Seventh Avenue at West 23rd Street

The intersection of Seventh Avenue and West 23rd Street has had one of the city’s highest rates of crashes involving pedestrians, including many senior citizens. Truck traffic, critical to businesses in Chelsea and the Fashion District, is heavy in the area. West 23rd Street and Seventh Avenue also have heavy pedestrian volumes and traffic signals allowed turning drivers and pedestrians to proceed simultaneously.

As part of the Safe Streets for Seniors program, DOT worked with Manhattan Community Board 4 and other community stakeholders to develop a set of safety improvements. Of specific concern were visually impaired pedestrians accessing the nearby VISIONS service organization. DOT worked with VISIONS staff and clients to ensure that their needs were met.

In the completed project, DOT installed two planted pedestrian safety islands on Seventh Avenue, increasing the visibility of pedestrians and shortening crossing distances. To reduce potential conflicts between pedestrians and turning vehicles, a left turn lane was placed between the island and the curb. Left turns were prohibited altogether from 23rd Street (westbound) to Seventh Avenue (southbound), eliminating the simultaneous conflicts of crossing pedestrians and oncoming traffic. To help people with visual impairments, DOT also installed Audible Pedestrian Signals (APS) at all four corners, and worked with stakeholders in the community to select the audio cues.

Designed with a focus on the needs of seniors and the visually impaired, intersection safety improvements led to a 61% reduction in crashes causing injuries.

- Total crashes with injuries down 61% [statistically significant]
- Crashes with injuries to vehicle occupants down 77% [statistically significant]
- Crashes with injuries to pedestrians down 68%
- The average delay for a vehicle to clear the intersection declined by 7 seconds