

**City of New York**  
**DEPARTMENT OF CORRECTION**  
**Job Posting Notice**

<b>Civil Service Title:</b> Computer Specialist (Operations)	<b>Level:</b> None
<b>Title Code No:</b> 13622	<b>Salary:</b> \$69,253 - \$108,101 <b>Frequency:</b> ANNUAL
<b>Business Title:</b> Senior Technical Support Specialist	<b>Work Location:</b> Hazen Street (Rikers Island) East Elmhurst, NY 11370
<b>Division/Work Unit:</b> Information Technology	<b>Number of Positions:</b> 1
<b>Job ID:</b> 219011	<b>Hours/Shift:</b> Day Tour – 11:00 am to 7:00 pm

**Job Description**

The New York City Department of Corrections (DOC) is one of the largest municipal jail systems in the United States. It provides for the care, custody, and control of persons accused of crimes or convicted and sentenced to one-year or less of jail time. The DOC operates 15 inmate facilities, ten of which are located on Rikers Island. In addition, the department operates two hospital prison wards (Bellevue and Elmhurst hospitals) and court holding facilities in Criminal, Supreme, and Family Court in each borough. The DOC is seeking a candidate to serve as a Senior Technical Support Specialist within the Information Technology Division. Under general supervision, with latitude for independent judgement, the candidate recruited will be responsible for supporting and maintaining the IP/Genetic camera systems within the DOC. The incumbent will also be tasked with providing technical assistance with all aspects of the Genetic camera systems and video management operations; coordinating technical responses to difficult operational issues to resolve problems; providing diagnosis and remedies to complex problems involving systems operations and video and camera equipment and/or software; and perform related as duties as assigned.

**Minimum Qualification Requirements**

1. A baccalaureate degree from an accredited college and four years of satisfactory full-time computer operations experience, one year of which must have been in a project leader capacity or as a major contributor on a complex project; or
2. An associate degree from an accredited college and six years of satisfactory fulltime computer operations experience, one year of which must have been in a project leader capacity or as a major contributor on a complex project; or
3. A four-year high school diploma or its educational equivalent and eight years of satisfactory full-time computer operations experience, one year of which must have been in a project leader capacity or as a major contributor on a complex project; or
4. Education and/or equivalent to "1", "2", or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and the four years of satisfactory full-time experience as described in "1", "2", or "3" above.

**Preferred Skills**

A minimum of five (5) years of professional experience working with MS Windows Servers and AD administration in a Senior/Lead role; MS certified engineer is preferred; EMC certified engineer is preferred; VMware certified engineer is preferred; Hardware knowledge and experience with HP servers, IBM blade servers, EMC SAN is a plus; Knowledge and experience administering a VMS (Video Management System) environment is a plus; Knowledge and experience installing/configuring Genetic Omnicast, axis IP cameras and encoders is a plus.

**Residency Requirement**

New York City Residency is not required for this position.

**To Apply**

For City employees: Go to Employee Self-Service (ESS) - [www.nyc.gov/ess](http://www.nyc.gov/ess) and search for **Job ID# 219011**

For all other applicants: Go to [www.nyc.gov/careers](http://www.nyc.gov/careers) and search for **Job ID# 219011**

Submission of a resume is not a guarantee that you will receive an interview.

Only those candidates under consideration will be contacted.

<b>Posting Date:</b> 10/14/15	<b>Post Until Filled</b>
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**The City of New York and The Department of Correction are Equal Opportunity Employers**