



## Important Facts About Government-Sponsored Health Insurance Programs

### Medicaid Managed Care and HIV Special Needs Plans (SNPs)

### Child Health Plus (CHP)

### Family Health Plus (FHP)

<p><i>Enrollment into a Medicaid health plan will occur when you receive a notice from New York Medicaid CHOICE telling you that you must choose a plan. This is a mandatory program.</i></p> <p><b>Enrollment in a HIV Special Needs Plan is voluntary.</b></p> <p><b>Call NY Medicaid CHOICE at 1-800-505-5678</b> for assistance about health plan choices or to enroll.</p>	<p><b>A health plan must be selected in order to receive medical services.</b></p> <p><b>For assistance call 1-800-698-4543</b></p>	<p><b>A health plan must be selected in order to receive medical services.</b></p> <p><b>For assistance call 1-877-934-7587</b></p>
<p><b>If you want to continue to see your current doctor, make sure to enroll in a health plan that s/he accepts. Always check with the doctor to see if s/he is taking new patients.</b></p>	<p><b>If you want to continue to use your current doctor, make sure to enroll in a health plan that s/he accepts. Always check with the doctor to see if s/he is taking new patients.</b></p>	<p><b>If you want to continue to use your current doctor, make sure to enroll in a health plan that s/he accepts. Always check with the doctor to see if s/he is taking new patients.</b></p>
<p>If you enroll into a health plan, most services will be through the health plan by using a health plan ID card, <b>but you must keep your Medicaid card for many other important services (prescription drugs, for example).</b></p>	<p>Enrollees receive all their health benefits through a health plan. Enrollees receive a health plan ID card.</p>	<p>Enrollees access all their health benefits through a health plan. Enrollees receive a health plan ID card, but you must keep your Medicaid card for pharmacy prescription drugs. Co-pays will apply</p>
<p><b>You have a choice of health plans!</b> You can enroll in any of the health plans that serve your borough (see list on back).</p> <p><b>If you are HIV+, you can enroll in a Special Needs Plan or a regular health plan or remain on fee-for-service.</b></p>	<p><b>You have a choice of health plans!</b> You can enroll your children in any of the CHP health plans that serve your borough (see list on back)</p>	<p><b>You have a choice of health plans!</b> You can enroll in any of the FHP health plans that serve your borough (see list on back)</p>
<p>Health plans must offer each enrollee a choice of at least 3 primary care doctors. If you enroll in an HIV/SNP, you will have a choice of at least 3 HIV Specialists.</p>	<p>Health plans must offer each enrollee a choice of at least 3 primary care doctors</p>	<p>Health plans must offer each enrollee a choice of at least 3 primary care doctors</p>
<p><b>Provider Network:</b> when you enroll into a health plan, you must use the doctors that accept your health plan, except in a few special circumstances.</p>	<p><b>Provider Network:</b> when you enroll your children into a health plan, you must use the doctors that accept their health plan, except in a few special circumstances.</p>	<p><b>Provider Network:</b> when you enroll into a health plan, you must use the doctors that accept your health plan, except in a few special circumstances.</p>
<p>Family members can be enrolled into different health plans.</p>	<p>Your children can be enrolled into different health plans.</p>	<p>Family members can be enrolled into different health plans.</p>
<p><b>Newborn Enrollment:</b> newborns are automatically enrolled into the mother’s health plan.</p>	<p>Children born to CHP enrollees do not automatically have medical coverage. <b>Pregnant CHP enrollees should apply for Medicaid coverage.</b></p>	<p><b>Newborn Enrollment:</b> newborns are automatically enrolled into the mother’s health plan and receive Medicaid coverage. Pregnant women are also entitled to Medicaid coverage or they can remain with FHP.</p>
<p>If you enroll in a regular Medicaid Managed Care plan you have 3-months to decide if the health plan is right for you. You can change plans any time during the 3-months trial period. After the 3-months, you must stay with your new plan for the next 9 months (lock-in period), unless you have a special reason to transfer. <b>This rule does not apply to Special Needs Plans.</b></p>	<p>Transfers to other plans can take place at anytime. There is no 9-month “lock-in” period for Child Health Plus.</p>	<p>3-months trial period <b>plus</b> 9-month “lock-in” period (12 months total enrollment).</p>
<p><b>Family Planning: Is covered by most plans, or</b> you can go to any Medicaid provider for family planning and reproductive health services without a referral (free access). Fidelis, does not include family planning services in their benefit package. You must get these services by using your Medicaid card.</p>	<p><b>Family Planning:</b> All Child Health Plus members can get family planning services. You can go to any one of your health plan’s providers or to the designated family planning provider (HealthFirst) if you are a member of Fidelis. You do not need a referral from your PCP for family planning.</p>	<p><b>Family Planning:</b> All Family Health Plus members can get family planning services. If you join a plan that does not cover family planning services, such as Fidelis, you can go to any clinic or doctor that takes Medicaid and that offers these services. You do not need a referral from your PCP for family planning.</p>
<p><b>Transportation:</b> is a covered benefit for emergency and non-emergency visits.</p>	<p><b>Transportation:</b> emergency ambulance transportation to a hospital is covered (no air ambulance)</p>	<p><b>Transportation:</b> is covered for emergency visits only</p>

## What Managed Care Plans Are Available In My Neighborhood? January/February 2010

HEALTH PLAN	TOLL FREE NUMBERS	TTY NUMBERS	MEDICAID/Managed Care	CHILD HEALTH PLUS	FAMILY HEALTH PLUS	I can enroll if I live here:
<b>Affinity</b> Health Plan, Inc.	866-247-5678	800-662-1220	✓	✓	✓	Citywide
<b>AmeriChoice</b> by United	800-493-4647	800-421-1220	✓	✓	✓	Citywide
<b>AMERIGROUP Community Care</b>	888-707-5570	800-855-2880	✓	✓	✓	Citywide
NYS Catholic Health Plan, Inc., d\ba <b>Fidelis Care New York</b>	888-343-3547	800-662-1220	✓	✓	✓	Citywide
<b>Health Insurance Plan</b> of Greater New York	800-447-8255	888-447-4833	✓	✓	✓	Citywide
<b>HealthFirst</b> PHSP, Inc.	866-463-6743	800-662-1220	✓	✓	✓	Citywide
<b>Health Plus</b> PHSP, Inc.	800-300-8181	800-662-1220	✓	✓	✓	Citywide
<b>MetroPlus</b> Health Plan, Inc.	800-303-9626	800-881-2812	✓	✓	✓	Manhattan, Bronx, Brooklyn, Queens
<b>Neighborhood Health Providers, L.L.C.</b>	800-826-6240	800-662-1220	✓	✓	✓	Citywide
<b>WellCare</b> of New York, Inc.	800-288-5441	877-247-6272	✓	✓	✓	Manhattan, Bronx, Brooklyn, Queens
<b>Empire Blue Cross/Blue Shield</b>	800-431-1914	800-241-6894		✓		Citywide

### HIV SPECIAL NEEDS PLANS (for persons who are HIV+)

<b>MetroPlus Partnership In Care</b>	800-303-9626	800-881-2812	✓			Manhattan, Bronx, Brooklyn, Queens
New York-Presbyterian System <b>Select Health</b>	866-469-7774	866-265-7306	✓			Manhattan, Bronx, Brooklyn, Queens
<b>VidaCare</b>	800-556-0689	800-662-1220	✓			Manhattan, Bronx, Brooklyn