



## CityRacks Repair Request Form

This form must be printed out. Type or print clearly. Mail or Fax to:

New York City Department of Transportation  
CityRacks  
55 Water Street, 6<sup>th</sup> Floor  
New York, NY 10041  
Fax: (212) 839-7184



CityRacks provide a safe and convenient place for customers, employees, visitors and other member of the public to park their bikes. CityRacks also provide an appropriate alternative to unwanted parking at trees, mailboxes, fences, etc., and improve pedestrian flow by better organizing parked bikes.

After installation, the CityRacks remain the property of the City of New York, which assumes full responsibility for the rack but not the bicycles parked to it.

If you are aware of a rack that is damaged or loose or otherwise needs repair or replacement, we would appreciate your bringing the problem to our attention. Please call the CityRacks office at the number above, send us an email, or print and fill out this form and mail or fax it to the address or number above. A fax is preferable for a fast response. Your notifying us will help us to maintain the racks in good condition.

Location of damaged rack:

Address: \_\_\_\_\_

(Please give intersection or other description if exact address is not available.)

Borough: \_\_\_\_\_

Zip Code: \_\_\_\_\_

### Description of Damage:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### Personal Information (optional):

Name: \_\_\_\_\_

Address: \_\_\_\_\_ Apt#: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Telephone Number: (including area code) \_\_\_\_\_

Email Address: \_\_\_\_\_

[Click here](#) if you wish to obtain a voter registration form. Government services are not conditioned on being registered to vote. A voter registration form can also be obtained at <http://nyc.gov/html/misc/html/register.html>, or by calling (212) 868-3692.