



Bellevue Hospital Center  
Gouverneur Healthcare Services  
Elmhurst Hospital Center



[nyc.gov/hhc](http://nyc.gov/hhc)

The World Trade Center Environmental Health Center at Bellevue Hospital of the New York City Health and Hospitals Corporation (HHC) is a program to treat people with WTC-related illness. The Center, which works in partnership with community organizations and people affected by 9/11, has added two other sites: Gouverneur Healthcare Services in Lower Manhattan and Elmhurst Hospital in Queens.

**Bellevue Hospital Center**

462 First Avenue  
New York, New York 10016

**Gouverneur Healthcare Services**

227 Madison Street  
New York, New York 10002

**Elmhurst Hospital Center**

79-01 Broadway  
Elmhurst, New York 11373

For information about WTC health services, or to make an appointment for treatment, call toll free 1-877-WTC-0107 (1-877-982-0107).

The WTC Environmental Health Center at Bellevue, and now at Gouverneur Health Services and Elmhurst Hospital, offers treatment to people who have health problems as a result of 9/11. You can get treatment even if you can't pay or have no insurance.

**You can come for treatment if, on or after 9/11, you:**

- Were a resident who lived in Lower Manhattan
- Were a student in a school in the area
- Worked in or around area offices, stores, schools, or apartment buildings
- Helped in the clean-up of buildings in the affected area

**How would I know if my health problems are related to 9/11?**

It is hard to know if your health problems are due to 9/11. Some problems might include:

- Shortness of breath
- Stomach problems
- Skin problems
- Depression, anxiety, nervousness

If you think you have a health problem related to 9/11, call toll free 1-877-WTC-0107.

When you call, you will reach a person who will ask you a few questions about your health problems to see if you qualify for the program.

If you do not speak English, you will be able to speak with someone in your language.

### **What will happen at my first appointment?**

Your first appointment will take a few hours and include tests that will help guide your treatment. You may then need many follow-up visits for treatment.

### **How much will my care cost?**

Treatment and most medications for your WTC-related illness will be given at no out-of-pocket cost to you.

### **What if I have illnesses that are not related to 9/11?**

We will refer you to other services for any needs you have that are not related to 9/11.

### **What if I have no medical problems?**

This is a treatment program for people with health problems. It is not a screening or a monitoring program for people who have no health problems as a result of 9/11.

### **How do I get an appointment?**

Call toll free, 1-877-WTC-0107 (1-877-982-0107). Most calls are picked up right away. If you get voicemail, please leave a message with your phone number and the best time to reach you. You will be called back within one business day. You should feel free to leave a message in your language.

### **Is this a research program?**

This is a treatment program that includes research to understand 9/11 health effects. You can help us learn more about WTC-related illnesses by signing a consent form to have your clinical information used for research. Names or personal contact information will not be used.



Bellevue Hospital Center  
Gouverneur Healthcare Services  
Elmhurst Hospital Center

