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What's New?

New Earthwork Regulations - Rule 52



To ensure that work is being performed according to safety standards and to help promote safety on construction sites, permit holders now must notify the Department of Buildings at least 24 (but no more than 48 hours) prior to the start of earthwork/excavation. View the [fact sheet](#) (33 kb-pdf) for more information on the new notification requirement.

After-Hours Work Variance Filing Procedures

In an effort to clarify the After-Hours Work Variance filing procedures for various crane-related construction activities, the Cranes & Derricks Division has established procedures and deadlines for submitting variances with crane applications which need to be expedited for weekend work. This [service notice](#) (30 kb-pdf) also clarifies the circumstances when a variance should be submitted to the Cranes & Derricks Division as opposed to a Borough Office.

Announcing New Color-Coded Service Notices

The Department of Buildings has unveiled new service announcement templates to make it easier for the public to identify the focus of each notice by using color-coded templates. These new service announcements are available to you in all five borough offices and on our [website](#).

BLUE (23 kb-pdf) highlights service improvements geared to make it easier to do business with us.

YELLOW (22 kb-pdf) informs the public of safety-related policies and procedures.

GRAY (23 kb-pdf) provides miscellaneous information such as deadlines and reminders.

We are here to serve you better. If you have any comments or suggestions on how we can make it easier for you to do business with us, please email us at operationsredesign@buildings.nyc.gov

Buildings Around Town

Buildings Launched Employee Appreciation Day in Recognition of National Customer Service Week

For the first time, the New York City Department of Buildings hosted an Employee Appreciation Day and other events as part of National Customer Service Week. Kicking off the day of events, Commissioner Patricia J. Lancaster, joined by customer service staff from all five borough offices, led a ribbon-cutting ceremony and unveiled the Department's new service notice design. Events for the day included a customer service presentation by JetBlue Airways and "Operation Front Line" - an event in which six members of the Agency's executive staff, including Commissioner Lancaster, took the place of their front line customer service colleagues and assisted the public in all five Buildings Department borough offices. View the [press release](#) and the [photo](#) from the event for more information.

Training & Workshops



Cranes & Derricks Open House - October 13th

The Cranes & Derricks Division is hosting an informational session on its current operations, the current and proposed construction codes, and the Division's plans for the future. Our experts will also be on hand to answer your individual questions during this free session. Please make your reservation by October 6th, and view the [flyer](#) (82 kb-pdf) for more event details.

Did You Know?

Did you know that nearly half of all electrical permits are obtained by [eFiling](#)? It's the fastest and easiest way to [submit an electrical permit application](#) and receive it instantly. For more information, visit the new [electrical](#) section on our website under [Applications and Permits](#).

Reminder

Borough Offices Closed on Columbus Day

The Buildings Department will be closed for Columbus Day on Monday, October 9th.

Visit our [Homepage](#) for more information on any of these announcements.

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