City of New York
DEPARTMENT OF CORRECTION
Job Posting Notice

Civil Service Title: Computer Specialist (Operations)	**Level: None**
Title Code No: 13622	**Salary: $64,609/$74,300-$100,849** **Frequency: ANNUAL**
Business Title: Senior Technical Support Specialist	**Work Location: 75-20 Astoria Boulevard, East Elmhurst, New York 11370**
Division/Work Unit: Information Technology	**Number of Positions: 1**
Job ID: 158561	**Hours/Shift: Day Tour**

Job Description

The Information Technology Division is recruiting for a Senior Technical Support Specialist to support IP cameras within this agency. The Department of Correction currently has 1559 IP cameras installed within 13 jail and court facilities and the number of cameras will be increased considerably. Every newly installed camera must be configured on the network and within the system. The preferred candidate possesses the following: 5 plus years of MS Windows Server and AD administration in a senior/lead role; MS certified engineer; EMC certified engineer; VMware certified engineer; Hardware knowledge and experience with HP servers, IBM blade servers, EMC SAN; Knowledge and experience administering a VMS (video management system) environment a plus; Knowledge and experience installing/configuring Genetec Omnicast, axis IP cameras and encoders a plus.

Minimum Qualification Requirements

(1) A four-year high school diploma or its educational equivalent plus a certificate from an accredited technical school (approximately 675 hours) with a specialization in computer operations, and three years of satisfactory, full-time large-scale mainframe computer operations or three years of satisfactory data communication network experience in a mainframe environment, gained since June, 1996, one year of which must have been in a project leader capacity or as a major contributor on a complex project; or (Note: If you have a certificate from an accredited technical school (approximately 675 hours) with a specialization in computer operations, indicate the Name of the School, Number of Hours Completed, and the Date of Graduation in Section A.4 [Courses] on page 2 of the Education and Experience Test Paper).

(2) A baccalaureate degree from an accredited college and four years of satisfactory, full-time experience as described in "1" above, including one year of which must have been in a project leader capacity or as a major contributor on a complex project; or

(3) A four-year high school diploma or its educational equivalent and five years of satisfactory, fulltime experience as described in "1" above, including one year of which must have been in a project leader capacity or as a major contributor on a complex project; or

(4) A satisfactory combination of education and/or experience which is equivalent to "1", "2", or "3" above. However, all candidates must have at least a four-year high school diploma or its educational equivalent and three years of satisfactory, full-time large-scale mainframe computer operations or three years of satisfactory data communication network experience in a mainframe environment, gained since June, 1996, one year of which must have been in a project leader capacity or as a major contributor on a complex project.

NOTE: In order to have your experience accepted as Project Leader or Major Contributor experience, you must explain in detail how your experience qualifies you as a project leader or as a major contributor. Experience in computer software development and maintenance, technical support, quality assurance (QA), hardware installation, or as an end user will not be accepted for meeting the minimum qualification requirements.

Preferred Skills

5 plus years of MS Windows Server and AD administration in a Senior/Lead role.
MS certified engineer.
EMC certified engineer.
VMware certified engineer.
Hardware knowledge and experience with HP servers, EMC SAN.
Knowledge and experience administering a VMS (Video Management System) environment a plus.
Knowledge and experience installing/configuring Genetic Omnicast, axis IP cameras and encoders a plus.

Residency Requirement

New York City Residency is not required for this position.

To Apply

For City employees: Go to Employee Self-Service (ESS) - www.nyc.gov/ess. Click on Recruiting Activities > Careers and search for Job ID#158561.

For all other applicants: Go to www.nyc.gov/careers and search for Job ID#158561.

Attention: Floretha Bryant

Submission of a resume is not a guarantee that you will receive an interview.
Only those candidates under consideration will be contacted.

Posting Date: 08/08/2014	**Post Until: 08/23/2014**

The City of New York is an Equal Opportunity Employer