

JOB VACANCY NOTICE

CIVIL SERVICE TITLE: Computer Systems Manager-M1	TITLE CODE NO: 10050-M1
OFFICE TITLE: Network Technician II	SALARY: \$ 49,492 to \$85,000 (annual)
DIVISION/WORK UNIT: Information Technology	WORK LOCATION: 2 Lafayette Street, New York, New York
HOURS: 35 Hours Per Week (minimum)	NUMBER OF POSITIONS: 1

JOB DESCRIPTION:

The New York City Department of Youth and Community Development (DYCD) provides youth and community services through contracts with Community-Based Organizations throughout New York City. DYCD's central task is administering available city, state, and federal funds to a wide range of innovative, practical and quality programs that positively impact youth and their communities.

The Information Technology Unit of the NYC Department of Youth and Community Development (DYCD) is seeking a Network Technician to support the administration of DYCD's enterprise network infrastructure. The technician must be adept at troubleshooting, researching and resolving complex technical problems independently. Typical tasks of the selected candidate are:

- Troubleshoot and resolve all network connectivity issues both internal and external;
- Troubleshoot and resolve all server related issues;
- Provide diagnosis of complex problems involving the network and user;
- Utilize an in-depth knowledge of Active Directory with the ability to plan, design and implement user accounts and Group Policies;
- Make recommendations, test, and make changes to configurations for Cisco equipment and routers to improve performance and remove vulnerabilities;
- Test and deploy patches on servers and workstations as needed;
- Research equipment for DYCD's network infrastructure and make recommendations;
- Act as liaison with NYC Department of Information, Technology and Telecommunications (DOITT) to resolve issues with email and initiate, coordinate, and move projects forward that require DOITT's participation;

PREFERRED SKILLS:

- Experience and knowledge supporting Cisco switches and routers.
- Microsoft and Cisco certifications a plus.
- Strong communication and presentation skills.
- Work experience with Cisco VOIP.
- Experience using and maintaining SharePoint.
- Knowledge of PowerShell a plus.

MINIMUM QUALIFICATIONS:

1. A master's degree in computer science from an accredited college and three years of progressively more responsible, full-time, satisfactory experience using information technology in computer applications programming, systems programming, computer systems development, data telecommunications, database administration, planning of data/information processing, user services, or area networks at least 18 months of this experience must have been in an administrative, managerial or executive capacity in the areas of computer applications programming, systems programming, computer systems development, data telecommunications, data base administration, or planning of data processing or in the supervision of staff performing these duties; or
2. A baccalaureate degree from an accredited college and four years of experience as described in "1" above; or
3. A four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and six years of experience as described in "1" above; or
4. A satisfactory combination of education and experience equivalent to "1", "2" or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent approved by a State's department of education or recognized accrediting organization and must possess at least three years of experience as described in "1" above, including the 18 months of administrative, managerial, executive or supervisory experience as described in "1" above.

NOTE: The following types of experience are not acceptable: superficial use of preprogrammed software without complex programming, design, implementation or management of the product; use of word processing packages; use of a hand held calculator; primarily the entering or updating of data in a system; the operation of data processing hardware or consoles.

**APPOINTMENTS ARE SUBJECT TO OFFICE OF MANAGEMENT AND BUDGET (OMB) APPROVAL
NEW YORK CITY RESIDENCY IS REQUIRED WITHIN 90 DAYS OF APPOINTMENT
Candidates with two (2) years of City service may reside in New York City, Nassau, Orange, Rockland, Suffolk, Putnam or Westchester counties.**

To APPLY:
Search for the Job ID 178465
External Candidates please go to www.nyc.gov/careers
Current NYC employees please go to www.nyc.gov/ess

ALL APPLICATIONS MUST BE SUBMITTED VIA THE ONLINE PORTALS MENTIONED ABOVE. SUBMISSION OF AN APPLICATION DOES NOT GUARANTEE AN INTERVIEW. ONLY CANDIDATES UNDER CONSIDERATION WILL BE CONTACTED.

If you do not have access to a personal computer, please visit your local library

POST DATE: 12/22/2014	POST UNTIL: 1/05/2015	JOB ID: 178465
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