



NEW YORK CITY DEPARTMENT OF CORRECTION

Joseph Ponte, Commissioner

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June 8, 2015

ADDENDUM # 5

Request for Proposals for Administrative
Telephone System Maintenance

PIN 072201512MIS / EPIN 07215P0001

Dear Prospective Proposer:

Pursuant to Sections §3-02(i) and §3-03(f)(2) of the Procurement Policy Board (PPB) Rules, the Department of Correction (DOC) is issuing **Addendum # 5** to the Request for Proposals (RFP) for **“Administrative Telephone System Maintenance” - PIN 072201512MIS / EPIN 07215P0001**

PROPOSAL DUE DATE

Please be advised that the Proposal Due Date for the above referenced procurement has been changed to **Wednesday, June 10, 2015 @3:00PM**

1. Are we permitted to send in the RFP without the Teltronics?

Ans. No.

2. We would like to know if we can do this RFP without the Teltronics portion. The reason why we ask is because Teltronics which is owned by MedTel is not allowing any other authorized vendors/resellers to work with them. They only work with Forerunner out of Long Island for the North East. Forerunner / MedTel currently own the contract with the DOC in Rikers. We have spoken with Forerunner and are attempting to build a relationship with them. They will work with us on other projects but they will not allow us to bid on this project. So Unity Global Corporation has no way of filling out the RFP in its entirety due to this limitation. We would still love to be involved in this project. What we need though is a confirmation that we are able to bid on this RFP minus the Teltronics piece. As a quick side note, I would like to also mention that we are a minority and women owned company.

Ans. No.

3. Part of the requirements for the bid as we understand is a service contract that we must have with Teltronics/MedTel for the older equipment. Please see the response we received from them regarding a service contract. First, we were wondering if in fact all others that attended the pre-proposal meeting were getting the same rejection. Secondly we were wondering if in fact this service contract is required or if the experience of our people with the Teltronics equipment is sufficient to rely upon. If the service contract on the Teltronics portion of the system is a requirement, is there anything that can be done by your office with MedTel so as to rectify this situation as it appears that they are creating a situation where NYC cannot obtain fair bids from companies other than the incumbent contractor for the work needing to be done.

Ans. Service Support Contract between winning Vendor and Teltronics/MedTel is not required, but would be preferred.

ATTACHMENTS

- Section II - Summary of the Request for Proposals: Page 4 of 37; (E) Minimum Qualification Requirements was deleted. (See attached).
- Section III – Scope of Services: Page 8 of 37; (C) Department Assumptions Regarding Contractor Approach (1). Experience, the first sentence was revised (See attached).
- Section IV- Format and Content of the Proposal: Page 11 of 37; (A) Proposal Format (a) Experience; Relevant Certifications as per Section III was deleted. (See attached).

Please sign below in acknowledgment of this addendum. ***Submit this addendum with your proposal.**


Ava B. Rice

I Acknowledge Receipt of this Addendum.

Proposer/Company Name (Print)

Authorized Representative (Print Name)

Authorized Representative (Signature)

Date