



Commercial Refuse Container Permits Frequently Asked Questions (FAQs)

1. *What is a commercial refuse container?*

A commercial refuse container is a container placed on the public roadways temporarily, the use of which is not related or connected to any use or activity for which a Department of Buildings (DOB) and/or construction activity permit from the Department of Transportation (DOT) is required.

2. *Will the commercial refuse container permit allow the owner of the container to reserve a parking space in which to place the container?*

No, the commercial refuse container permit does not carry parking privileges.

3. *How long will it take to obtain a commercial refuse container permit?*

For approved applications, registered permittees should be able to obtain a commercial refuse container permit the same business day or by the next business day.

4. *Will the online permitting system be accessible 24 hours a day, 7 days a week?*

It is anticipated that the online application for commercial refuse container permits will be available 24 hours a day, 7 days a week, except during periods of maintenance.

In addition to the online application, registered permittees will be able to apply for and obtain commercial refuse container permits in-person at one of DOT's permit offices. The permit offices accept applications Monday to Friday from 8:30am to 11:30am, and there is one office in each borough. To find the location of the permit office in your borough, visit the DOT website at <http://nyc.gov/html/dot/html/permits/stpermit.shtml>.

5. *How can one get information about special events that will preclude the placement of commercial refuse containers in certain locations?*

Information pertaining to advisories and construction embargoes can be found on DOT's website at <http://www.nyc.gov/html/dot/html/motorist/trafalrt.shtml> or at the borough permit office locations. In addition, the applicant will be notified at the time of application submission if the requested location and/or dates are in conflict with a construction embargo or special event.

6. *If the homeowner wants to exchange containers or obtain a second commercial refuse container, is the carting company responsible for paying the \$30 fee for a second permit?*

A permit allows placement of a commercial refuse container at a specific location for up to five days. If a container is filled and needs to be exchanged for another container within the permit's five-day timeframe, the carting company would not need to secure another permit. A second container added to the original location would require a separate permit.