

What information do I need when I call the Poison Control Center?

- Your name and the name of the person poisoned.
- The telephone number you are calling from.
- The age and weight of the person poisoned.
- The name of the product.
- How much of the product was taken.
- When they took the poison.
- Any symptoms the person is having.

- Your Poison Control Center is open 24 hours a day, 7 days a week.
- Pharmacists and nurses certified in poison information are there to give advice.
- All calls are free and confidential.
- Translation services are provided.
- Ask for free brochures, telephone stickers, and magnets.



POISON
HelpTM
1-800-222-1222

212-POISONS (212-764-7667)
212-689-9014 TDD

Visit our website at
nyc.gov/health

NYC
Health

THE NEW YORK CITY
DEPARTMENT OF HEALTH
and MENTAL HYGIENE

BELLEVUE **NYC**
NEW YORK CITY
HEALTH AND
HOSPITALS
CORPORATION

SOUTH MANHATTAN HEALTHCARE NETWORK

Call Your
Poison Control
Center—
You Might Save
A Life

**New York City
Poison Control Center**
Call 1-800-222-1222
24 hours a day,
7 days a week

What are some reasons to call the Poison Control Center?

- Your child drank a cleaning product
- You mixed bleach with ammonia while cleaning
- Your grandfather forgot and took his medicine twice

Who answers the calls?

Certified pharmacists and nurses are there to give advice 24 hours a day, 7 days a week. You can call with questions about any poison inside or outside your home.

Do I have to pay to call the Poison Control Center?

No, all calls are free and confidential.

Can I get help in other languages?

Yes, translation services are available in more than 150 languages.

Should I call an ambulance if someone is poisoned?

If the person is awake and alert, call the Poison Control Center right away.

Call 911 if the person is:

- Unconscious
- Having convulsions
- Having trouble breathing

Call the New York City Poison Control Center at 1-800-222-1222 or 212-POISONS (212-764-7667).



Call the Poison Control Center for help.



Call with questions about taking medicine safely.



Lock up cleaning products.



Keep children safe from poisons.