



Helpful Security Settings for Using the NYC Environmental Public Health Tracking Portal and Rat Information Portal

www.nyc.gov/health/trackingportal

www.nyc.gov/rats

Instructions are provided below for both Microsoft Internet Explorer and Mozilla Firefox. These changes should not affect the overall security of your internet experience. When finished using the portal, you should close and restart your browser. For additional assistance, please contact trackingportal@health.nyc.gov.

Internet Explorer	Mozilla Firefox
Step 1. Allow pop ups from https://gis.nyc.gov	
<ol style="list-style-type: none"> From the Tools menu, select Pop-up blocker > Pop-up blocker settings Under Address of website to allow type https://gis.nyc.gov. Click Add and Click OK. 	<ol style="list-style-type: none"> From the Tools menu, select Options.... Select the Content panel. Click the "Block pop up windows" Exceptions button Add https://gis.nyc.gov as an exception and click the allow button.
Step 2. Allow Downloads from https://gis.nyc.gov	
<ol style="list-style-type: none"> Select Tools> Internet Options Select the security Tab, highlight the Trusted Sites icon, and click the Custom Level button. Scroll down to the Downloads section. Select "Enable" under Automatic prompting for file downloads. Select "Enable: under File download. Click OK. 	<p>No settings need to be changed to allow Firefox to download files. However, options for how Firefox handles downloads can be found in the Options dialog.</p> <ol style="list-style-type: none"> From the Tools menu, select Options.... Select the Main panel. <p>Here, settings for where files are downloaded, as well as other configurations can be found.</p>
Step 3. Add https://gis.nyc.gov to your trusted sites list.	
<ol style="list-style-type: none"> Select Tools > Internet Options Click on the Security tab and select Trusted Sites > Sites. In "Add this website to the zone:" type https://gis.nyc.gov and click Add. 	<p>There is no equivalent to Trusted Sites in Mozilla Firefox</p>