

## **The Health Insurance Information Counseling and Assistance Program**

### **SEEKING TRAINEES FOR VOLUNTEER BENEFITS COUNSELING**

For 21 years, HIICAP has been assisting the 1.4 million diverse seniors in New York City with understanding Medicare and related health coverage options. Our information is current and impartial—HIICAP does not endorse or sell any products. HIICAP is part of the State Health Insurance Program, and is operated out of the NYC Department for the Aging.

Helping people to understand the complex array of health insurance options can be incredibly gratifying.

The training topics to be covered include Medicare Parts A and B, Medicare Advantage plans, Medigap supplemental insurance, Medicare Part D prescription drug coverage, Medicare Savings Programs, Medicare Fraud and Abuse, Medicaid, and Long Term Care Insurance.

Requirements include:

- Successful completion of the required 4-day training in lower Manhattan and the NY State HIICAP certification exam, followed by mentoring with a veteran HIICAP counselor.
- Serve as a volunteer at a counseling location for 3-6 hours per week. A one-year commitment is required.
- Remain current on health benefits through in-service meetings and newsletters.
- Computer skills for online research and communication with HIICAP program staff.

Before we invite you to participate in the training, a volunteer site will need to be identified.

For more information, and to discuss whether HIICAP might be a good volunteer placement for you, email us [HIICAP@aging.nyc.gov](mailto:HIICAP@aging.nyc.gov) or contact our

HIICAP Volunteer Coordinator at **212-602-4387**.