# NEW YORK CITY FIRE DEPARTMENT
## JOB VACANCY NOTICE

**CIVIL SERVICE TITLE**

Computer Systems Manager, M-I  

**Title Code #**

10050

**OFFICE TITLE**

FDCAD Configurations/Interfaces Subject Matter Expert (SME)

**SALARY**

$51,757—Minimum salary for full-time employees with less than 2 years of City Service  

$55,815—Minimum salary for full-time employees with more than 2 years of City Service

**BUREAU/DIVISION/UNIT**

Technology Development & Systems/CAD Programming & Operations Group

**LOCATION**

9 MetroTech Center, Brooklyn, New York

## JOB DESCRIPTION

FDNY is in the process of implementing an Intergraph Dispatch system. Reporting to the Director of Computer Aided Dispatch, the Configurations/Interfaces Subject Matter Expert (SME) will be responsible for working with FDNY stakeholders during the process of finalizing the initial system configurations and with the department staff and vendors during the interface design, implementation, and testing efforts; exercising independent judgment and decisiveness, the candidate will address issues that arise during the normal course of system implementation; once the system is implemented, the candidate will assume responsibility with on-going support and maintenance; help the FDCAD project team with defining interfaces, configure screens, evaluate and execute test plans; participate in internal discussions so that system consumers can ask questions and propose potential new procedures and policies anticipating system implementation.

## QUALIFICATION REQUIREMENTS:

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, database administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties; or
2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or
3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or
4. A satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in 1

## PREFERRED SKILLS:

Experience with Intergraph systems and the implementation.  
Agency experience working with the Intergraph system, or worked for Intergraph proper.

## NOTE:

New York City residency is required within 90 days of appointment. However, City employees in certain titles who have worked for the City for 2 continuous years may also be eligible to reside in Nassau, Suffolk, Putnam, Westchester, Rockland, or Orange County. Please note that only candidates considered for an interview will be contacted.

## TO APPLY:

NON-CITY EMPLOYEES/EXTERNAL CANDIDATES PLEASE GO TO [WWW.NYC.GOV/JOBS](http://WWW.NYC.GOV/JOBS).  
CITY EMPLOYEES MUST APPLY VIA EMPLOYEE SELF SERVICE (NYC.GOV/ESSION). REFER TO JOB ID # 193323.

**DATED:** May 27, 2015  
**POST UNTIL:** Until Filled

"FDNY is ranked as the top place to work among gov’t agencies; and 17th overall among 500 employers among large U.S. companies, nonprofits, gov’t agencies, and U.S. divisions of multi-national."

-Forbes magazine, on “America’s Best Employers 2015”

The Fire Department is an Equal Opportunity Employer.