

**CASE MANAGEMENT REFERRAL PROCESS**

<b>PLANS</b>	<b>DEPARTMENT</b>	<b>TELEPHONE NUMBER</b>
Affinity Health Plan	Medical Management Department	866-247-5678
AmeriChoice by UnitedHealthcare	Disease/Care Management	866-398-3661, (option 0)
AMERIGROUP Community Care	Health Care Management Services	800-454-3730, (option 4)
Amida Care	Case Coordination/UM	646-786-1800
EmblemHealth/HIP	Case Management Department	800-447-0768
Fidelis Care New York	Case Management	800-247-1441, (option 4)
HealthFirst	Care Management	888-394-4327
HealthPlus	Health Services Department	718-840-4472
MetroPlus	Care Management Department	800-579-9798
MetroPlus Health Plan Partnership in Care	HIV Care Management	800-303-9626
Neighborhood Health Providers	Care Management Department	800-765-3805 (option 1 & option 5)
New York-Presbyterian System Select Health	AIDS Service Center	212-645-0875
WellCare of New York	Case Management Program	800-288-5441