

City of New York
Dept Of Info Technology & Tele
Job Vacancy Notice

Civil Service Title: SUPERVISING COMPUTER SERVICE T **Level/Grade:** 00
Title: 13616 **Salary:** \$47,920/ \$55,108- \$58,489
Office Title: Supervisor, Data Center Ops
Division/Work Unit: Data Center Operations **Number of Positions:** 1
Hours/Shift: Ability to work any shift day / night / weekend / weekdays.
Work location: 11 Metrotech

Job Description

Responsibilities will include: Under supervision with some latitude for independent initiative and judgment, performs routine monitoring of all the components of the datacenter to maintain an efficient computer operation; Responsible for administrative work related to the operation of the data center installation, and all activities occurring on their respective tours; Act as a technical resource person to assist in complex troubleshooting and repair activities; Determine causes of computer or computer related malfunctions by observation or by the use of diagnostic tools; Reports faulty computer equipment and / or parts to the appropriate service vendors; In the temporary absence of a supervisor, employee may perform the duties of that position; Maintain and be able to ipl all of the different lpars as well as to assist fellow employees with these ipls and any other problems; Assist the manager in evaluating the performance of lower level employees.

Qualification Requirements

1. A four-year high school diploma or its educational equivalent and four years of satisfactory, full-time experience in computer maintenance and repair, one year of which must have been in the supervision of staff performing computer maintenance and repair; -or-
2. Education and/or experience equivalent to "1" above. However, all candidates must have the one year of supervisory experience as described in "1" above. Graduation from a certified technical training program in computer maintenance and repair may be substituted for one year of the general experience.

License Requirement

A Motor Vehicle Driver License valid in the State of New York.

Essential Skills

The preferred candidate should possess the following: ability to IPL system LPARS in a mainframe environment; Knowledge of monitoring mainframe systems using AOC; Supervisory experience in a mainframe environment; Knowledge of Remedy and Tso; Ability to work any shift day / night / weekend / weekdays.

To Apply:

TO APPLY, PLEASE SUBMIT RESUME INDICATING JVN# TO:
Department of Information Technology and Telecommunications (DoITT)
Recruitment Office - 75 Park Place - 5th Floor - New York, NY 10007

-Or-

E-mail to Itrecruit@doitt.nyc.gov (indicate JVN 1053 - Supervisor, Data Center Ops in subject line)

New York City Residency required within 90 days of appointment

SUBMISSION OF A RESUME IS NOT A GUARANTEE THAT YOU WILL RECEIVE AN INTERVIEW

APPOINTMENTS ARE SUBJECT TO OVERSIGHT APPROVAL

Post Date: April 28, 2008

Post Until: May 09, 2008

JVN: 858- 2008- 001053

The City of New York is an Equal Opportunity Employer.