

## Where can I apply for HEAP?

### MANHATTAN

NYC Human Resource Administration  
HEAP  
330 West 34<sup>th</sup> Street, 2<sup>nd</sup> floor  
New York, New York 10001

### The BRONX

NYC Human Resource Administration  
HEAP  
1932 Arthur Avenue  
Bronx, New York 10457

### BROOKLYN

NYC Human Resource Administration  
HEAP  
98 Flatbush Avenue  
Brooklyn, New York 11201

### QUEENS

NYC Human Resource Administration  
HEAP  
33-28 Northern Boulevard, mezzanine  
Long Island City, New York 11101

### STATEN ISLAND

NYC Human Resource Administration  
HEAP  
10 Richmond Terrace, 4<sup>th</sup> floor  
Staten Island, New York 10301

For information on government services:



New York City  
Department of Youth and  
Community Development

Jeanne B. Mullgrav  
Commissioner



Michael R. Bloomberg  
Mayor



The City of New York  
Human Resources Administration

Verna Eggleston  
Commissioner



# HEAP

Can give you a hand  
with your  
**Winter Energy Bills**



## What is the Home Energy Assistance Program, better known as HEAP?



The federally-funded Home Energy Assistance Program is intended for low-income people and may help you pay for your energy bills. This includes assistance with electricity, gas and oil bills.

Even if heat and utilities are included in your rent, HEAP may be able to help you.

Payments vary depending on household income and type of heating.

## What documents do I need in order to apply for benefits?

Bring the following documents with you when you apply:

A copy of a current rent, mortgage receipt, or lease;

Proof of total monthly income for each member of your household for the month in which you apply;

One of the following for each person in your household: birth or marriage certificate, school or baptismal record, social security card, or driver's license.

A current fuel and/or utility bill, or a statement from your landlord that heat and utilities are included in your rent;

## Am I eligible?

You may be eligible for HEAP payments if you are a United States citizen or a qualified alien and:

Your income is at or below the current income guidelines for your size household;

You receive Food Stamps;

You receive Supplemental Security Income (SSI);

You receive Temporary Assistance (Safety Net or Family Assistance);

You live in subsidized housing and pay directly for heating costs.

*You may be eligible for regular HEAP benefits even if you have money in the bank, stocks, bonds, or other resources.*

## What if I have an energy emergency?

If you are eligible for HEAP and have an energy-related emergency, such as a power shut-off

you may apply for Emergency Benefits. Emergency Benefits are in addition to regular HEAP benefits.

