NEW YORK CITY FIRE DEPARTMENT
JOB VACANCY NOTICE

CIVIL SERVICE TITLE

Computer Specialist SW L-II

Title Code #

13632

OFFICE TITLE

Lead Quality Assurance Analyst

SALARY

$75,275-Minimum salary for full-time employees with less than 2 years of City Service
$86,566-Minimum salary for full-time employees with more than 2 years of City Service

BUREAU/DIVISION/UNIT

Technology Development & Systems/BFP/Revenue Management System

LOCATION

9 MetroTech Center, Brooklyn, New York

JOB DESCRIPTION

The Lead QA Analyst will manage a Quality Assurance team and oversee all technical and functional quality assurance activities for (Fire Inspection Revenue and Enforcement System (FIRES)(Accela/FPIMS replacement system). The QA team will work with application developers and end-users to monitor data quality of daily, routine data processing; perform application code reviews; test FIRES application functions including, functional testing, system integration testing, and regression testing; and validate other system functions according to functional and technical requirements. The QA team will be responsible preparing test plans and schedules, writing test cases and scripts, automating and overseeing test execution, defect tracking, defining quality assurance metrics, and performing other system data and code quality audits.

QUALIFICATION REQUIREMENTS:

A baccalaureate degree from an accredited college, including or supplemented by twenty-four (24) semester credits in computer science or a related computer field and two (2) years of satisfactory full-time software experience in designing, programming, debugging, maintaining, implementing, and enhancing computer software applications, systems programming, systems analysis and design, data communication software, or database design and programming, including one year in a project leader capacity or as a major contributor on a complex project; or

1) A four-year high school diploma or its educational equivalent and six (6) years of full-time satisfactory software experience as described in “1” above, including one year in a project leader capacity or as a major contributor on a complex project; or

2) A satisfactory combination of education and experience that is equivalent to (1) or (2) above. College education may be substituted for up to two years of the required experience in (2) above on the basis that sixty (60) semester credits from an accredited college is equated to one year of experience. A master’s degree in computer science or a related computer field may be substituted for one year of the required experience in (1) or (2) above. However, all candidates must have a four year high school diploma or its educational equivalent, plus at least one (1) year of satisfactory full-time software experience in a project leader capacity or as a major contributor on a complex project.

3) Education and/or experience equivalent to “1” or “2” above. College education may be substituted for up to two years of the required experience in “2” above on the basis that 60 semester credits from an accredited college is equated to one year of experience. A master’s degree in computer science or a related computer field may be substituted for one year of the required experience in “1” or “2” above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and at least one year of satisfactory full-time software experience in a project leader capacity or as a major contributor on a complex project.

PREFERRED SKILLS:

Two or more years of supervisory experience monitoring data processing systems and testing software applications and monitoring application data quality, including developing and executing test plans, test scripts, managing defect tracking and resolution, developing and executing data audit trail strategies, and preparing written data audit reports.

Two or more years of experience working on large projects within a matrixed environment of cross functional teams from different Divisions/Bureaus/Departments.

Experience working and communicating with line staff, managers, and executives.

Two or more years of experience with Java, PL/SQL, or Off The Shelf (COTS) products (experience with Accela software a plus).

Experience with reporting tools (Crystal, Oracle, or SSRS); and Oracle databases.

Strong verbal and written communication skills.

Good working knowledge with Microsoft Office Products (Word, Project, Power Point, Excel, and Visio) and Toad.

Experience with automated test tracking tools a plus.

Please note that only candidates considered for an interview will be contacted.

TO APPLY:

NON-CITY EMPLOYEES/EXTERNAL CANDIDATES PLEASE GO TO WWW.NYC.GOV/JOBS.

CITY EMPLOYEES MUST APPLY VIA EMPLOYEE SELF SERVICE (NYC.GOV/ESS). REFER TO JOB ID #188999.

DATED: April 14, 2015

*POST UNTIL*: Until Filled

“FDNY is ranked as the top place to work among gov’t agencies; and 17th overall among 500 employers among large U.S. companies, nonprofits, gov’t agencies, and U.S. divisions of multi-national.”

-Forbes magazine, on “America’s Best Employers 2015”

The Fire Department is an Equal Opportunity Employer.