



CRITICAL ACTIVITIES REPORT
SINGLE ADULT SERVICES - FISCAL YEAR 2011

SINGLE ADULT SERVICES	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs Jun-10
FACILITIES																	
Total number of shelter facilities	50	50	53	54	55	57	58	59	59	59	59	59	59	47	26%	47	26%
DHS operated	4	4	6	6	6	6	6	6	6	6	6	6	6	4	50%	4	50%
Non-DHS operated	46	46	47	48	49	51	52	53	53	53	53	53	53	43	23%	43	23%
Total number of beds	7,967	8,040	8,312	8,557	8,630	8,838	9,001	9,136	9,118	9,141	9,049	8,818	8,818	7,813	13%	7,813	13%
DHS operated	1,822	1,866	2,014	2,010	2,007	1,877	1,877	1,893	1,879	1,879	1,861	1,841	1,841	1,821	1%	1,821	1%
Non-DHS operated	6,145	6,174	6,298	6,547	6,623	6,961	7,124	7,243	7,239	7,262	7,188	6,977	6,977	5,992	16%	5,992	16%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.4	NA	0.4	0.5	-11%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.5	NA	NA	NA	NA	NA	1.5	NA	1.3	1.8	-26%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.3	NA	NA	NA	NA	NA	0.2	NA	0.3	0.3	0%	NA	NA
OUTREACH AND NON-SHELTER POPULATION																	
Number of chronically homeless individuals placed into permanent or temporary housing by outreach teams	49	35	45	44	43	49	72	27	38	39	46	42	529	880	-40%	84	-50%
Average overnight census in Drop-in centers	99	101	80	105	97	132	112	176	151	112	108	101	115	188	-39%	111	-9%
Average overnight census in Faith-based beds	230	224	264	251	269	269	270	301	315	270	238	224	260	257	1%	256	-13%
Average daily census of Safe Havens	439	461	473	472	475	478	443	439	440	439	440	440	453	357	27%	386	14%
Average daily census of Veterans Short-Term Housing	377	377	377	376	374	367	378	379	377	379	378	379	377	370	2%	377	1%
Average nightly utilization of Stabilization beds	274	260	260	263	261	258	271	284	288	281	279	283	272	270	1%	307	-8%
INTAKE																	
Total adult entrants (unduplicated)	2,899	3,072	2,997	2,903	2,853	2,947	3,065	2,583	2,262	2,126	2,145	2,198	18,912	17,731	7%	2,750	-20%
Repeat single adults	1,797	1,950	1,896	1,839	1,858	1,943	2,007	1,626	1,197	1,210	1,193	1,147	6,637	6,275	6%	1,703	-33%
Total new single adults	1,102	1,122	1,101	1,064	995	1,004	1,058	957	1,065	916	952	1,051	12,275	11,456	7%	1,047	0%
Number of single men	757	780	769	742	715	712	762	690	763	664	678	762	8,682	7,974	9%	724	5%
Number of single women	345	342	332	322	280	292	296	267	302	252	274	289	3,593	3,482	3%	323	-11%



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													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs Jun-10
POPULATION																	
Average Daily Single Adult Census	7,679	7,840	8,046	8,277	8,425	8,511	8,766	8,852	8,844	8,629	8,437	8,330	8,386	7,167	17%	7,620	9%
Average daily census of men	5,346	5,416	5,526	5,687	5,825	5,946	6,155	6,220	6,250	6,165	6,075	5,989	5,883	5,051	16%	5,350	12%
Average daily census of women	2,333	2,424	2,520	2,590	2,600	2,565	2,611	2,632	2,594	2,464	2,362	2,341	2,503	2,116	18%	2,270	3%
Basic demographics, number of unique individuals receiving services (total unduplicated)																	
Race/ethnicity	10,603	10,913	11,086	11,273	11,255	11,403	11,575	11,552	11,930	11,623	11,437	11,301	31,982	29,645	8%	10,500	8%
Asian/Pacific Islander	105	108	110	112	112	114	116	115	119	117	115	114	325	297	9%	123	-7%
Black	5,473	5,621	5,723	5,773	5,866	5,937	6,019	6,031	6,193	6,044	5,953	5,885	16,677	15,440	8%	5,477	7%
Hispanic	2,586	2,656	2,706	2,743	2,741	2,827	2,914	2,866	2,961	2,901	2,865	2,837	8,063	7,487	8%	2,575	10%
Native American	13	14	14	14	14	14	14	14	15	14	14	14	40	37	8%	13	9%
White	853	876	881	929	917	968	936	922	972	952	940	931	2,645	2,657	0%	846	10%
Unknown (please see definition)	1,573	1,638	1,652	1,702	1,605	1,543	1,576	1,604	1,671	1,595	1,549	1,520	4,233	3,727	14%	1,466	4%
Age	10,603	10,913	11,086	11,273	11,255	11,403	11,575	11,552	11,930	11,623	11,436	11,301	31,982	29,645	8%	10,500	8%
18 to 29	2,030	2,065	2,134	2,186	2,181	2,191	2,235	2,236	2,313	2,146	2,031	2,069	7,472	6,869	9%	2,006	3%
30 to 44	3,311	3,393	3,417	3,446	3,443	3,497	3,539	3,493	3,584	3,493	3,484	3,443	10,244	9,897	4%	3,303	4%
45 to 64	4,825	5,021	5,081	5,170	5,147	5,196	5,286	5,313	5,504	5,451	5,387	5,278	13,145	11,929	10%	4,757	11%
over 65	437	434	454	471	484	519	515	510	529	533	534	511	1,121	950	18%	434	18%
LENGTH OF STAY (LOS)																	
Average LOS for adults (in days)	241	240	244	244	245	248	250	254	253	258	260	262	250	245	2%	243	8%
Number of adults that are long term stayers	623	656	658	659	669	682	709	728	761	768	766	787	706	629	12%	634	24%
Percent of adults that are long term stayers	5.9%	6.1%	6.0%	5.9%	5.9%	5.9%	6.1%	6.2%	6.4%	6.6%	6.7%	7.0%	6.2%	6.4%	-0.2%	6.1%	0.9%
PERMANENT PLACEMENTS AND OTHER EXITS																	
Total number of exits:																	
Total placed in permanent housing	526	615	594	680	848	864	672	709	931	837	767	781	8,824	7,573	17%	609	28%
Supported	101	100	89	121	156	136	96	118	160	145	119	127	1,468	1,888	-22%	123	3%
Subsidized	45	59	60	60	98	91	104	72	94	2	5	7	697	510	37%	44	-84%
Residential Rehabilitation	44	60	66	87	101	91	92	83	65	102	95	53	939	434	116%	30	77%
Return to family or independent living	336	396	379	412	493	546	380	436	612	588	548	594	5,720	4,741	21%	412	44%
Percent placed into housing who returned to DHS within a year	12.5%	10.2%	9.1%	13.0%	11.7%	11.1%	10.9%	15.3%	12.1%	11.0%	11.0%	11.9%	12.1%	12.1%	0.0%	11.2%	0.7%



CRITICAL ACTIVITIES REPORT
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SINGLE ADULT SERVICES: MEN	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-09	Jan-11	Feb-11	Mar-11	Apr-10	May-10	Jun-11	Year to Date Comparison			Latest Month Comparison	
													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs Jun-10
FACILITIES																	
Total number of shelter facilities	31	31	32	33	34	36	37	38	38	38	38	38	38	30	27%	30	27%
DHS operated	4	4	5	5	5	5	5	5	5	5	5	5	5	4	25%	4	25%
Non-DHS operated	27	27	27	28	29	31	32	33	33	33	33	33	33	26	27%	26	27%
Total number of beds	5,503	5,547	5,691	5,885	5,963	6,182	6,345	6,436	6,422	6,444	6,400	6,188	6,188	5,469	13%	5,469	13%
DHS operated	1,822	1,866	1,978	1,938	1,938	1,808	1,808	1,808	1,794	1,794	1,794	1,794	1,794	1,821	-1%	1,821	-1%
Non-DHS operated	3,681	3,681	3,713	3,947	4,025	4,374	4,537	4,628	4,628	4,650	4,606	4,394	4,394	3,648	20%	3,648	20%
SAFETY AND CLEANLINESS																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.5	NA	NA	NA	NA	NA	0.2	NA	0.4	0.6	-32%	NA	NA
By Facility Management																	
DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	1.5	NA	NA	NA	NA	NA	0.8	NA	1.2	1.8	-31%	NA	NA
Non-DHS operated																	
External inspections																	
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.3	NA	0.3	0.4	-18%	NA	NA
POPULATION																	
Average daily census	5,346	5,416	5,526	5,687	5,825	5,946	6,155	6,220	6,250	6,165	6,075	5,989	5,883	5,051	16%	5,350	12%
% of total single adult census	69.6%	69.1%	68.7%	68.7%	69.1%	69.9%	70.2%	70.3%	70.7%	71.4%	72.0%	71.9%	70.2%	70.5%	-0.3%	70.2%	1.7%
Basic demographics, number of unique individuals receiving services (total unduplicated)																	
Race/ethnicity	7,552	7,775	7,880	7,987	8,052	8,221	8,402	8,334	8,637	8,513	8,437	8,367	23,884	22,006	9%	7,525	11%
Asian/Pacific Islander	89	91	93	94	95	97	99	98	102	100	99	99	281	256	10%	107	-8%
Black	4,140	4,236	4,299	4,320	4,437	4,517	4,606	4,607	4,729	4,661	4,620	4,581	13,077	12,054	8%	4,145	11%
Hispanic	2,246	2,303	2,343	2,372	2,374	2,441	2,487	2,446	2,556	2,520	2,497	2,476	7,069	6,575	8%	2,256	10%
Native American	10	11	11	11	11	11	11	11	12	12	11	11	32	30	8%	10	14%
White	711	730	742	794	782	838	806	785	835	823	816	809	2,309	2,288	1%	703	15%
Unknown (please see definition)	356	404	392	396	353	317	393	387	403	398	394	391	1,115	803	39%	304	29%
Age	7,552	7,775	7,880	7,987	8,052	8,221	8,402	8,334	8,637	8,513	8,437	8,367	23,884	22,006	9%	7,525	11%
18 to 29	1,257	1,250	1,278	1,297	1,328	1,381	1,399	1,395	1,452	1,356	1,312	1,383	4,984	4,598	8%	1,263	10%
30 to 44	2,480	2,546	2,562	2,572	2,575	2,607	2,667	2,624	2,700	2,657	2,700	2,658	7,967	7,686	4%	2,483	7%
45 to 64	3,490	3,660	3,702	3,770	3,794	3,835	3,939	3,929	4,085	4,094	4,025	3,949	10,077	9,025	12%	3,454	14%
over 65	325	319	338	348	355	398	397	386	400	406	400	377	856	697	23%	325	16%
Total number of new clients at intake	757	780	769	742	715	712	762	690	763	664	678	762	8,794	7,984	10%	724	5%
LENGTH OF STAY (LOS)																	
Average LOS for men (in days)	243	243	246	246	245	247	249	252	251	255	247	259	249	246	1%	245	6%



CRITICAL ACTIVITIES REPORT
SINGLE ADULT SERVICES - FISCAL YEAR 2011

SINGLE ADULT SERVICES: WOMEN	Jul-10	Aug-10	Sep-10	Oct-10	Nov-10	Dec-10	Jan-11	Feb-11	Mar-11	Apr-11	May-11	Jun-11	Year to Date Comparison			Latest Month Comparison		
													Current FYTD 2011	Prior FYTD 2010	FYTD Comparison 11 vs. 10	Jun-10	% Change Jun-11 vs Jun-10	
FACILITIES																		
Total number of shelter facilities	26	26	28	28	28	28	28	28	28	28	28	28	28	28	24	17%	24	17%
DHS operated	0	0	1	1	1	1	1	1	1	1	1	1	1	1	0	NA	0	NA
Non-DHS operated	26	26	27	27	27	27	27	27	27	27	27	27	27	24	13%	24	13%	
Total number of beds	2,464	2,493	2,621	2,672	2,667	2,656	2,656	2,700	2,696	2,697	2,649	2,630	2,630	2,344	12%	2,344	12%	
DHS operated	0	0	36	72	69	69	69	85	85	85	67	47	47	0	NA	0	NA	
Non-DHS operated	2,464	2,493	2,585	2,600	2,598	2,587	2,587	2,615	2,611	2,612	2,582	2,583	2,583	2,344	10%	2,344	10%	
SAFETY AND CLEANLINESS																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.2	NA	0.3	0.3	-8%	NA	NA	
By Facility Management																		
DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	NA	NA	NA	NA	NA	NA	0.0	NA	0.0	NA	NA	NA	NA	
Non-DHS operated																		
External inspections																		
Average number of Callahan deficiencies per site	NA	NA	NA	NA	0.4	NA	NA	NA	NA	NA	0.2	NA	0.3	0.5	-33%	NA	NA	
POPULATION																		
Average daily census	2,333	2,424	2,520	2,590	2,600	2,565	2,611	2,632	2,594	2,464	2,362	2,341	2,534	2,116	20%	2,270	16%	
% of total single adult census	30.4%	30.9%	31.3%	31.3%	30.9%	30.1%	29.8%	29.7%	29.3%	28.6%	28.0%	28.1%	30.2%	29.5%	0.7%	0	-0.1%	
Basic demographics, number of unique individuals receiving services (total unduplicated)																		
Race/ethnicity	3,051	3,138	3,206	3,286	3,203	3,182	3,173	3,218	3,293	3,110	3,000	2,934	8,098	7,639	6%	2,975	8%	
Asian/Pacific Islander	16	17	17	18	17	17	17	17	18	17	16	16	43	41	6%	16	6%	
Black	1,333	1,385	1,424	1,453	1,429	1,420	1,413	1,424	1,464	1,382	1,333	1,304	3,599	3,386	6%	1,332	7%	
Hispanic	340	353	363	371	367	386	427	420	404	382	368	360	994	912	9%	319	32%	
Native American	3	3	3	3	3	3	3	3	3	3	3	3	8	7	8%	3	0%	
White	142	146	139	135	135	130	130	137	137	129	129	122	336	369	-9%	143	-4%	
Unknown (please see definition)	1,217	1,234	1,260	1,306	1,252	1,226	1,183	1,217	1,268	1,197	1,155	1,129	3,117	2,924	7%	1,162	5%	
Age	3,051	3,138	3,206	3,286	3,203	3,182	3,173	3,218	3,293	3,110	2,999	2,934	8,098	7,639	6%	2,975	8%	
18 to 29	773	815	856	889	853	810	836	841	861	790	719	686	2,488	2,271	10%	743	13%	
30 to 44	831	847	855	874	868	890	872	869	884	836	784	785	2,277	2,211	3%	820	6%	
45 to 64	1,335	1,361	1,379	1,400	1,353	1,361	1,347	1,384	1,419	1,357	1,362	1,329	3,068	2,904	6%	1,303	6%	
over 65	112	115	116	123	129	121	118	124	129	127	134	134	265	253	5%	109	14%	
Total number of new clients at intake	345	342	332	322	280	292	296	267	302	252	274	289	3,593	3,462	4%	323	-17%	
LENGTH OF STAY (LOS)																		
Average LOS for women (in days)	236	236	235	243	247	251	254	259	271	269	269	272	254	245	4%	239	8%	