering new streets, updating alarm assignment data, coordinating firehouse relocations and formulating new alarm assignments caused by these relocations. Additionally, he approves and manages the numerous Access Requests received to gain access to Bureau of Communications facilities. Correcting Critical Information Dispatch System (CIDS) issues with field units also comprise part of his daily duties.

Since being assigned to the Alarm Assignment Unit, Mr. Magliaro, in addition to his day-to-day responsibilities, has been tasked with reviewing, changing and updating the Alarm Assignment data generated by Box Area Automated Run-card Builder (BARB), which is the new tool that automatically builds the static run cards using road and network-based running routes from every firehouse in the City to a specific alarm Box/street address.

In conjunction with the Bureau of Technology Development & Systems (BTDS), he continues to update the FDNY Street File to match the data that are received from the NYPD’s new Computer-Aided Dispatch system, ICAD. Matching the 800 NYPD Solar Call Boxes, subway stations, enhanced highway locations, identification of missing streets and vanity locations are all part of an effort to secure a successful conversion to matching data. Mr. Magliaro is directly involved in the City’s effort to create one street file by constantly updating street information into one uniform matching data base.

Apart from his efforts to improve Fire Dispatch Operations, Mr. Magliaro has taken the initiative to expand the assignment card to include 14 Battalion Chiefs in order of their responses, the creation of 7000 alarm Box number series, which denote the assignments to subway stations, along with the creation of special alarm Boxes for the airports, Grand Central Terminal and the Port Authority.

The Chief Thomas P. O’Brien Award is presented to a deserving civilian member of the Bureau of Fire Communications. For his efforts at improving operations and initiative exhibited daily as he assumes his responsibilities, Supervising Fire Alarm Dispatcher Steven Magliaro is this year’s deserving awardee.
When Hurricane Sandy struck, the Family Assistance Unit (FAU) knew it had to get the Family Information Call Center (FICC) up and running, as quickly as possible. Jenn Steed initiated the operation after consulting with staff of BHS, Facilities, HR, Legal and Fire and EMS Operations.

The FICC fielded calls from FDNY employees regarding the status of their storm-affected homes and ability to come to work; Officers in the field advising about storm-impacted employees; entities and individuals offering to volunteer or donate money, shelter or materials to affected families; and members of the public requesting FDNY help or storm-related information. The FICC staff organized the information and the offers for help, disseminated the information, donated materials and dispatched volunteers to storm-affected areas. Services included information about insurance forms, FEMA relief applications and appointments and peer counseling.

This entire effort was without precedent, so the FICC leadership and staff were managing a very difficult job without guidelines. The effort evolved and hit its stride in a matter of days as they managed the operations of the FICC and routinized and formalized their work. FICC worked with the IMT, American Red Cross and non-profit organizations, including the FDNY and Stephen Siller Foundations. The FICC remained open through December 3, 2012.

Many staff members worked after hours and during lunch breaks and others helped, with their supervisors’ approvals, during the work day. For a superlative effort in providing much-needed services, the above-listed FDNY members are presented with The Fire Commissioner’s Award for Outstanding Service.

**THE FIRE COMMISSIONER’S AWARD FOR OUTSTANDING SERVICE**

**HURRICANE SANDY CALL CENTER**

Debbie Angone-Brewer, PAA, Revenue Management Unit; Carol M. Bell, Executive Assistant, Support Services Unit

Mery Bento, Administrative Manager, EMS; Marangeli Berrios, Executive Assistant, Office of the First Deputy Commissioner

Alison J. Chen, Assistant Counsel, Office of the Counsel, Bureau of Legal Affairs

Elizabeth M. DeFazio, Executive Assistant, Bureau of Operations; Sandra Destine, PAA, Bureau of Health Services

Elena Ferrera, Senior Deputy Counsel, Administration, Bureau of Legal Affairs; Diana Flynn, PAA, EMS

FF Carl A. Graziano, Bureau of Operations; Tayo Kurzman, Deputy Counsel, Administration, Bureau of Legal Affairs

Maria Lamberti, Executive Assistant, Public Information Office; Patricia J. McCabe, Executive Secretary, Bureau of Communications

Cathy A. McCrorie, Administrative Manager, EMS; Catherine McGuire, Grant Coordinator, Grants Unit

Kerry McGuire, Nurse, Bureau of Health Services; Mary T. McLaughlin, Director of Health Services, BHS

Lauren Milazzo, Statistician II, Bureau of Health Services; Jean O’Shea, Executive Director, FDNY Foundation

Lizette Perez-Cruz, Administrative Manager, Fire & Life Safety Unit

Jo-Ann Scaramuzzino, Finance & Administrative Coordinator, FDNY Foundation

Angel Scott, PAA, Office of the Fire Commissioner; Melissa Smith, Assistant Deputy Chief Contracting Officer, Fiscal Services Unit

Jennifer P. Steed, Family Liaison, Family Assistance Unit; Noreen Steed, Administrative Staff Analyst, Compliance Unit

Joanne Steele-Allocco, Purchasing Supervisor, Fiscal Services Unit; Evelyn Tesoriero, Senior Program Officer, Family Assistance Unit

Rebecca A. Wax, Community Coordinator, Intergovernmental Affairs Unit

Susan Wipper, Executive Assistant to the Executive Director/Manager of Programs, FDNY Foundation

Stephanie C. Zessos, Staffing Coordinator, Bureau of Operations

Staffed the Family Information Call Center, providing much-needed information and service to FDNY employees adversely impacted by Hurricane Sandy
Chief Inspector Cindee Azer is the Director of Training for the Bureau of Fire Prevention. She is responsible for developing the curriculum and implementing the training for incoming fire inspectors, as well as the continuing education of the current Fire Prevention staff. Her training staff includes two experienced Deputy Chief Inspectors.

In addition to the initial, seven-week training program, trainees also take the New York State Certified Peace Officer Certification course that she developed. Ms. Azer continues to upgrade the continuing education courses for Fire Prevention’s specialized units, such as High Rise, Licensed Place of Public Assembly (LPPA) and Construction/Demolition/Abatement (CDA).

She is Fire Prevention’s liaison with Legal Affairs and works closely with that unit to coordinate enforcement issues. Additionally, she works with the Code Revision Unit, assisting in the Fire Code revision process and developing training updates on Code changes. She has developed training bulletins and Fire Code workbooks for Bureau of Fire Prevention personnel. Finally, Ms. Azer serves as a member of the International Code Council-International Fire Code (ICC) Code Interpretation Committee and is the go-to person in Fire Prevention for Fire Code questions.

Training is the cornerstone of the Bureau of Fire Prevention’s inspection program. Inspector trainees have little, if any, inspection or code experience. But thanks to Ms. Azer’s training efforts, the inspectors are provided with the opportunity to develop and enhance their professionalism and expertise. FDNY’s Fire Prevention Inspectors have been recognized for their knowledge of the Codes, fair enforcement and customer service. This recognition is a reflection of Ms. Azer’s diligence.

The Moe Ginsberg Award is presented to a deserving civilian member of the Bureau of Fire Prevention. Cindee Azer, with her numerous accomplishments, is that deserving person.
CAPTAIN ANTHONY TEDESCO
Public Transportation Safety Unit (PTSU)
Bureau of Operations

Provided liaison services to all New York City transportation agencies, bolstered
by his appointment to NFPA Technical Committees that focus on transit

Captain Anthony Tedesco serves as the Commanding Officer of the Public Transportation Safety Unit. He is the liaison to all New York City transportation agencies. Additionally, he serves as the controller/evaluator for full-scale exercises conducted by the Center for Terrorism & Disaster Preparedness.

Captain Tedesco’s prestigious appointment to the National Fire Protection Association (NFPA) Technical Committees 130 (Standard for Fixed Guideway Transit and Passenger Rail Systems) and 502 (Standard for Road Tunnels, Bridges, and Other Limited Access Highways) exemplifies the esteem in which the Captain is held. Through advanced knowledge of transportation and its infrastructure, he exhibits the finest traditions of the Department by striving to improve the safety of New York City’s citizens.

The Captain’s responsibilities include a wide spectrum of assignments and projects that range from incident investigations and transit construction projects, to transportation exercises/drills/training. For example, the MTA Metro North/FDNY Coordination Initiative and Amtrak Empire Line Survey Project are among the more than 30 transit construction assignments on which Captain Tedesco has provided his input and expertise.

Additionally, Captain Tedesco has participated in the development and research of radio communications for emergency responders throughout the City.

Established in 1984, the James J. Johnston Memorial Medal is presented to a Fire Department member who has contributed significantly to the Department in the areas of fire extinguishing operational procedures, fire prevention programs and recognizing and reporting defects in design and construction practices.

With his knowledge and experience, Captain Anthony Tedesco has reinforced the confidence and respect of his coworkers, superiors and the various agency personnel with whom he interacts. It is for these reasons that the Fire Department, City of New York, today recognizes the Captain’s contributions and honors him with the James J. Johnston Memorial Medal.
ANTHONY S. DeMAIO

Director of Fleet Services, Ambulance & Small Vehicle Shop Unit
Bureau of Fleet Services

Relocated the ambulance and small vehicle repair facility smoothly and efficiently

As Director of the agency’s Ambulance & Small Vehicle Shop, Anthony DeMaio supervises a diverse staff ranging from auto mechanic, rubber tire repairer and motor vehicle operator, to staff analyst, principle administrative associate and procurement analyst.

Mr. DeMaio is responsible for the acquisition, maintenance, repair and disposition of the more than 500 vehicles in the agency’s ambulance fleet, as well as FDNY’s small vehicle fleet, which includes, but is not limited to, suburbans, box trucks, pickup trucks and vans. Additionally, he is responsible for planning the Bureau’s capital and expense budget, as well as troubleshooting issues and problems throughout the unit.

Since the Fire Department/ Emergency Medical Service merger in 1996, the agency has used EMS’ former headquarters and vehicle repair shop as the primary ambulance and small vehicle (sedans, suburbans, utility trucks, etc.) repair facility.

Unfortunately, for more than 15 years, this facility—located at 55-30 58th Street in Maspeth—had been structurally failing. While a variety of projects and initiatives were enacted during these years to stabilize the building and keep it viable, it became apparent that the facility was obsolete and outmoded.

During these difficult years, Mr. DeMaio, through a lifetime of managerial and technical expertise, kept the Maspeth facility operational. However, in 2012, the City decided to relocate this critical fleet maintenance function from Maspeth to a Department of Environmental Protection vehicle repair shop located at 30-03 Review Avenue in Long Island City.

Mr. DeMaio then was given the monumental task of relocating this essential activity and to do so without any impact on vehicle maintenance. He worked with a variety of units from within and outside the agency to coordinate activities, especially the shift of management of spare parts operations to a vendor, to facilitate the success of this move.

Mr. DeMaio quickly and effectively shifted all functions and had the new repair shop relocated within the course of one weekend—a testament to his exemplary managerial skills and devotion to the Fire Department.

Mr. DeMaio soon will be concluding his long and distinguished career with the City. How fitting, then, that he be honored for his efforts in relocating the ambulance and small vehicle repair facility, as well as recognizing his commitment to this great agency. The Honorary Chief of Department Jack Lerch Medal, awarded for outstanding service, will send Anthony DeMaio off to a well-deserved retirement.
As administrative Officers to the Probationary Firefighter School (PFS), Lieutenants Christopher DiBiase and Eugene Mahlstadt operate under two primary mandates:

1. Supervising and coordinating training of tenured Firefighters and Triborough Bridge and Tunnel Authority and Parks Department personnel, including developing curriculum, ensuring training safety, supervising and evaluating instructors and evaluating student performance.
2. Supervising instructors and Probationary Firefighters, including managing disciplinary issues, ensuring adequate staffing, scheduling, assigning duties, ensuring compliance with Fire Department leave and overtime procedures.

PFS was restarted in January 2013 after nearly five years without any Firefighter classes. Many Fire Academy staff members had moved on and no longer worked at the Fire Academy.

Preparation for the re-opening became an arduous and challenging assignment. Having worked for PFS in the past and remaining at the Fire Academy, both Lieutenants DiBiase and Mahlstadt provided the needed continuity and knowledge of all the inner workings. Specifically, both Lieutenants maintained their expertise in:

1. Schedule and training cycle development
2. Course/class descriptions
3. Data base development
4. Uniform and firefighting equipment needs
5. Locker room needs and logistics
6. Gear decontamination protocols
7. Probationary Firefighter transportation needs for off-site classes
8. Past protocols
9. CFR-D training logistics
10. Course content updates and revisions
11. Disciplinary protocols
12. Remedial training protocols
13. Deportment and demeanor protocols

All of these issues and many more became their responsibility. Their experience with the PFS, coupled with an impressive work ethic, attention to detail, determination and drive, resulted in a very successful and effective Probationary class. For their contributions toward re-opening Probationary Firefighter School, Lieutenants Christopher DiBiase and Eugene Mahlstadt are awarded The Honorary Fire Officers Association Medal.
At the height of Hurricane Sandy’s storm surge, EMS Operations was forced to evacuate Station 43 as flood waters swept through the station. Moreover, Coney Island Hospital—where Station 43 is located—was heavily damaged, without power and water and could not go back on-line. Due to these horrific events, EMS Operations quickly shifted station operations to other area EMS facilities and firehouses that were still functioning. This almost instantaneous effort included relocation of telephone and data lines, millwork, establishment of additional storage areas, etc.

The Bureau of Facilities Management (BFM) began emergency repairs immediately to allow this high-call-volume EMS station to resume operations as soon as possible. Skilled trade staff and supervisors worked around the clock and through weekends, expediting the cleanup and decontamination of the station.

Restoring Station 43 to operational status was critical. It was determined that part of the station built over the Coney Island Creek had dropped a few inches and the water from the storm eroded and undermined the station’s floor slab. A scope of work was quickly developed and interior demolition/excavation of the station began with only the building’s external shells remaining.

BFM crews worked tirelessly, with great pride and attention to detail, to complete this work promptly. Staff developed an extremely efficient and expeditious accounting of the BFM’s actions to submit to FEMA for reimbursement. BFM staff, through their deep dedication to duty and understanding of EMS Operations, re-engineered the space to accommodate additional staff and improve operational work flow functions.

Rehabilitated and rejuvenated EMS Station 43 following Hurricane Sandy devastation
Fire Marshal Raymond Ott is recognized today for his unwavering standard of excellence and dedication to duty during the investigation and prosecution of an arson/homicide that took place on January 30, 2010. In April 2013, FM Ott’s outstanding work led to the conviction of the defendant and a sentence of 25 years to life.

On January 30, 2010, at 0231 hours, the FDNY responded to a third-alarm fire at 2033 86th Street, Brooklyn. The location was a fully occupied, three-story multiple dwelling with all 20 occupants asleep when the blaze broke out.

Five occupants lost their lives and three others were seriously injured. Numerous occupants were forced to jump from upper floors to escape the flames and smoke. One young mother helped her husband rescue their children when she managed to toss their toddler and two-month-old from a third-floor window to the safety of the street. The young mother was unable to escape. Additionally, 14 Firefighters were injured during the firefighting operation.

FM Ott led a team of Fire Marshals in the forensic examination of the fire scene that determined a flammable liquid had been used to create an accelerated fire condition at the building entrance and interior stairway, thereby cutting off the primary means of escape for the occupants trapped above. During the course of the investigation, FM Ott collaborated with multiple agencies, including the Office of the District Attorney, the NYPD and the Office of the Medical Examiner.

Throughout the course of this investigation, FM Ott demonstrated the resourcefulness and tenacity found only in the most dedicated investigators. His actions represent the highest traditions in law enforcement. Since he was promoted to the rank of Fire Marshal in 1993, he has investigated thousands of fires. FM Ott is a highly productive member of this agency and continues to bring great credit to the Bureau of Fire Investigation and the New York City Fire Department.

The Commissioner Martin Scott Medal was established in 1967. It is awarded annually to a member of BFI for distinguished service and a display of unusual initiative, resourcefulness and capability in the investigation of arson and the apprehension of a perpetrator. By successfully solving this case, surely FM Raymond Ott has epitomized these very same qualities and, thus, is recognized with the Commissioner Martin Scott Medal.
As Assistant Counsel in the Bureau of Legal Affairs, Moira Archer provides legal counsel to FDNY executives and staff. She also serves as liaison to the Law Department on complex litigation; develops agency policies and procedures; and handles EEO and OSHA matters.

Apart from her dedication, attention to detail and superior writing skills, Ms. Archer has an outstanding record of accomplishment. She has achieved superlative results for the Fire Department with respect to the certification of Fire Department peace officers and World Trade Center litigation and compensation claims.

As a result of new State legislation and agency requirements, the FDNY was faced with providing more than 60 additional hours of law enforcement training to newly hired Firefighters and Fire Protection Inspectors to obtain the peace officer certification necessary for the performance of their duties. Ms. Archer took the lead in persuading the State Municipal Police Training Council that the additional training required—in arrest procedures and use of force—had no bearing on the duties of Fire Department peace officers. She developed alternative curricula that incorporated Fire Code, hazardous materials and other FDNY training in lieu of the standard peace officer training requirements and, with the assistance of the Bureau of Training, was successful in persuading the State to adopt the alternative certification standards.

Her efforts saved the City from the very substantial financial and operational burdens that would have been necessitated by the existing State certification standards, as well as from the difficulties associated in training FDNY personnel in techniques that they would not be undertaking in the course of their duties.

Similarly, Ms. Archer has been successful in representing the FDNY in connection with the litigation and claims for compensation filed by World Trade Center responders. She has served as the point of contact for the Victim’s Compensation Fund and worked with the relevant Fire Department bureaus to efficiently provide the information needed to expediently process their claims.

Ms. Archer also assists the New York City Law Department’s World Trade Center Unit in addressing the complex legal and administrative issues that have arisen in adjudicating a case involving thousands of claims. Ms. Archer’s exceptional organizational skills and creative problem-solving have enabled the Law Department to effectively represent FDNY’s interests and comply with “last minute” court orders and discovery requests.

All of Ms. Archer’s achievements, as well as the performance of her everyday legal work—such as comprehensively revising and updating the agreement with the Department of Health & Mental Hygiene for the Fire Department’s pre-arraignment screening services—are marked by her exceptional legal skill and ability to work with others to achieve the desired goal. For these reasons, Moira Archer is presented with The Fire Commissioner’s Award for Meritorious Service.

Achieved superlative results certifying Fire Department peace officers and handling World Trade Center litigation and compensation claims
As Director of FDNY’s Payroll, Timekeeping & Compliance Unit, Mario Manna oversees all aspects of this group and supervises all functions and personnel.

Since his appointment in 2011, Mr. Manna has streamlined payroll operations, improved customer service and enhanced compliance and internal controls. He has provided leadership on issues relating to contractual and procedural projects. Additionally, his vast knowledge of payroll and timekeeping operations has been a significant benefit to FDNY.

Mr. Manna created numerous reports to assist in day-to-day management of pay and timekeeping issues. Due to his many years of distinguished prior service with the City, he provides wise and trusted mentoring for his staff members.

The Fire Commissioner’s Award for Meritorious Service was established in 1994. It is presented to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department’s mission to provide citizens with vital public safety services.

In only two short years, Mario Manna has demonstrated that he is most deserving of this recognition and is presented with The Fire Commissioner’s Award for Meritorious Service.
The Intelligence Branch of the FDNY Center for Terrorism and Disaster Preparedness (CTDP) has placed the Department in the forefront of national fire service intelligence. With inter-agency collaborations and product releases, FDNY Intelligence analysts have spearheaded initiatives from non-traditional intelligence consumers and producers. Agency partners include the Federal Bureau of Investigation, the U.S. Army, the National Counterterrorism Center and the New York State Intelligence Center, among other fusion centers. Reports are released in several forms and timetables, including FDNY’s flagship intelligence product, Watchline.

Watchline, a weekly intelligence newsletter that covers the pertinent stories and topics in homeland security for a primary audience of national emergency responders, sets the standard of fire service intelligence. Many characteristics separate Watchline from other publications, but its original writing and brevity put the document in the top tier of homeland security intelligence.

Watchline’s internal distribution includes all FDNY Borough Commands, Divisions, Battalions, companies and EMS Divisions, as well as every Chief Officer. Every Thursday, Watchline, which includes a short video on one story, is elevated as one of the top five feature items on FDNY’s DiamondPlate homepage, FDNY’s official training web site.

Externally, the document reaches more than 100 agencies from all levels of government and more than 1200 direct outside subscribers representing the fire service, law enforcement, the military, policy and academia. In the five and a half years since its creation, its estimated readership is more than 40,000, including international consumers.


For their dedication to keeping members of the fire service informed and advised about terrorism, the four Officers listed above are presented with The Fire Commissioner’s Award for Meritorious Service.
COMMUNITY CPR UNIT PROGRAM
EMS Academy

Bureau of Training (BOT)
EMS Captain Cesar A. Escobar, EMS Academy/BOT
EMS Lieutenant Hugo P. Sosa, Community CPR Program, EMS Academy/BOT
EMT Sherri D. Fiebert, EMS Academy/BOT
EMT Betty M. Keira, EMT Instructor, EMS Academy/BOT
EMTMichael G. Koenke, EMT Instructor, EMS Academy/BOT
EMT Elvis J. Velez, EMT Instructor, EMS Academy/BOT
EMTDavid T. Weissman, CPR Instructor, EMS Academy/BOT

THE FIRE COMMISSIONER’S AWARD
FOR MERITORIOUS SERVICE

Created a compressions-only CPR course, which has been taught to more than 13,000 members of the public, and developed related educational materials, including an app for Smart/iPhones

The Community CPR Unit teaches a 30-minute, Be Brave. Be Strong. Be 911 compressions-only CPR class to residents throughout New York City. People learn the vital steps to save the life of a friend or family member until FDNY first responders can arrive.

EMS Captain Cesar Escobar led team members--EMS Lieutenant Hugo Sosa and EMTs Sherri Fiebert, Betty Keira, Michael Koenke, Elvis Velez and David Weissman--every step of the way. The Be Brave. Be Strong. Be 911 program is successful largely due to the Captain’s vision and commitment to service and his tireless efforts to make a difference in public health and safety.

The group taught 13,167 members of the public in 875 classes during 2012. The above-listed EMS personnel developed educational materials, including an app for Smart/iPhones with a metronome to improve chest compressions and the ability to assist the public in locating public access defibrillators.

All of the members work diligently and go above and beyond expectations to deliver this program. In fact, they trained more people in 2012 than in any previous year. They did it as a team, working many seven-day work weeks to accommodate community events.

Captain Escobar convinced the app software developer to add audio and visual metronome and defibrillator locators to the CPR app, which makes it unique. Additionally, through his efforts, FDNY EMS is featured on the 311 web site and invites the public to advise where defibrillators are located in the community so that it can be confirmed and then entered on a data base. This, in turn, helps the public when confronted with sudden cardiac arrest of a friend or family member.

Captain Escobar and his team members possess truly remarkable leadership qualities, integrity, dedication and ability to motivate others to meet the Department’s high standards of excellence.

Surely, the Community CPR Unit epitomizes the criteria used to award individuals or groups The Fire Commissioner’s Award for Meritorious Service. Distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department’s mission to provide citizens with vital public safety services truly sums up why the above-listed members are being honored today.
THE FIRE COMMISSIONER’S AWARD
FOR MERITORIOUS SERVICE

CANDIDATE INVESTIGATION DIVISION (CID)
Bureau of Human Resources (BHR)

Dean O. Tow, Director of CID, BHR
Peggy Quinn-Puppa, Deputy Director, CID, BHR; Jazmine Rubio, Senior Administrator, CID, BHR
Michael Fellner, Associate Investigator, CID, BHR; Fabiola E. Batista, Senior Investigator, CID, BHR
Jasmine S. Borders, Investigator, CID, BHR; Lance Dubner, Investigator, CID, BHR
Siobhan Garguilo, Clerical Associate, CID, BHR; Antony Hamilton, Investigator, CID, BHR
Roslyn H. Henwood, Investigator, CID, BHR; Vanessa L. Mason, Investigator, CID, BHR
Yvette M. Pabon, Investigator, CID, BHR; Euis V. Thompson, Investigator, CID, BHR
Robert Tiegan, Associate Investigator, CID, BHR; Maureen I. Unuero, Investigator, CID, BHR

Processed two of the most diverse Firefighter classes in FDNY history and implemented new methods of collecting data

The Candidate Investigation Division (CID) provides background investigations for newly hired FDNY personnel. CID also conducts all fingerprinting of new hires, assesses the pre-qualifications of potential employees and assembles training classes for titles that require in-house training.

CID was tasked with processing two large classes of Firefighters under Federal Court oversight, as well as two Emergency Medical Technician classes--all during the same six-month period. In the lead-up to the January 2013 Firefighter class (the first one in five years), CID conducted more than 800 Intake Interviews of the newly established Firefighter promotional list, processed the candidates through the background investigations, medical, psychological and Candidate Physical Ability Tests (CPAT) and brought the class of 318 Firefighter candidates together as one of the most diverse in FDNY’s history (42 percent minorities).

Simultaneously, CID also processed more than 400 candidates for the April EMT class. This included conducting physical agility tests on weekends and completing background investigations and medical/psychological testing. The end result was 90 diverse candidates entering the EMS Academy on time and on target. Similar efforts (another 400 candidates) for the June EMT class produced similar outstanding results--another 60 EMT students enrolled for training.

Then, CID conducted Firefighter candidate Intake Interviews of more than 800 “Priority Hire” candidates and 700 candidates from the new Open/Competitive Firefighter list for the July Firefighter class. Assembled was the most diverse Firefighter class in FDNY’s history from three separate lists: Promotional, Priority and Open/Competitive.

CID had a banner year in 2013, setting new records in candidate processing; producing two of the most diverse Firefighter classes in FDNY’s history; working under new investigative guidelines from the Federal Court; designing and presenting a new training orientation video; and re-designing the computer data base system to retain candidate information in greater detail. For all of these major accomplishments, the above-listed members of the Candidate Investigation Division are honored with The Fire Commissioner’s Award for Meritorious Service.
EMS EMERGENCY MEDICAL DISPATCH (EMD) COMMENDATION

EMT VLADO FRCKOVSKI
Emergency Medical Dispatch
Bureau of Communications

Provided lifesaving, pre-arrival instructions to 911 callers and participated in the development of FDNY’s new Computer-Aided Dispatch (CAD) program

EMT Vlado Frckovski maintains his certification and proficiency as an Emergency Medical Technician, providing care and transport of patients in accordance with New York State and New York City regional protocols and FDNY procedures. Additionally, he has been cross-trained as an Emergency Medical Dispatcher (EMD), providing lifesaving, pre-arrival instructions to 911 callers and dispatching EMS resources to the sick and injured. He also is tasked as an EMD Instructor.

EMT Frckovski demonstrates a penchant for handling numerous responsibilities. He interacts daily with representatives from the Mayor’s Office of Citywide Emergency Communications (OCEC), the City’s Department of Information Technology and Telecommunications, Verizon, the New York City Police Department and other bureaus within the Fire Department.

EMT Frckovski is a subject matter expert in Emergency Medical Dispatch and he serves as a resource for peers and Officers. He actively participates in the development of the Fire Department’s new Computer-Aided Dispatch program. EMT Frckovski ensures the timely and accurate entries of premise histories into the CAD system. He played a key role in implementing and updating all data bases for the VESTA telephone system employed at the Public Safety Answering Center (PSAC). EMT Frckovski routinely initiates and completes additional duties as ordered by the Chief of EMD.

Established in 2004, the EMS Emergency Medical Dispatch Commendation is awarded to an EMD member who has demonstrated an outstanding commitment to the mission and the objectives of the Bureau of Communications. As this year’s deserving recipient, EMT Vlado Frckovski’s professionalism, dedication and commitment serve as a model for all.
ParaMedic Wilfredo Silvestry currently is an Instructor at the EMS Academy where he has worked for more than 18 years. As a New York State Certified Instructor Coordinator, he is responsible for overseeing training programs. His duties range from lecturing to classes, developing training material and lesson plans, to evaluating student performance, mentoring junior instructors, overseeing the skills practice and testing and generating all New York State Department of Health and Bureau of Training paperwork. Additionally, as a member of the New York City Regional Faculty, he meets to discuss changes in instruction, protocol and procedures.

ParaMedic Silvestry began his career in EMS as a Biomedical Technician at the EMS Academy in 1986 while he awaited an opportunity to begin training in an Academy new employee program. As a ParaMedic, he has been described by his superiors as highly committed and self-motivated.

He serves as a role model for Paramedics and EMTs and has mentored many novice instructors who have gone on to become lead instructors for Paramedic programs. ParaMedic Silvestry has trained an entire generation of Paramedics. He has been involved in the development process of numerous educational initiatives that have allowed the current-day Paramedic to deliver a level of care that far exceeds anything in emergency medical care history.

The Dr. John E. Sheridan Commendation was renamed as such in 2007 to posthumously honor the doctor, who joined EMS in 1993 as a Telemetry Control Physician. Regarded as a true professional because of his enthusiasm, motivation and dedication, ParaMedic Wilfredo Silvestry is a worthy recipient of this Commendation, because he, too, exhibits these same characteristics.
FDNY ADMINISTRATIVE MEDALS/AWARDS--2013

ADMINISTRATION MEDAL
(ESTABLISHED 1914)
This award encourages uniformed and civilian members of the Department to study Department problems and develop viable solutions. Awarded to a member whose ideas and experience have proved to benefit the Fire Department. Established by former Fire Commissioner Robert Adamson “in order that the Fire Department may have the benefit of the ideas of its trained Officers and men.”

HONORARY CHIEF OF DEPARTMENT
JACK LERCH MEDAL
(ESTABLISHED 1989)
Presented to a uniformed or civilian member of the Bureau of Fleet Services for outstanding service. This medal was endowed by Mrs. Roberta Lerch to honor her husband, Honorary Chief of Department Jack Lerch.

THE LEON LOWENSTEIN AWARD
(ESTABLISHED 1962)
Awarded to a member of the Department who has performed exceptional service for the Department, in recognition of outstanding contribution and devotion to duty. Established by John M. Bendheim in memory of his uncle, Leon Lowenstein.

THE HONORARY FIRE OFFICERS ASSOCIATION MEDAL
(ESTABLISHED 1994)
Awarded to a selected uniformed member assigned or detailed to the Fire Academy, whose administrative contributions are such that they improve the Department’s ability to carry out its mission or improve the delivery of Department services to the public.

GEORGE F. MAND AWARD
(ESTABLISHED 1966)
Awarded to a Department member whose services during the prior calendar year led to the improvement of Fire Department services. Developing and coordinating work techniques, resourcefulness, assumption of responsibility and effectiveness of accomplishments are considered when making this award. Established by the late Bertram F. Brummer and his wife, Susie.

COMMUNITY MAYORS NICHOLAS DeGAETA AWARD
(ESTABLISHED 1994)
Presented to a group or individual who demonstrates the commitment to excellence and persistence of duty, valued and exhibited by Mr. Nicholas DeGaeta, in meeting the Department’s mission. This award was established by the New York State Community Mayors in honor of Mr. DeGaeta, a retired Firefighter and highly decorated World War II veteran.

CHIEF THOMAS P. O’BRIEN AWARD
(ESTABLISHED 1967)
This award is presented annually to a deserving civilian member of the Bureau of Fire Communications. Established by Thomas A. Coleman (deceased) in memory of former Assistant Chief-in-Charge of the Bureau of Fire Communications, Thomas P. O’Brien.

COMMISSIONER MARTIN SCOTT MEDAL
(ESTABLISHED 1967)
Established by Thomas A. Coleman (now deceased), Honorary Fire Commissioner, in honor of former Commissioner Martin Scott. Awarded annually to a member of the Bureau of Fire Investigation for distinguished service and a display of unusual initiative, resourcefulness and capability in the investigation of arson and the apprehension of a perpetrator.

THE FIRE COMMISSIONER’S AWARD FOR OUTSTANDING SERVICE
(ESTABLISHED 1971)
Rewards an FDNY member who performs acts above and beyond the call of duty. Established by a group of prominent New York City business people and friends of the FDNY.

THE FIRE COMMISSIONER’S AWARD FOR MERITORIOUS SERVICE
(ESTABLISHED 1994)
Awarded to individuals or groups selected for distinguished service, superior accomplishment, performance of duties, innovation and commitment to the Department’s mission to provide citizens with vital public safety services.

MOE GINSBERG AWARD
(ESTABLISHED 1975)
Presented to a deserving civilian member of the Bureau of Fire Prevention in honor of Moe Ginsberg, former Senior Management Consultant in the Bureau of Fire Prevention and dedicated member of the fire service. Established by George Kelly (retired FDNY).

EMS EMERGENCY MEDICAL DISPATCH COMMENDATION
(ESTABLISHED 2004)
The Bureau of Communications Emergency Medical Dispatch Commendation is awarded at the discretion of the Assistant Commissioner for the Bureau of Communications to any Emergency Medical Dispatch member who has demonstrated an outstanding commitment to the mission and the objectives of the Bureau.

JAMES J. JOHNSTON MEMORIAL MEDAL
(ESTABLISHED 1984)
Presented to a Fire Department member who has contributed significantly to the Department in the areas of fire extinguishing operational procedures, fire prevention programs and recognizing and reporting defects in design and construction practices. Established by the friends of Chief Johnston, in recognition of the devotion and loyalty with which he served.

EMS OFFICE OF MEDICAL AFFAIRS (OMA)
(ESTABLISHED 2004), renamed in 2007, posthumously, as DR. JOHN E. SHERIDAN COMMENDATION
Presented to an EMS member who epitomizes the enthusiasm, motivation and dedication of a true professional, Dr. John E. Sheridan, who joined EMS in 1993 as a Telemetry Control Physician.
FDNY MISSION STATEMENT

As first responders to fires, public safety and medical emergencies, disasters and terrorist acts, the FDNY protects the lives and property of New York City residents and visitors. The Department advances public safety through its fire prevention, investigation and education programs. The timely delivery of these services enables the FDNY to make significant contributions to the safety of New York City and homeland security efforts.

CORE VALUES OF THE DEPARTMENT

- **Service**
  The Department continues its unwavering call to protect and serve.

- **Bravery**
  Courage is the foundation of our character. Bravery is the ability to overcome fear through fortitude, instinct, compassion for others and training.

- **Safety**
  Our citizens must be reasonably free from danger, especially deliberate, harmful acts. With the best equipment and training, the Department can reduce the risk to the public and its members at fires, emergencies and medical incidents.

- **Honor**
  The enormous commitment necessary to perform the Department’s tasks requires excellence of character. We inspire each other through pride in our unit, which is a belief that every action reflects on all the members of the unit, both past and present.

- **Dedication**
  A commitment to the objectives of our mission is an essential part of our code of conduct. The faithful observance of duty calls for us to fulfill our obligations professionally and honestly.

- **Preparedness**
  By combining all the components of our core values, the FDNY will maintain its constant state of readiness to meet all threats and challenges, traditional and new.